

COMPENDIUM OF AUTHORIZED ECONOMIC OPERATOR PROGRAMMES



2020 Edition



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INTRODUCTION

The WCO Authorized Economic Operator (AEO) Programme is widely acknowledged as a key driver for a solid Customs-Business Partnership; a secure, transparent and predictable trading environment; and, in a wider context, enhanced economic prosperity.

The WCO strongly recommends the implementation of an AEO programme, as well as supports various Customs compliance programmes and Authorized Operator schemes under Article 7.7 of the World Trade Organization (WTO) Agreement on Trade Facilitation (TFA) as stepping stones towards implementation of a fully-fledged AEO programme.

It is worth noting that the number of Mutual Recognition Arrangements/Agreements (MRAs) signed and currently being negotiated has considerably increased during the past year, and these positive dynamics demonstrate greater engagement by all relevant stakeholders and also provide a basis for a harmonized approach to achieving bilateral and plurilateral/regional MRAs.

Aside from developing standards, guidelines and providing capacity building support to WCO Members in establishing, maintaining and enhancing AEO programmes, the WCO facilitates communication and cooperation among WCO Members and key stakeholders on AEO and MRA implementation. Recognizing the dynamic development of AEO programmes among WCO Members, the WCO is conducting an annual update of the AEO Compendium, which is intended to be a primary source of information, including good practices, for developing/enhancing national/regional AEO programmes.

Since its initial publication in 2010, the AEO Compendium has become an important source of information for Customs and other key stakeholders, such as the business community, academia, international organizations and all those with a professional interest in the latest developments concerning AEO programmes around the world.

The Compendium contains a concise but concrete and structured overview of the current AEO programmes and MRAs implemented by WCO Members, as well as the programmes/initiatives under development/implementation. In addition to the provision of basic information on AEO and Customs compliance programmes, the Compendium also includes a short overview of the respective AEO programmes' criteria, accreditation procedures and benefits. Information is not only confined to the current situation as it also includes Members' planned future developments/initiatives.

The AEO Compendium is incorporated in the *WCO SAFE Package* that contains tools to assist in establishing and administering AEO programmes. Although the SAFE Framework of Standards offers a single definition of a SAFE AEO programme, there is currently no definition of Customs compliance programmes. There are a number of programmes related to trusted trader issues that are contained within various international instruments and which are being implemented by Customs administrations.

The Compendium makes a clear differentiation between the SAFE AEO Programme, Compliance programme (similar to the Authorized Person concept in the Revised Kyoto Convention (RKC) Standard 3.32) and Article 7.7 of the TFA¹.

Transitional Standard 3.32 of the RKC refers to the concept of "authorized persons" who must have "an appropriate record of compliance with Customs requirements and a satisfactory system for managing their commercial records". On the other hand, Article 7.7 (Trade Facilitation Measures for Authorized Operators) of the WTO TFA makes provision for 'Authorized Operators' who meet a set of

¹ [http://www.wcoomd.org/-/media/wco/public/global/pdf/topics/facilitation/instruments-and-tools/tools/safe-package/faq-on-linkages-between-the-safe-ao-programme-and-article-7-7-of-the-wto-tfa- en.pdf?la=en](http://www.wcoomd.org/-/media/wco/public/global/pdf/topics/facilitation/instruments-and-tools/tools/safe-package/faq-on-linkages-between-the-safe-ao-programme-and-article-7-7-of-the-wto-tfa-en.pdf?la=en)

criteria, which may include an appropriate record of compliance with Customs and other related regulations, a system of managing records for necessary internal control, financial solvency and supply chain security. The Authorized Operator concept does not, other than stating that the programme must exhibit one or more of the criteria listed, set out any need to have security considerations as part of its design. If there is no security requirement, the Authorized Operator scheme could be considered as yet another Customs compliance programme.

For the purposes of this Compendium, the concept of a Compliance programme has been clearly differentiated and could possibly be defined as a Customs facilitation programme under which an operator has to furnish an appropriate record of compliance with Customs requirements, a satisfactory system for managing commercial records and, where possible, good financial solvency.

The main difference between the SAFE AEO Programme and a Compliance programme lies in the fact that security requirements such as those prescribed in Annex IV to the SAFE 2018 are not specifically included in a Compliance programme. Also, unlike the SAFE AEO Programme, a Compliance programme may not have common specified criteria and standards. As a consequence, bilateral/plurilateral/regional mutual recognition of such programmes could prove challenging.

Under the WTO TFA, WTO Members are encouraged to develop Authorized Operator schemes on the basis of international standards, where such standards exist. The RKC and its guidelines and the SAFE Framework of Standards provide such standards. These WCO Standards, supported by the tools in the SAFE Package, i.e. the AEO Implementation Guidance, the AEO Compendium, the AEO Validator Guide, the Model AEO Appeal Procedures, the Authorized Economic Operator and the Small and Medium Enterprise, the AEO Template and the Mutual Recognition Arrangement/Agreement (MRA) Strategy Guide, can effectively support and assist WCO Members in developing and implementing WTO TFA - Authorized Operator schemes. Given that the WTO TFA mentions four criteria similar to the SAFE AEO criteria (though non-binding) for an Authorized Operator scheme, it may be appropriate to use the AEO criteria/requirements, as in the SAFE Framework, as a standard for developing an Authorized Operator scheme under the WTO TFA. Using the AEO criteria as a standard to implement Article 7.7 of the WTO TFA will assist in ensuring a harmonized approach and seamless mutual recognition at bilateral, sub-regional, regional and, global levels.

In the SAFE context, a Compliance programme could perhaps be a first step or stepping stone towards the SAFE AEO programme. This is to say that unless all the requirements of the SAFE Framework of Standards are complied with by an operator in the supply chain, it will not gain SAFE AEO status.

Considering the above, the 2020 edition consists of four parts dealing with AEO programmes based on the WCO SAFE Framework of Standards (Part I), Customs Compliance programmes implemented by Customs administrations (Part II), Mutual Recognition Agreements/ Arrangements of AEO programmes (Part III), and an Appendix containing a summary of information on the various parts covered in the body of the Compendium (Part IV).

Based on the information provided by Members for 2020, the updated edition of the AEO Compendium identifies, among others, the following:

- **97** operational AEO programmes and **20** AEO programmes under development.
- **33** operational Customs Compliance programmes and **4** Customs Compliance programmes due to be launched.
- **87** bi-lateral and **4** plurilateral/regional MRAs concluded and **78** MRAs under negotiation.

The WCO Secretariat appreciates the information provided by its Members and encourages all Members to contribute to further sharing of good practices and to strengthening cooperation between Customs and the private sector.

Disclaimer

The Compendium disseminates the findings of work in progress to encourage the exchange of ideas about Customs issues. The views and opinions presented in this paper do not necessarily reflect the views or policies of the WCO or its Members.

This Compendium is available on the WCO public website: www.wcoomd.org. The Compliance and Facilitation Directorate may be contacted by e-mail: Facilitation@wcoomd.org

ABBREVIATIONS

AEO	WCO Authorized Economic Operator
MRA	WCO Mutual Recognition Agreement/Arrangement
RKC	WCO Revised Kyoto Convention
TFA	WTO Agreement on Trade Facilitation
SAFE	WCO SAFE Framework of Standards to Secure and Facilitate Global Trade
WCO	World Customs Organization
WTO	World Trade Organization

I. OPERATIONAL AEO PROGRAMMES AND AEO PROGRAMMES UNDER DEVELOPMENT

A. OPERATIONAL AEO PROGRAMMES

1. WCO SOUTH AMERICA, NORTH AMERICA, CENTRAL AMERICA AND THE CARIBBEAN REGION

Argentina

Item	Member's Response
1) Programme Title	Authorized Economic Operator (AEO) Programme
2) Date of launch	27 October 2017
3) Scope	() Import () Export (X) Both
4) Type of Operator	(X) Importer (X) Exporter (X) Customs brokers () Warehouse keeper () Manufacturer (X) Other stakeholders
5) Number of Operators	4 - AEO Security
6) Legislation/ Procedure	AFIP General Resolution No. 4451 Customs General Directorate General Resolution No. 4582
7) Customs Mutual Assistance Agreement (CMAA)	<ul style="list-style-type: none">• MRA of the Americas: Mercosur Regional MRA - September 2018. Declaration of São Paulo - September 2018.• Action Plan for the signing of a MRA between MERCOSUR - PACIFIC ALLIANCE
8) AEO Programmes Comparison Procedure for MRA purposes	www.afip.gob.ar/oea
9) Further plans (including deadlines)	

Item	Member's Response
10) Accreditation (criteria, requirements, process)	<p>The foreign trade operator that requests to be an AEO must, on the date of submitting the request, be authorized and have THREE (3) or more years of activity, for the activity registered in the Single Registry of Taxpayers, accrediting the following points:</p> <ol style="list-style-type: none"> 1. Financial Solvency 2. Tax Compliance 3. Business Records System 4. Compliance with Minimum Security Requirements (Security of business partners, Security of the container and other cargo units, Physical security of the facilities, Security of the personnel; Security during the access of people to the facilities; Security of the goods; Training of personnel in matters of security and internal and external threats of the company; Planning of the supply chain and Security and protection of information.) 5. Risk matrix
11) Benefits	<ol style="list-style-type: none"> 1. Safety training. 2. AEO meetings. 3. Publicity of the AEO category. 4. Exclusive operators service. 5. Priority in case of problems. 6. Simplification of operations. 7. Priority at borders. 8. Benefits related to mutual recognition agreements (MRA). 9. Guarantees: AEO program operators may have a global guarantee that covers their performance, according to the conditions set forth by the Customs General Directorate. 10. Operations will proceed through the green selectivity channel when all the subjects involved in the foreign trade operation (Importer/Exporter, customs brokers, customs transport agents, and motor vehicle freight transporters) are part of the AEO program. and of the AEO-SECURITY level. However, the Customs General Directorate may apply specific controls, when their implementation is advisable, in order to perform the risk analyzes. <p>If any of the subjects involved in the foreign trade operation is not part of the AEO program and the AEO-SECURITY level, that situation will be taken into account in the risk matrix, in order to assign the selectivity channel.</p>

Item	Member's Response
	<p>11. Systemic process of presentation and computerized and documentary customs records (Self-management) for the operations of the "Authorized Economic Operator" (AEO) program.</p> <p>12. Physical-systemic, remote and selective process of consolidation and/or deconsolidation (Self-management), which will be monitored by the Customs Monitoring Center Department (CUMA) through remote control by images.</p> <p>Operators that have the AEO-COMPLIANCE category will have the benefits indicated in points 1. to 4. and those that have the AEO-SIMPLIFICATION category will have the benefits indicated in points 1. to 6.</p> <p>All the benefits detailed in points 1. to 12. will be exclusive to the Importer/Exporter who has the AEO-SECURITY category.</p>

Bolivia

Item	Member's Response
1) Programme Title	Operador Económico Autorizado – OEA (Authorized Economic Operator – AEO)
2) Date of launch	<p>24 March 2015</p> <p>26 January 2016</p> <p>31 March 2016</p> <p>December 2016</p>
3) Scope	<p>() Import</p> <p>() Export</p> <p>(X) Both</p>
4) Type of Operator	<p>(X) Importer</p> <p>(X) Exporter</p> <p>(X) Customs brokers</p> <p>() Warehouse keeper</p> <p>() Manufacturer</p> <p>(X) Other stakeholders Highway carriers, gradual incorporation of other operators (Cargo Consolidators/Deconsolidation)</p>
5) Number of Operators	4 certified operators

Item	Member's Response
6) Legislation/ Procedure	<p>Supreme Decree No. 1443 regulating the AEO Programme; 2012. Board Resolution of Bolivian Customs to create the division responsible for implementing the AEO Programme in Bolivia; 2013. Board Resolution of the Bolivian Customs to ensure sustainability of the Programme. Presidential Resolution of Bolivian Customs approving the process to certificate operators.</p>
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • <u>Uruguay</u>: Action Plan Signed on 19/04/2016. It is currently in Phases 3 and 4 simultaneously: discussion of operating procedures and conclusion of Mutual Recognition Arrangements/Agreements. • <u>Andean Community of Nations (multilateral) (Colombia, Ecuador and Peru)</u>: Action Plan signed on 10/02/2017. It is currently in Phase 2: joint assessment visits. • <u>Brazil</u>: Memorandum of Understanding signed on 19/12/2017 and Action Plan ongoing.
10) Accreditation (criteria, requirements, process)	<p>General requirements:</p> <ul style="list-style-type: none"> • To comply with tax and Customs regulations. • To comply with government and labour regulations. • To comply with legal regulations. • To be financially solvent. • Stockholders, partners, legal representatives of the company and staff that work with tax and Customs procedures should not have police and criminal records related to supply chain security. • To have an adequate security level, complying with supply chain security requirements. <p>Accreditation:</p> <ul style="list-style-type: none"> • Submit application to Customs: the applicant should complete and submit the form with supporting documents. • Documentary evaluation: the AEO staff will check all the information (form and supporting documents) submitted by the applicant.

Item	Member's Response
	<ul style="list-style-type: none"> Validation visits to check supply chain security requirements: the AEO staff will go to the company premises in order to inspect the supply chain security procedures that the applicant has incorporated to comply with the requirements. <p>Certification: After performing the validation, the AEO certification will be granted or denied. The certification is issued by the Customs Administration (National Customs of Bolivia) and it is valid for three years. During this period of time, at least two (2) control visits will be carried out to verify a satisfactory record of compliance with obligations, validation of safety requirements and the granting of benefits. The record of satisfactory performance includes establishment and legal residence in the country, the absence of sanctions in the tax, Customs, currency, health and phytosanitary domains during the two (2) years preceding filing of the application, background check on the applicant and related staff, being up-to-date with payment requirements and having expertise and experience in performing the activity for which authorized status is requested. The security requirements include providing relevant documents, staff selection, security management, etc.</p>
11) Benefits	<p>General benefits:</p> <ul style="list-style-type: none"> Assigning a Customs official to help companies coordinate and resolve Customs issues related to their certified operation. Priority attention to operational and administrative procedures. Dissemination of the company's AEO status at national and international levels. The AEO can use the Bolivian AEO programme logo. Participation in new Customs initiatives. Free delivery token² as bailment. Communication and forwarding of updated Customs regulations. Access to the "AEO Community of Practitioners" international platform. <p>Exporters' benefits:</p> <ul style="list-style-type: none"> Reduction of red and yellow channels for export declarations. Priority in handling of clearance formalities. Streamlined documentary examination and/or physical recognition, when assigned to the red or yellow channel.

² Token is a device to access the Customs System; AEO companies are given this token at no cost.

Item	Member's Response
	<ul style="list-style-type: none"> • Streamlining of cancellation and return of guarantees upon completion of the terms of RITEX³ operations. • Reduction of en-route controls. • Submission of final export with minimal information. • Evaluation of commercial partners involved in the certified activity. • Facility for remote verification of shipments and placement of seals. • Customs brokers' benefits • Entitlement to Customs clearance at the national level. • Reduction of global guarantees for their operations. • Assigning most users to the Customs system. • Prioritization to the processing of requests for exemptions from Customs duties. • Reduction in fines for Customs violations. • Attention to contingencies or eventualities. • Assignment of lower risk criteria in the National Customs' selection system. <p>Importers' benefits:</p> <ul style="list-style-type: none"> • Reduction of red and yellow channels for export declarations. • Priority to handling of clearance formalities. • Recipient of information for tracking the load via e-mail. • Streamlined documentary examination and/or physical recognition, when assigned to the red or yellow channel. • Reduction of en-route controls. • Evaluation of commercial partners involved in the certified activity. • Priority in reviewing the goods declaration with an information sheet. • For green channels, immediate removal, without the goods entering the Customs warehouse. • Reduction in the guarantees required to access payment facilities. • Priority access to logistics services in Customs areas. <p>Highway carriers' benefits:</p> <ul style="list-style-type: none"> • Providing a global guarantee for transport units. • Exceptional allowance for importation without a maximum limit established⁴. • Reduction in the percentage of documentary reviews of Cargo Manifests covering exported goods.

³ RITEX is a Temporary Admission Regime that constitutes a guarantee for suspended taxes, which is released once the merchandise is exported.

⁴ Normally, carriers can only import a maximum of 5 times a year because it does not correspond to their economic activity.

Item	Member's Response
	<ul style="list-style-type: none"> • Prioritization when transport units enter and exit the Customs area. • Preferential treatment in border Customs administrations. • Availability of spaces for custody, verification and unloading of goods. • Expedited authorization for using Customs system. • Priority treatment of the physical inspection of transport units loaded by Foreign Customs Agencies.

Brazil

Item	Member's Response
1) Programme Title	Brazilian AEO Programme
2) Date of launch	AEO Security: 2014
3) Scope	Import/Export
4) Type of Operator	<input checked="" type="checkbox"/> (X) Importer <input checked="" type="checkbox"/> (X) Exporter <input type="checkbox"/> () Customs brokers <input checked="" type="checkbox"/> (X) Warehouse keeper <input type="checkbox"/> () Manufacturer <input checked="" type="checkbox"/> (X) Other stakeholders
5) Number of Operators	Importers/Exporters: 335 Bonded Warehouse Keepers: 40 Port Operators: 10 Airport Operators: 3 Carriers: 46 Freight Forwarders: 54 Redex: 2
6) Legislation/ Procedure	Secretariat of the Federal Revenue Ruling: IN RFB No. 1.985/2020 Voluntary participation

Item	Member's Response
7) Customs Mutual Assistance Agreement (CMAA)	<ul style="list-style-type: none"> • South Africa • China • United States • France • India • Israel • Netherlands • United Kingdom • Norway • Czech Republic • Russia • Turkey • Mercochile • Mercosur • CPLP • Commucam
8) AEO Programmes Comparison Procedure for MRA purposes	<ul style="list-style-type: none"> • Exchange programme information • Perform a side-by-side programme comparison. Clarify any doubts about the program and the comparison. • Conduct Validation visits . • Determine programme compatibility • Define benefits • Text of the Mutual Recognition Agreement.
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Exchange programme information • Perform a side-by-side programme comparison. Clarify any doubts about the program and the comparison. • Conduct Validation visits . • Determine programme compatibility • Define benefits • Text of the Mutual Recognition Agreement.
10) Accreditation (criteria, requirements, process)	<p>In order to be certified under the Brazilian AEO Programme, the following shall be verified depending on the chosen modality:</p> <ul style="list-style-type: none"> • AEO security;

Item	Member's Response
	<ul style="list-style-type: none"> • AEO Single Government Status/Agriculture <p>General requirements:</p> <ul style="list-style-type: none"> • Appropriate record of compliance; • Computer-based system to manage commercial, tax, financial and operational records; • Financial solvency; • Commercial partners' policy; and • Human resource policy; • Risk Management; • Appropriate security standards (for AEO security); <p>Accreditation:</p> <ul style="list-style-type: none"> • Fill in an application and self-assessment questionnaire and submit them to Customs; • Customs performs a risk analysis and physical inspection at the applicant's premises; • Customs grants/rejects AEO certification; • Post-certification monitoring to ensure the compliance level is maintained; • Customs suspends/revokes the AEO certification (if need be). <p>The conditions for acceptance and rejection of the applicant as well as suspension and revocation of the AEO certification are laid down in the legislation.</p>
11) Benefits	<p>General benefits (for all operators):</p> <ul style="list-style-type: none"> • AEO List on Customs' Website; • Specially appointed AEO Customs Support Officer; • Use of the AEO Programme logo; • Priority when applying for a different AEO type, tier or modality; • Mutual Recognition Agreement (MRA) benefits; • Active participation in updating AEO-related laws and Customs procedures (Consultative Group); • Requirement waiver when applying for special Customs regimes; and • Joint workshops and training courses for Customs and AEO-certified operators.

Item	Member's Response
	Benefits in terms of AEO security: <ul style="list-style-type: none"> • Reduced examination rates • Real-time channel definition • Priority for documentary and physical controls if the declaration is selected for inspection; • Guarantee waiver for transit; • Priority access for AEO carriers to Customs

Canada

Item	Member's Response
1) Programme Title	Partners in Protection (PIP)
2) Date of launch	1995, revision in 2002 and 2008
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders Carriers (rail, sea, air, highway), couriers, freight forwarders, shipping agents
5) Number of Operators	1633 (as of November 2018)
6) Legislation/ Procedure	No specific AEO legislation
7) Customs Mutual Assistance Agreement (CMAA)	Significant work towards a CMAA or a signed CMAA is highly preferred prior to negotiating a Mutual Recognition Arrangement

Item	Member's Response
8) AEO Programmes Comparison Procedure for MRA purposes	<p>Exchange programme information, including legal framework, policies, IT capabilities, and programme application/security profile.</p> <p>Perform a detailed side-by-side programme comparison. Address questions and clarifications through ongoing communications and during site-validation observations.</p> <p>Conduct country visits to observe the other programme's site validation practices.</p> <p>Determine programme compatibility and reciprocity prior to negotiating the text of the Mutual Recognition Arrangement</p>
9) Further plans (including deadlines)	<p>Modernize programme to leverage automation and enhance benefits and collaboration with industry.</p> <p>Continue to negotiate MRAs with compatible AEO programmes.</p>
10) Accreditation (criteria, requirements, process)	<p>Programme Membership Application Process:</p> <ul style="list-style-type: none"> • PIP programme applicants complete and submit a Security Profile (the programme's application form) in which they provide detailed information on how they meet the programme's minimum security criteria, including: physical security and access controls; procedural security; conveyance, cargo and equipment (container, trailer and rail car) security; data and document security; personnel security; security training and awareness; and business partner security. • The Security Profile is reviewed, concerns identified, and a thorough risk assessment performed. • An on-site validation of the company is performed to confirm that the programme requirements are met. • The company is invited to sign the Terms and Conditions of PIP Membership, in which they commit to maintaining PIP's minimum security criteria and providing any updates to their information in a timely manner. <p>PIP members are revalidated at least once every four years, in which an updated Security Profile, risk assessment, and site validation are performed.</p>

Item	Member's Response
11) Benefits	<ul style="list-style-type: none"> • Lower rate of physical examinations. • Access to Canada Border Services Agency (CBSA) expertise (assignment of a single contact for Customs issues). • Dedicated access lanes at certain ports of entry for eligible highway carriers (FAST lanes). • Programme communications and stakeholder consultation. • Recognition by international Customs administrations via Mutual Recognition Arrangements. • Enhanced industry marketability as an accredited low-risk company. • The PIP programme is factored into the CBSA's Business Resumption Plan in the event of trade flow disruptions.

Chile

Item	Member's Response
1) Programme Title	AEO Programme (Programa OEA)
2) Date of launch	12 th January 2018
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	19 certified operators

Item	Member's Response
6) Legislation/ Procedure	<p>Customs Ordinance, Article 23 bis: https://www.leychile.cl/Navegar?idNorma=238919</p> <p>Decree No. 1140 of the Ministry of Finance (31st July 2017): https://www.leychile.cl/Navegar?idNorma=1113495&idParte</p> <p>Resolution No. 246 of the National Customs Service (12th January 2018): https://www.aduana.cl/aduana/site/docs/20190104/20190104160726/2018_01_12_res_246_implementacion_oea.pdf</p> <p>Resolution No. 1520 of the National Customs Service (29th March 2019): https://www.aduana.cl/aduana/site/docs/20190104/20190104160726/2019_03_29_res_1520_dna_programa_oea_importadores_y_courier.pdf</p>
7) Customs Mutual Assistance Agreement (CMAA)	<p>The Agreement between the Government of Canada and the Government of the Republic of Chile on Mutual Administrative Assistance in Customs Matters has a provision about the facilitation of MRAs.</p> <p>Additionally, recently signed or modernized agreements also include provisions about MRAs, as is the case of the agreements between the Government of the Republic of Chile and the governments of Argentina, China, Uruguay, and the Pacific Alliance (Mexico, Peru and Colombia).</p>
8) AEO Programmes Comparison Procedure for MRA purposes	<p>The comparison among AEO Programmes is an exercise conducted within each MRA evaluation process. This has been completed for the Pacific Alliance MRA, already signed, and for the MRAs in process.</p>
9) Further plans (including deadlines)	<p>Planned signature of two MRAs:</p> <ul style="list-style-type: none"> • MRA among the Pacific Alliance countries and MERCOSUR countries. The signing was originally planned for the end of 2020, but it may be delayed due to the health crisis. • MRA of the Americas. The signing was originally planned for 2021, but it may be delayed due to the health crisis.

Item	Member's Response
10) Accreditation (criteria, requirements, process)	<p>Accreditation criteria, requirements and process are defined in the Resolutions No. 246 and 1520.</p> <p>Further guidance is provided at: https://www.aduana.cl/postulacion-a-la-certificacion-oea/aduana/2018-01-16/112829.html</p>
11) Benefits	<p>The applicable benefits are regulated in Article 10 of Decree No. 1140 of the Ministry of Finance: https://www.leychile.cl/Navegar?idNorma=1113495&idParte</p> <p>Resolution No. 0978 of the National Customs Service (9th March 2020): aduana.cl/aduana/site/docs/20200103/20200103160956/resol_978_09_03_2020_exencion_prueba_de_origen_a_oea.pdf</p>

Colombia

Item	Member's Response
1) Programme Title	Authorized Economic Operator (AEO)
2) Date of launch	September 2011
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importers <input checked="" type="checkbox"/> Exporters <input checked="" type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse operators <input type="checkbox"/> Manufacturers <input type="checkbox"/> Other stakeholders
5) Number of Operators	<p>81 exporters 78 importers 6 Customs brokers</p>

Item	Member's Response
6) Legislation/Procedure	Decree 3568 of 2011, amended by Decree 1894 of 22 September 2015
7) Customs Mutual Assistance Agreement (CMAA)	None
8) AEO Programmes Comparison Procedure for MRA purposes	<p>AEO Programmes Comparison Procedure for MRA purposes:</p> <ul style="list-style-type: none"> • Regulatory comparison of programme • Comparison of minimum security standards • Comparison of benefits
9) Further plans (including deadlines)	Allowing ports, inland carriers and free trade zones to join the programme (2020)
10) Accreditation (criteria, requirements, process)	<p>There are two categories:</p> <ul style="list-style-type: none"> • Security and simplification • Sanitary security and simplification <p>The authorization process comprises seven steps:</p> <ol style="list-style-type: none"> 1. Company submits the AEO application to Customs. 2. Customs and other control authorities review the background of the company in terms of legal compliance, financial viability, period of establishment, permits and licences and debts to Customs and other authorities. 3. Customs accepts or rejects the AEO application. 4. Customs and other control authorities analyse the AEO application and the company supply chain. 5. Customs and other control authorities conduct a visit to confirm that the requirements are fulfilled. 6. Customs and other control authorities issue the technical concept note about the fulfilment of requirements. 7. The Director General of Customs issues the AEO authorization.
11) Benefits	<p>Control authorities (Customs Authority, National Police, Sanitary Authority, Phytosanitary Authority and Ministry of Trade) recognize them as safe and reliable supply chain operators.</p> <ul style="list-style-type: none"> • An operations officer is assigned by each of the control authorities to provide support to the AEO's operations. • Invitation to participate in the Congress for Authorized Economic Operators.

Item	Member's Response
	<ul style="list-style-type: none"> • Invitations to participate in training activities planned by control authorities for AEOs on topics that fall within their area of specialization. • Reduction in the number of examinations and physical and documentary inspections for export, import and Customs transit operations by the National Tax and Customs Authority, DIAN, and reduction in physical inspections for export operations by the Colombian National Police. • Exporters and importers make their declaration directly to Customs for import, export and transit matters. • Reduction in the value of specific global guarantees required by Customs. • No requirement for guarantees for their Customs operations. • Authorization to carry out an inspection of goods for export ordered by Customs, at the exporter's premises and authorized warehouses. • Exporters may present a Global Shipping Authorization Application if they only have part loads. • If the importer is acting as a declarant, the importer may consolidate payment of any Customs duties, penalties and interest incurred. • Non-intrusive inspections by Colombian National Police for export operations, provided that the port, airport or border crossing has the technological tools to carry out this type of control. • AEO status will be used as one of the criteria considered by the Risk Management System of the Foreign Trade Single Window (VUCE) in order to obtain a faster response when evaluating applications. • Authorization to carry out the inspection of goods for export ordered by the Colombian Agricultural Institute (ICA), on the premises or authorized warehouses of the exporter, when required. • Reduced number of physical inspections for export operations by the Colombian Agricultural Institute (ICA). • Reduced number of physical inspections for export operations by the National Food and Drug Surveillance Institute (INVIMA). • Re-shipment of goods that, at the time of Customs intervention during prior and simultaneous controls, are different from the ones negotiated and which have arrived in the country due to a supplier's error. • Submission of the request for loading authorization at the place of shipment. • No need for submission of an advance Customs declaration in cases where it is mandatory.

Item	Member's Response
	<ul style="list-style-type: none"> • No requirement for guarantees for fulfilment of Customs obligations. • Customs clearance procedures for imported goods can be carried out at the declarant's premises. • Authorization to carry out cargo consolidation or deconsolidation, cargo transport or Customs brokerage through authorized warehouses. • Authorization to carry out cargo consolidation or deconsolidation, cargo transport or warehousing through Customs brokers. • For declarants, authorization to defer payment of any Customs duties incurred. • A higher quota for the export of samples of no commercial value in accordance with the requirements of the National Tax and Customs Authority, DIAN. • Authorization to submit a declaration under transit arrangements with no Customs restrictions for the place of departure or the place of destination, provided that those places are authorized by the National Tax and Customs Authority, DIAN. • The AEO can demonstrate compliance with its export obligations within the established time frame by means of a certificate stating the degree of compliance, signed by the legal representative and a certified external audit firm, together with the relevant form.

Costa Rica

Item	Member's Response
1. Programme Title	Authorized Economic Operator (AEO) of Costa Rica
2. Date of launch	January 2011
3. Scope	Exporters, importers, export loading terminals and maritime port operators
4. Type of Operator	Exporters, importers, export loading terminals and maritime port operators
5. Number of Operators	Total of 30 AEOs with reference to the company identifier (47 with reference to links in the supply chain)
6. Legislation/Procedure	Decree No. 38998-H Regulations of the Customs Facilitation Programme for Reliable Trade in Costa Rica
7. Customs Mutual Assistance Agreement (CMAA)	Action Plan and Mutual Recognition Agreements or Arrangements signed and negotiated by the interested parties; Free Trade Agreements

Item	Member's Response
8. AEO Programmes Comparison Procedure for MRA purposes	https://www.hacienda.go.cr/contenido/408-programa-oea-costa-rica
9. Further plans (including deadlines)	To be launched with other links in the supply chain from the second half of 2020 (warehouse operators, carriers, Customs brokers).
10. Accreditation (criteria, requirements, process)	<ol style="list-style-type: none"> 1. Satisfactory record of Customs, tax and judicial compliance 2. Administrative management 3. Financial solvency 4. 4. Security measures
11. Benefits	<ol style="list-style-type: none"> 1. National Customs Service reliable and safe company status. 2. Assignment of AEO executives. 3. Advertising for companies certified on the Ministry of Finance website, at national and international events and with written advertisements for AEOs. 4. Training on Customs procedures and technical Customs subjects. 5. Simplification and facilitation of Customs procedures and operations with respect to: <ol style="list-style-type: none"> a) reduction in physical and documentary controls; b) priority processing in Customs formalities; c) priority in the application of Customs controls; d) priority processing in the event of a physical and/or documentary inspection; e) extension of Customs working hours; f) choice of location for inspection of the goods if a physical inspection is required; g) priority for the processing and mobilization of loads at border crossings. 6. International recognition of trade operators under Mutual Recognition Agreements (MRAs).

Cuba

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date of launch	July 20 2016
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both

Item	Member's Response
4) Type of Operator	All the operators in the international supply chain
5) Number of Operators	Three (3) exporters and importers One (1) port operator
6) Legislation/ Procedure	Resolution No.112 of the Head of the General Customs Office of the Republic of Cuba (19 April 2016), establishing the Pilot Project and its Annex No.1 - Protocol for the implementation of the Authorized Economic Operator Programme in Cuba. The new version of the Customs Decree which recognizes the concept of Authorized Economic Operator, together with the complementary Standard that establishes the procedure for the approval, suspension, revocation, cancellation and renewal of Authorized Economic Operator status (has not yet come into force).
7) Customs Mutual Assistance Agreement (CMAA)	None
8) AEO Programmes Comparison Procedure for MRA purposes	Under development.
9) Further plans (including deadlines)	None
10) Accreditation (criteria, requirements, process)	<u>Minimum requirements:</u> 1. Prove its legal personality and capacity. 2. Have exercised one's activity for no less than three (3) years prior to the date on which the application for the granting of AEO status is submitted. 3. Have valid licences, authorizations and registration as required for the exercise of its activity. 4. Demonstrate a satisfactory compliance trajectory for commercial operations, for no less than three (3) years prior to the date on which the application is submitted. 5. Prove the timely fulfilment of its tax and Customs obligations. 6. Not having been sanctioned during the past three (3) years of operations, at least, for serious infringements of Customs regulations. 7. Demonstrate financial solvency during the past three (3) years prior to the date of submission of the application.

Item	Member's Response
	<p>8. Possess an adequate administrative management system that enables effective risk management, accredited through the corresponding documentation and whose execution can guarantee the control of its supply chain.</p> <p>9. Have a financial, technical, administrative and human resources structure that guarantees the efficient exercise of its commercial activities, documented processes and transparency of its commercial records.</p> <p>10. Demonstrate satisfactory levels of security, as well as ensure that the links or operators involved in their supply chain operations comply with the measures provided for each level of security; what is endorsed through agreements, questionnaires or any other verifiable document that demonstrates compliance with this requirement.</p> <p>11. Not be subject to investigations for alleged crimes that may affect the supply chain, or be registered in databases of organizations/international organizations with respect to terrorism, drug trafficking, money laundering and other related crimes.</p> <p>12. Other requirements that Customs deems necessary.</p> <p><u>Security standards:</u></p> <p>1. Security of the goods.</p> <p>2. Safety in the transportation process.</p> <p>3. Safety of business associates.</p> <p>4. Staff safety.</p> <p>5. Security of computer systems and protection of information.</p> <p>6. Security of the physical access controls.</p> <p>7. Physical security of all areas.</p> <p>8. Security in cargo transport units.</p> <p>9. Security in work processes.</p> <p>10. Other standards that Customs deems necessary.</p> <p><u>Stages for obtaining Authorized Economic Operator certification:</u></p> <p>1. Self-assessment of the conditions and requirements established.</p> <p>2. Submission of the Application Form.</p> <p>3. Verification of compliance with the requirements.</p> <p>4. Acceptance or rejection of the request.</p> <p>5. Receipt of supporting documents and analysis of information.</p> <p>6. Coordination and execution of the requirements verification visits.</p>

Item	Member's Response
	7. Preparation of the Final Report. 8. Granting and renewal, if necessary, of Authorized Economic Operator status. 9. Signature of the Agreement for the granting of Authorized Economic Operator benefits. 10. Re-verification of requirements visits.
11) Benefits	1. Recognition as a safe and reliable operator in the supply chain for foreign trade and foreign investment in the Republic of Cuba, by Customs as well as by agencies of the Central State Administration, high-level business management organizations, other national entities, control authorities and certifying bodies. 2. Participation in training activities scheduled by Customs for Authorized Economic Operators. 3. Be subject to a smaller number of physical and documentary controls for clearance; as well as simplified and prioritized procedures for the realization of these controls, in cases that are determined as a result of Customs risk analysis systems. 4. Greater speed and efficiency in the clearance of goods. 5. Greater level of competitiveness, better access to markets and promotion of marketing strategies, as well as heightened prestige and international recognition, once the Republic of Cuba signs Mutual Recognition Agreements with other countries. 6. Facilities granted by the Central State Administration agencies, high-level business management organizations, other national entities, control authorities and certifying companies. 7. Other Customs facilities considered appropriate to authorize.

Dominican Republic

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date of launch	18 August 2015
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both

Item	Member's Response
4) Type of Operator	Importer Exporter Customs brokers Warehouse keeper Free Zones Third Part Logistics (3PL) Land Carriers Freight Forwarders Port Operators Logistics Operator Airlines Cargo Representative Shipping Agents Free Zone Parks
5) Number of Operators	293
6) Legislation/ Procedure	Presidential Decree 144-12, march 22 nd , 2012 Inter-institutional Agreement, Signed on 23 February 2012.
7) Customs Mutual Assistance Agreement (CMAA)	United States of America Uruguay
8) AEO Programmes Comparison Procedure for MRA purposes	<ul style="list-style-type: none"> • Preconditions • Requirements per operator • All the documents containing information about the Dominican AEO can be found at https://oea.aduanas.gob.do/. That information is public and can be found to ensure programme compatibility and reciprocity for MRA purposes.
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Regional America's MRA to be signed by December 2020. • Increase the offer of benefits to companies identified by the Administration according to the level they have reached in the programme. • Increase the number of members (+300 companies).
10) Accreditation (criteria, requirements, process)	Programme membership application process: <ul style="list-style-type: none"> • Self-assessment questionnaire • Application form • Fulfilment and verification of the previous conditions • Security profile

Item	Member's Response
	<ul style="list-style-type: none"> • On-site validation and reporting of results • Certification
11) Benefits	<ul style="list-style-type: none"> • Express release: reduced number of physical inspections and examinations, as appropriate. • 24-hour release, 7 days a week. • Assignment of Account Agents to follow-up and operationalize the benefits of AEO within Customs. • Low rate of physical inspections and examinations, as appropriate. • Rapid release times, as appropriate.

Ecuador

Item	Member's Response
1) Programme Title	Authorized Economic Operator (AEO)
2) Date of launch	March 22 nd , 2012
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<p>The programme is focused on operators involved in the international supply chain, such as: manufacturers, importers, exporters, Customs Brokers, Carriers (airlines, shipping lines, inland carrier), Freight Forwarders, Deconsolidators, International Freight, Ports, Customs Warehouses, Temporary Storage, Couriers, Terminal Operators.</p> <p>This is irrespective of the size of their business.</p>
5) Number of Operators	<p>Four (4) exporters</p> <p>One (1) Customs broker</p>
6) Legislation/ Procedure	According to Ecuadorian legislation, its AEO programme was established by COPCI ("Organic Code of Production, Commerce and Investments").

Item	Member's Response
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • It is expected to include two different operators this year (2018): Temporary Storage (Port and Airport). • The inclusion of the other operators will take place progressively. • Continue adding new benefits to certified operators. • The AEO division has issued a draft government decree in order to strengthen the third pillar of the SAFE Framework of Standards. • In February 2017, an Action Plan was signed with Andean Community members, in order to sign an MRA around December 2018. • In November 2017 Ecuadorian Customs was approached by governmental entities in order to recognize the AEO Programme and possibly sign a government agreement in the future. • Gradually incorporate governmental entities in the AEO Programme.
10) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • The Applicant should begin by checking the "Basic Conditions" and "Requirements". Once the applicant's documents are completed, the entire documentation must be sent to Ecuadorian Customs. • Then, the AEO division will check that all the documentation sent by the applicant has been completed according to Ecuador's AEO Programme requirements. • Finally, the referred documentation, along with all necessary documented procedures, shall be available when AEO Customs officials go to assess Ecuador's AEO Programme requirements inside the company. • The verification time of Ecuadorian AEO Programme requirements following submission of applicants' documents is six (6) months and may be extended according to AEO Department criteria.

Item	Member's Response
11) Benefits	<ul style="list-style-type: none"> • Increase its global trade competitiveness and, in addition, boost the company's prestige and credibility. • Raise security controls in its supply chain. • Priority attention in Customs processes by Ecuadorian Customs, including faster Customs clearance. • Fewer post-release checks. • Lower risk score in the risk assessment. • Permanent assistance by a Customs officer • MRA with other countries.

El Salvador

Item	Member's Response
1) Programme Title	(OEA-SV) El Salvador Authorized Economic Operator
2) Date of launch	28 September 2017
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders Carriers, couriers
5) Number of Operators	Two (2) importers and exporters
6) Legislation/ Procedure	Single Customs Code of Central America (CAUCA) and its Regulations (RECAUCA), Manual for the AEO Accreditation Process.

Item	Member's Response
7) Customs Mutual Assistance Agreement (CMAA)	Does not exist
8) AEO Programmes Comparison Procedure for MRA purposes	http://www7.mh.gob.sv/pmh/es/Temas/Aduanas http://www7.mh.gob.sv_de_El_Salvador/Operador_Economico_Autorizado_de_El_Salvador.html
9) Further plans (including deadlines)	Inclusion of carriers and Customs brokers in 2019 and AEO numbers are continuously expanding.
10) Accreditation (criteria, requirements, process)	<p>General requirements:</p> <ul style="list-style-type: none"> • Comply with tax and Customs regulations. • Adequate commercial records and internal control system. • Proven financial solvency. • Adequate security measures. <p>Accreditation:</p> <ul style="list-style-type: none"> • Submit application to the Customs authority (self-assessment, risk evaluation). • Documentary assessment. • Audit (documentary and on-site validation). • Certification with respect to security and simplification. <p>Certification granted (valid for three (3) years).</p> <p>Audits: Customs administration may conduct periodical post-clearance audits (PCAs).</p>
11) Benefits	<ul style="list-style-type: none"> • Less physical inspection by Customs during the process. • Rapid release times. • Clearance of goods at the AEO's premises or at Customs' facilities. • Priority in the Customs administrative requests. • Priority in Customs controls, in the event of goods being selected for inspections.

Item	Member's Response
	<ul style="list-style-type: none"> • Possibility of being considered in new trade facilitation programmes. • Personal attention by an Account's Official. • Specialized training in Customs procedures and security measures. • Special measures in the event of trade disruption, or high levels of threat. • Possibility of being recognized as an AEO by the Customs authorities of other countries.

Guatemala

Item	Member's Response
1) Programme Title	Authorized Economic Operator -AEO-
2) Date of launch	Operational since September 2011
3) Scope	<input checked="" type="checkbox"/> Import <input checked="" type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	50
6) Legislation/ Procedure	1. Central American Uniform Customs Code. 2. Central American Uniform Customs Code Regulation. 3. SAT Directory Agreement 14-2010 and its reforms. 4. Procedure AEO PR-IAD-DNO-AR-09
7) Customs Mutual Assistance Agreement (CMAA)	Memorandum of Understanding Customs Service Perú Memorandum of Understanding Customs Service México

Item	Member's Response
	<p>In Process:</p> <p>Customs Service United States of America</p>
<p>8) AEO Programmes Comparison Procedure for MRA purposes</p>	<p>Link Program AEO Customs Service Guatemala.</p> <p>https://portal.sat.gob.gt/portal/operador-economico-autorizado/</p>
<p>9) Further plans (including deadlines)</p>	<p>With technical support from WCO AEO experts, increase benefits for AEO enabled.</p>
<p>10) Accreditation (criteria, requirements, process)</p>	<p>Compliance with the systems established in the WCO SAFE regulatory framework</p> <p>Generalities of it are detailed:</p> <ul style="list-style-type: none"> • At least three consecutive years of operations in international trade; • Demonstrate financial solvency to comply with the obligations and the availability of resources to maintain and improve the necessary measures to guarantee the supply chain of goods; • Compliance with the legal, tax and customs framework for the last three years; • Have an administrative management system • Have implemented a Comprehensive Security Management Model • Risk Management (Risk Matrices and Indicators of tax and customs compliance) • Traceability • Business Continuity Plans. • Organizational structure of the company; • Description of the actors in the supply chain involved in your business operations (existence of contracts where the responsibility of the logistics chain is shared) <p>Administrative processes with a focus on comprehensive security implemented and under permanent supervision on the following topics:</p> <ul style="list-style-type: none"> • Anti bribery system • Human resources • Safety of facilities and industrial • Security of the information (computer and physical security) • Load security • Security of cargo transportation • Safety of marches and seals

Item	Member's Response
	<p>General authorization procedure:</p> <ul style="list-style-type: none"> • Self appraisal; • Submit a request; • Verification of information both internally and externally; • AEO validation verification (site visit); • Approval by Head of Unit, Head of Department and Intendant of Customs; • Issue a certificate of qualification; • • Periodic verification of documents and constant verifications after validation.
11) Benefits	<ul style="list-style-type: none"> a) Agile management by the customs service in operational aspects such as administrative management, as long as the authorized AEO-GT complies with the due process. b) Reduction in the percentage of control of their declarations and their charges. c) The right to receive personalized assistance through an account officer duly appointed by the head of the Authorized Economic Operator Unit. d) Possibility of being recognized as AEO-GT by the customs services of other countries, which have similar programs with which a mutual recognition agreement has been signed. e) The right to receive specialized training by Guatemala Customs Service, in the area of logistics chain security, international trade and customs issues. f) Simplified and fast procedures to dispatch the cargo. g) Possibility of being considered as the first option in the tests in implementation of new international trade facilitation projects developed by Guatemala Customs Service. h) Special measures in situations of computer problems of the customs service systems in ports, airports and borders. i) In cases where conditions and infrastructure allow it in the primary zones, have exclusive lanes for import or export clearance. j) Priority in the customs controls to which their declarations or charges are subject; k) Possibility of carrying out the dispatch of the goods in the premises of the Authorized Economic Operator or in another place authorized by the customs; and l) The others that the Customs Service could establish.

Jamaica

Item	Member's Response
1) Programme Title	AEO JAMAICA
2) Date of launch	April 2014
3) Scope	(x) Import () Export () Both
4) Type of Operator	(x) Importer () Exporter () Customs brokers () Warehouse keeper (x) Manufacturer () Other stakeholders
5) Number of Operators	130
6) Legislation/ Procedure	Customs Act and Regulations
7) Customs Mutual Assistance Agreement (CMAA)	Work in progress
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	Expand AEO Programme to encourage more Exporters to join Programme. Jamaica Customs to determine interested countries for possible MRA
10) Accreditation (criteria, requirements, process)	See Jamaica AEO Programme security requirements attached.
11) Benefits	Assigned AEO Account Officers Unit assigned to process declarations Improved process flows Expedited service Increased security along the supply chain Simplified Customs Procedures

Mexico

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date of launch	January 2, 2012
3) Scope	() Import () Export (x) Both
4) Type of Operator	(x) Importer (x) Exporter (x) Customs brokers (x) Warehouse keeper () Manufacturer (x) Other stakeholders
5) Number of Operators	1,057
6) Legislation/ Procedure	<ul style="list-style-type: none"> • Customs Law, Article 100-A and 100-B • General Rules for Foreign Trade, Title 7
7) Customs Mutual Assistance Agreement (CMAA)	CMAA:26
8) AEO Programmes Comparison Procedure for MRA purposes	<p>AEO Mexico: https://www.sat.gob.mx/tramites/88401/obten-tu-certiicacion-como-operador-economico-autorizado</p> <p>Certified Trade Partner: https://www.sat.gob.mx/tramites/70771/obten-tu-certiicacion-como-socio-comercial-certificado</p> <p>Requirements, obligations and benefits: https://www.sat.gob.mx/normatividad/57960/reglas-generales-de-comercio-exterior</p>

Item	Member's Response
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Promote close collaboration with the private sector. • Increase the number of certified companies. • Continue to increase new benefits for certified operators. • Optimize the implementation of existing MRAs, conclude current negotiations and seek to create new cooperative relationships with other countries in the AEO field. • Implementation of the exchange of information with innovative technology that aid the application of benefits to AEO companies in the framework of the MRA's (Participation in the development of the CADENA Solution in conjunction with the IDB and the customs of Colombia, Chile, Costa Rica and Peru, whose implementation is expected to conclude during 2020).
10) Accreditation (criteria, requirements, process)	<p>The AEO certification process program in Mexico consists of the following stages:</p> <p><u>I. Tax and Customs Analysis</u></p> <p>An analysis of the current tax and customs status of the applicant is carried out in the institutional databases, to verify compliance with their tax obligations.</p> <p><u>II. Security Profile Analysis and Validation Visits</u></p> <p>A documentary review and analysis of the company's security profile is performed, possibly with a request for additional or missing information. Once the company meets the application requirements, a validation visit is scheduled to all its facilities with foreign trade operations.</p> <p><u>III. Authorization</u></p> <p>Once the AEO specialist concludes the validation report and once it is reviewed and accepted internally, the authorization is issued.</p> <ul style="list-style-type: none"> • The certification has a validity of two (2) years.
11) Benefits	<p>Main Benefits:</p> <ul style="list-style-type: none"> • Simplification of administrative processes. • Lower percentage of customs inspections. • Priority in inspection lines. • Prioritization in customs clearance.

Item	Member's Response
	<ul style="list-style-type: none"> • Assignment of an OEA specialist. • Exclusive lanes. • Increase in the length of stay for temporarily imported goods. • Additional opportunities for amendments to customs documentation and for corrections after customs clearance.

Panama

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date of launch	October 2013
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders Air carriers, couriers, highway carriers, and third party logistics providers.
5) Number of Operators	24
6) Legislation/ Procedure	Resolution 195 of May 2016 was officially launched; Resolution 083 of March 2016, officially created the AEO Office; Resolution 407 of June 2014, created the framework rule; Administrative Resolution 037 of February 2014, created the AEO Manual; and Executive Order 988 of October 2013 implemented the AEO Programme in Panama.
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	https://www.ana.gob.pa/w_oea/images/documents/manual/MANUAL_OEA.pdf

Item	Member's Response
9) Further plans (including deadlines)	
10) Accreditation (criteria, requirements, process)	<p>The Economic Operator must satisfy the following preconditions before receiving approval:</p> <ul style="list-style-type: none"> • Demonstrated satisfactory compliance record; • Financial viability; • Administrative, accounting and logistics management. <p>The validator then confirms the information and prepares the validation of the prevention and security requirements:</p> <ol style="list-style-type: none"> 1. Administration and security management, procedures manual and risk analysis. 2. Business partner requirements. 3. Cargo, container and conveyance security. 4. Physical access control. 5. Personnel security. 6. Cargo information security. 7. Premises security. 8. Information technology security. 9. Security training and threat awareness.
11) Benefits	<ul style="list-style-type: none"> • Recognition as a safe and reliable AEO in the supply chain by ANA. • Categorization in a low-risk channel in ANA's risk analysis system. • Priority in the application of Customs controls and inspections selected by risk analysis or other risk management entities. • Facilitated performance of the relevant controls at the operator's premises. • Agility in goods clearance procedures. • Training by ANA on subjects under its competence. • Priority processing following an incident requiring the closing and re-opening of ports and/or borders. • Possible international mutual recognition. • Authorization for certified companies to use the AEO logo. • Any other benefit that may arise through the improvement of the AEO Programme.

Paraguay

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date of launch	3 May 2018
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders - Air carriers, couriers, highway carriers, and third party logistics providers. Depositary (ports), national transport company, transportation agents, freight forwarders, Remesa express company.
5) Number of Operators	1
6) Legislation/ Procedure	Resolution DNA N° 94/2018 Validity of the programme: 1 October 2018
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	In progress: MRA AEO "MERCOSUR" MRA AEO "MERCOSUR - Pacific Alliance" MRA "Regional/Multilateral"
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Incorporation of Customs brokers, June 2019. • Port terminals, December 2019.

Item	Member's Response
10) Accreditation (criteria, requirements, process)	<p>Preconditions:</p> <ul style="list-style-type: none"> a) Be an individual limited liability company, a limited liability company, a public limited company or another type of authorized company. b) Be legally constituted and with a minimum of three (3) years' continuous Customs operations prior to the date of application to the programme. c) Have an infrastructure based on its activity. d) Compliance with the law. e) Not be a debtor of tax, Customs and other obligations demanded by the foreign trade regulatory authority, as well as of any emergent obligation of any final governmental sanction, in the past five (5) years. f) Not have declared bankruptcy in the past five (5) years. g) Possess the authorizations, licences and records required by each control authority to exercise its activity. h) Be connected to the SOFIA information system. <p>Documentary requirements:</p> <ul style="list-style-type: none"> a) Authorization for the fiscal year from the National Directorate of Customs. b) Unique Taxpayers Registry (RUC). c) Valid municipal licence. d) Opening balance and balance sheets for the past three (3) years, certified by the competent offices. e) Civil identity card of the attorneys and representatives. f) Deed of constitution of the company and contribution of capital. g) Registration in the Public Registry of Commerce. h) Registration in the Public Registry of Legal Entities. i) Merchant registration. j) Minutes of the last meeting for public limited companies. k) Accreditation of legal status of the legal representative or signatory representative. l) Certificates of judicial, police and tax background of the company, directors, attorneys and representatives. m) Bank references certified by a qualified bank. n) Plan of the location of the establishment/company. o) ñ) Communicate real address displaying property title or rental agreement as appropriate. p) Certificate stating there is no creditors' declaration.

Item	Member's Response
	<p>q) Certificate of social security compliance (IPS – Social Security Institute).</p> <p>Specific security requirements:</p> <p>a) Information relating to the company.</p> <ul style="list-style-type: none"> • General information. • Volume of activities. • Financial solvency. • Business associates. <p>b) Compliance history.</p> <ul style="list-style-type: none"> • Tax background. • Customs background. • Legal background. <p>c) Administrative security.</p> <ul style="list-style-type: none"> • Process safety. • Computer security – documentary. • Human resource security. • Business associates' security. <p>d) Physical security.</p> <ul style="list-style-type: none"> • General requirements. • Physical security of facilities. • Security of the loading unit. • Physical access security. • Industrial safety of staff. • Safety awareness and threat training. • Security planning in the supply chain.
11) Benefits	<ul style="list-style-type: none"> • Possibility of carrying out early clearance. • Lower number of physical and documentary inspections. • Priority treatment if selected for inspection. • Possibility to choose the place of inspection. • Ease of access to simplified Customs procedures. • Recognition as a business associate by type of certification.

Item	Member's Response
	<ul style="list-style-type: none"> • Assignment of an AEO Operations Officer. • Reduced data input requirements for the Customs declaration. • Possibility of using global guarantees. • Mutual recognition.

Peru

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date of launch	February 2013
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	200, as of October 2020
6) Legislation/ Procedure	General Customs Law, Legislative Decree N° 1053 AEO Certificate Rules, Supreme Decree N° 184-2016-EF AEO Certification General Procedure Resolution N° 35-2016- SUNAT/5F0000 Supreme Decree that regulates the participation of OGA in the AEO Program- Supreme Decree No. 267-2020-EF
7) Customs Mutual Assistance Agreement (CMAA)	The MRAs that we have in force have been signed at a Customs Administrations level. However, it is necessary an agreement signed at a Government level (such as a CMAA, FTA, Decision) with the country to which the Administration belongs to, to sign an MRA.

Item	Member's Response
8) AEO Programmes Comparison Procedure for MRA purposes	<ul style="list-style-type: none"> • Exchange of AEO regulation • Perform a side-by-side programme comparison (documentary) • Conduct Validation visits • Determine programme compatibility • Define benefits • Define operational implementation • Text of the Mutual Recognition Agreement • Signing <p>Information about the program is available at http://oea.sunat.gob.pe/ Accreditation criteria is available at http://www.sunat.gob.pe/legislacion/procedim/despacho/operadores/procGeneral/despa-pg.29.htm</p>
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Increase the number of AEO companies - permanent activity • Incorporate other operators – permanent activity • Sign MRA with other Customs Administration – permanent activity since 2016 • Developing further benefits for AEOs - permanent activity • Implementing the participation of other Government Agencies – 2021 • Participation in project for the development of the CADENA Solution for exchange of information through blockchain. Project carried out by IDB with participation of Colombia, Chile, Costa Rica and Peru, whose implementation is expected to conclude during 2020.
10) Accreditation (criteria, requirements, process)	<p>General requirements:</p> <ul style="list-style-type: none"> • Satisfactory records of compliance with regulations in force • Proper system of accounting and logistics records allowing traceability of operations • Financial soundness properly proven • Adequate security level <p>Accreditation:</p> <ul style="list-style-type: none"> • Self-assessment questionnaire • Submit the application to Customs. • Submit the documentation to Customs • Orientation process

Item	Member's Response
	<ul style="list-style-type: none"> • Documentation revision • Validation visits • Whole evaluation • Certification <p>Certification:</p> <ul style="list-style-type: none"> • Automated process for certification (paperless) • The certification is issued by Customs Administration (SUNAT). Its validity is undefined. • Annual maintenance: Verification of maintenance of requirements based on risk analysis • The grounds for suspension and cancellation of the AEO certificate are laid down in the legislation.
11) Benefits	<p>AEO companies have 31 customs benefits related to:</p> <ul style="list-style-type: none"> • Reducing examination rates to the export and import cargos according to risk; • Priority to handling clearance formalities; • Direct export from the business site; • Control of customs value in post-clearance; • Nominal guarantee for clearance of goods under the procedure of import in the form of urgent or anticipated clearance and temporary admission; • Reduced guarantees; • Direct acting as customs dispatcher without security; • Assigning an AEO accounts executive for specialized guidance and assistance to help companies; • Priority in handling trade formalities such as modifying or rectifying data; • Preferential treatment in actions of extraordinary control; • Preferential treatment in processing claims and to resolve the request for the reimbursement of customs duties; • Preferential treatment in different customs procedures; • Preferential service during contingencies or the potential closing of ports and/or airports; • Training in customs matters and supply chain security.

United States

Item	Member's Response
1) Programme Title	Customs Trade Partnership against Terrorism (CTPAT)
2) Date of launch	November 2001
3) Scope	() Import () Export (X) Both
4) Type of Operator	(X) Importer (X) Exporter (X) Customs brokers (X) Warehouse keeper (X) Manufacturer (X) Other stakeholders : Carriers (Air, Sea, Highway, Rail), Third Party Logistics Providers, Consolidators (Air Freight, Ocean transport, NVOCC), Marine Port Authority & Terminal Operators, Foreign Manufacturers (Canada & Mexico Only)
5) Number of Operators	11,598 as of March 19, 2020
6) Legislation/ Procedure	Security and Accountability for Every Port Act of 2006. Voluntary program.
7) Customs Mutual Assistance Agreement (CMAA)	Yes (CMAAs must be signed and in force prior to signing an MRA)
8) AEO Programmes Comparison Procedure for MRA purposes	http://www.wcoomd.org/-/media/wco/public/global/pdf/topics/facilitation/instruments-and-tools/tools/safe-package/strategy-guide-for-aeo-mutual-recognition.pdf?db=web https://www.cbp.gov/border-security/ports-entry/cargo-security/c-tpat-customs-trade-partnership-against-terrorism/apply/security-criteria
9) Further plans (including deadlines)	

Item	Member's Response
10) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • Certify security profile within 90 days once all information has been provided to CBP; • Conduct on-site validation – within one year of certification. • Requires that Partners update their security profile and risk assessments on an annual basis. • Conduct revalidations within 4 years of the initial validation or sooner based on risk as assessed by CBP.
11) Benefits	<ul style="list-style-type: none"> • Reduced Examination Rates • Eligibility to Participate in other U.S. Government Programs, e.g. the Free and Secure Trade (FAST) • Stratified Exam Benefit for Importer Partners • Front of the Line Processing • Business Resumption • Expedited Trade Processing • Access to a Supply Chain Security Specialist (SCSS) • Penalty Mitigation • Benefits through Mutual Recognition

Uruguay

Item	Member's Response
1) Programme Title	QUALIFIED ECONOMIC OPERATOR (QEO)
2) Date of launch	MARCH, 2014
3) Scope	ALL THE SUPPLY CHAIN OPERATORS
4) Type of Operator	<ul style="list-style-type: none"> • Importers • Exporters • Brokers • Highway Carriers • Freight Forwarders

	<ul style="list-style-type: none"> • Free Trade Zone Users • Free Trade Zones • Warehouses • Port Terminal • Cargo Terminal
5) Number of Operators	65
6) Legislation/ Procedure	<p>Law 19.149; art. 148 (created the figure of the QEO).</p> <ul style="list-style-type: none"> • Law 19.276, art. N° 40 Customs Code (introduces the figure of the QEO). • Decree N°51/2014 (regulates the main aspects of the Program). • Decree N°210/2015 Article 10 of Dec. 51/2014 is replaced referring to the requirements to obtain and maintain QEO certificate. <p>Customs Resolutions:</p> <ul style="list-style-type: none"> • N°31/2014 (regarding the approval of complementary provisions for the purposes of making the Program operational). • N°62/2014 (regarding the designation of members to the Advisory Committee). • N°10/2015, N° 33/2015, N° 3/2018, 38/2018, 53/2015, 204/2019 (concerning the incorporation of new benefits).
7) Customs Mutual Assistance Agreement (CMAA)	<ul style="list-style-type: none"> • CHINA (2017) • KOREA (2017) • EGYPT (2017) • FINLAND (2018) • ISRAEL (2018) • MEXICO (2019) • RUSSIA (2016) • SOUTH AFRICA (2018)
8) AEO Programmes Comparison Procedure for MRA purposes	https://www.aduanas.gub.uy/innovaportal/v/15491/9/innova.front/operador-economico-calificado.html
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Regional AEO Project • Alianza Pacífico- MERCOSUR • MRA signing

10) Accreditation (criteria, requirements, process)	<p>Accreditation process has 3 different stages;</p> <ol style="list-style-type: none"> 1) Processing of the AEO application: All applicants operators shall submit an application form to begin the process. This application requires declaring compliance with the eligibility criteria. 2) Primary verification of the level of compliance with the requirements to enter the program. 3) Certification: carry out on site validations to verify the fulfilment of requirements and submit a report to the General Director with the recommendation of approval or reject the certification of the company. 4) Maintenance and eventual renewal: carry out on site validations to verify the continued fulfilment of the requirements by the holder of the certification. 5) On site validations to the company for the renewal of the certification which can be voluntarily requested by the holder of the certificate
11) Benefits	<ul style="list-style-type: none"> • AEO Officer assigned permanently, to guarantee support and assistance to the companies • Priority when selected for documentary and physical controls • Reduction of post clearance controls • Simplified procedures • Fewer physical and documentary controls • Regular training • Updated official AEO list

2. WCO FAR EAST, SOUTH AND SOUTH EAST ASIA, AUSTRALIA AND THE PACIFIC ISLANDS REGION

Australia

Item	Member's Response
1) Programme Title	Australian Trusted Trader
2) Date of launch	1 July 2016

Item	Member's Response
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	As at 29 April 2020 there were 735 accredited Trusted Traders.
6) Legislation/ Procedure	Australian Trusted Trader assesses businesses against qualification criteria set out in the Customs (Trusted Trader Programme) Rule 2015.
7) Customs Mutual Assistance Agreement (CMAA)	CMAA is not a prerequisite for MRA.
8) AEO Programmes Comparison Procedure for MRA purposes	Internal working documents at this time.
9) Further plans (including deadlines)	To continue to improve the programme and to deliver new benefits to accredited entities.
10) Accreditation (criteria, requirements, process)	<p>Australian Trusted Trader assesses businesses against the qualification criteria set out in the Customs (Australian Trusted Trader programme) Rule 2015 (the Rule).</p> <p>The Rule is summarised below, and includes the requirements under which the Comptroller-General of Customs may enter into an agreement with an entity as a Trusted Trader. The requirements are not prescriptive about the types of programmes and processes that businesses must have in place, but are risk-based. Entities must demonstrate a secure supply chain and trade compliance history.</p> <p>The Rule (and its explanatory notes) provides for the variation, termination or suspension of Trusted Trader agreements by the Comptroller-General of Customs. Trusted Traders may also be subject to penalties under the Infringement Notice Scheme and various strict liability offences under the Customs Act (1901). The Department of Home Affairs works with Trusted Traders to ensure compliance.</p>

Item	Member's Response
	<p>The Customs (Australian Trusted Trader Programme) Rule 2015:</p> <p>Part 2 – Qualification criteria</p> <p>7. Status and experience of entity</p> <ol style="list-style-type: none"> (1) The entity is an entity within the meaning of the A New Tax System (Goods and Services Tax) Act 1999 (2) The entity has an Australian Business Number (ABN). (3) The entity has been undertaking an activity or activities (which need not to have been the same activity or activities) that form part of an international supply chain for at least two (2) years before the entity's nomination under section 176B of the Act. <p>The entity completes an on-line application to determine whether it meets initial eligibility criteria of an ABN and a two-year trading history; and provides information against the Rule. The ABF then undertakes an assessment against qualification criteria including:</p> <ul style="list-style-type: none"> • A review of the entity's documentary application; and • Physical validation of an entity's supply chain security and trade compliance practices. <p>If the application is approved, the entity will enter into an Australian Trusted Trader Agreement with the Government. This outlines the conditions of Australian Trusted Trader accreditation and the trade facilitation benefits available. The Department of Home Affairs and ABF work with accredited Trusted Traders to manage ongoing compliance, including through periodic revalidation.</p>
11) Benefits	<p>Australian Trusted Trader trade facilitation benefits currently include:</p> <ul style="list-style-type: none"> • Australian Border Force Account Manager • Australian Trusted Trader Logo • Differentiated Examination • Monthly Cargo data Requests • Priority Processing • A 'seat at the table' with Government • Streamlined access to the APEC Business Travel card • Simpler TSS Visa Sponsorship

Item	Member's Response
	<ul style="list-style-type: none"> • Customs Duty Deferral • Consolidated Cargo Clearance • Australian Trusted Trader Origin Advance Ruling • Origin Waiver • Mutual Recognition Arrangements

Bangladesh

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date of launch	05/05/2019
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input type="checkbox"/> Importer <input type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	3
6) Legislation/ Procedure	Authorized Economic Operator (Accreditation) Rules, 2018 under Customs Act, 1969

China

Item	Member's Response
1) Programme Title	Enterprise credit management programme
2) Date of launch	1/04/2008

Item	Member's Response
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	3203
6) Legislation/ Procedure	Measures for Enterprise Credit Management by the Customs Administration of the People's Republic of China (GACC Decree No.237, revised and effective on May 1, 2018)
7) Customs Mutual Assistance Agreement (CMAA)	The CMAA is not the precondition for the signing of an AEO MRA in China.
8) AEO Programmes Comparison Procedure for MRA purposes	Compare AEO programmes by the relative documents
9) Further plans (including deadlines)	Conduct more AEO MRA negotiation with countries which have this programme. Try to finish the negotiation and sign MRA with Chile, Mexico, Serbia, Turkey, Uganda, South Africa, Argentina, UK, Russia, Jordan, Egypt, Malaysia by the end of 2020.
10) Accreditation (criteria, requirements, process)	Customs Criteria of Certified Enterprises (GACC Bulletin No.177, revised and effective on Jan.1, 2019)
11) Benefits	Lower documentation examination rate ; Lower inspection rate; Priority in physical inspection of goods; Customs coordinators responsible for solving problems in Customs clearance; Priority in Customs clearance after the recovery of international trade interruption;

Fiji

Item	Member's Response
1) Programme Title	Fiji AEO
2) Date of launch	25.01.2019
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	7 Operators
6) Legislation/ Procedure	<ul style="list-style-type: none"> Fiji AEO Framework Section 92 of Customs Act
7) Customs Mutual Assistance Agreement (CMAA)	In the process
8) AEO Programmes Comparison Procedure for MRA purposes	Fiji AEO Framework
9) Further plans (including deadlines)	<ul style="list-style-type: none"> By 2022, we will have MRA with either Australia or New Zealand. Increase the number of companies to 12 by 2022.
10) Accreditation (criteria, requirements, process)	Working on certifying our local validators to have WCO accreditations.
11) Benefits	<ul style="list-style-type: none"> Bond guarantee shall not be required for Customs related operations. Bank guarantee shall not be required for Customs related operations. Waiver of Customs Inspection Charges on Extra Attendance by Officers. Deferred Payment System (DPS) – duty to be paid on the last working day of the importing month.

Hong Kong, China

Item	Member's Response
1) Programme Title	Hong Kong Authorized Economic Operator Programme
2) Date of launch	02.04.2012
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	61 companies (including 11 SMEs)
6) Legislation/ Procedure	N/A Voluntary participation
7) Customs Mutual Assistance Agreement (CMAA)	None
8) AEO Programmes Comparison Procedure for MRA purposes	Guidelines on Hong Kong Authorized Economic Operator (HKAEO) Programme https://www.customs.gov.hk/en/trade_facilitation/contact/aeo_en_guidelines.pdf
9) Further plans (including deadlines)	To develop MRAs with other Customs administrations
10) Accreditation (criteria, requirements, process)	Requirements: <ol style="list-style-type: none"> 1. A history of good compliance with Customs requirements. 2. Good maintenance of verifiable commercial records. 3. Proven financial solvency.

Item	Member's Response
	<p>4. Appropriate security and safety measures.</p> <p>AEO status: Tier 1 and Tier 2.</p> <p>Process:</p> <ol style="list-style-type: none"> 1. Companies conduct a self-assessment of their internal policies and operational procedures against the pre-determined criteria set under the Hong Kong AEO Programme. 2. Companies submit applications to Customs. 3. Customs conducts a documentary check and on-site validation visits. 4. Customs grants AEO status and issues certificates to companies which fulfil the predetermined criteria set under the Hong Kong AEO Programme.
11) Benefits	<ol style="list-style-type: none"> 1. Fewer Customs inspections. 2. Prioritized Customs clearance. 3. Enhanced goodwill as a secure trader with industry "kitemark" boosting Customs confidence. 4. Strengthened competitiveness and marketability. 5. Reduced stock loss, theft and pilferage. 6. Privileged benefits granted by other economics under MRAs.

India

Item	Member's Response
1) Programme Title	Indian AEO Programme
2) Date of launch	23.08.2011
3) Scope	<p>() Import</p> <p>() Export</p> <p>(x) Both</p>

Item	Member's Response
4) Type of Operator	<input checked="" type="checkbox"/> (x) Importer <input checked="" type="checkbox"/> (x) Exporter <input checked="" type="checkbox"/> (x) Customs brokers <input checked="" type="checkbox"/> (x) Warehouse keeper <input checked="" type="checkbox"/> (x) Manufacturer <input checked="" type="checkbox"/> (x) Other stakeholders
5) Number of Operators	4010 (as on 31.12.2019)
6) Legislation/ Procedure	1. Circular No. 33/2016-Customs, dated 22.07.2016 2. Circular No. 3/2018-Customs dated 17.01.2018 3. Circular No. 26/2018-Customs dated 10.08.2018 4. Circular No. 51/2018-Customs dated 07.12.2018
7) Customs Mutual Assistance Agreement (CMAA)	Until now, all MRAs are signed only with the Customs administration with which India has an existing CMAA
8) AEO Programmes Comparison Procedure for MRA purposes	Programme Comparison is done with the help of 'Comparison Matrix' over mail.
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Conclude MRAs with major trade partner nations.
10) Accreditation (criteria, requirements, process)	<p>Criteria and Requirements:</p> <ul style="list-style-type: none"> • Handled at least 25 Export and Import documents in last <p>Financial Year.</p> <ul style="list-style-type: none"> • Should undertake Customs Related Work. • Be a part of international supply chain • Have had business activity for three Financial Years (can be waived in deserving cases). • MSME- No requirement of mandatory trade (Export/Import) by value or volume to facilitate and support MSME. <p>General Requirements:</p> <ul style="list-style-type: none"> • Compliance with Customs Requirements • Satisfactory system for Management of Commercial Records

Item	Member's Response
	<ul style="list-style-type: none"> • Financial Viability • Customs Legal Compliance • Consultation, Co-operation and communication with Customs • Staff Education, Training and Awareness • Information Exchange with Customs • Commitment to monitoring & reporting <p>Security Requirements:</p> <ul style="list-style-type: none"> • Procedural Security • Cargo Security • Conveyance security • Premises Security • Personnel Security • Trading Partner Security • Security Training and Threat Awareness • IT Security <p>Process:</p> <ul style="list-style-type: none"> • There are multiple tiers of certification in the new AEO Programme. For importers and exporters there are three tiers providing varying levels of benefits: - <ul style="list-style-type: none"> a) AEO T1 – verified on the basis of document submission only. At present, it is fully web-based. b) AEO T2 – in addition to document verification, onsite verification is done. c) AEO T3 – in addition to document verification, onsite verification is done and accreditation of all business partners is required. • AEO LO (For logistics providers, custodians or terminal operators, custom brokers and warehouse operators there is only one tier) - in addition to document verification, onsite verification is done. <p>AEO is a voluntary compliance programme. The programme uses a 'trust but verify' approach with the trade community. To apply to the programme, a prospective AEO certificate holder submits basic company information and a security profile as per the annexure in the circular. The AEO team checks on the company in its general compliance, legal compliance, management of commercial and transport records,</p>

Item	Member's Response
	financial solvency, safety and evaluates safety and security with respect to procedural security, premises security, cargo security, conveyance security, personnel security, business partner security, IT Security and security training and threat awareness. The AEO team conduct onsite visit of domestic facilities to confirm the security practices are in place and operational in case of higher certification levels. The efficient and compliant businesses are certified into the programme.
11) Benefits	<p>The major benefits of the AEO certification are:</p> <ol style="list-style-type: none"> 1. Inclusion of Direct Port Delivery of imports for AEOs. 2. Inclusion of Direct Port Entry for factory stuffed containers meant for export by AEOs. 3. Provision of Deferred Payment of duties – delinking duty payment and Customs clearance for AEO T2 and AEO T3 4. Benefits of Mutual Recognition Agreements with other Customs Administrations for AEO T2 and AEO T3. 5. Fast tracking of adjudications and refunds including IGST refunds and disbursement of drawback. 6. Priority in processing and clearance of goods. 7. Tier based Bank Guarantee waivers. 8. Designated Client Relationship Managers at each port to facilitate AEO certificate holders. 9. Self-declaration of Standard Input-Output Norms (SION) AEO Exporters in cases where SION is not notified.

Indonesia

Item	Member's Response
1) Programme Title	AEO
2) Date of launch	17 March 2015
3) Scope	<p>() Import () Export (x) Both</p>

Item	Member's Response
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders - Forwarding, Container Depot, Warehousing
5) Number of Operators	110
6) Legislation/ Procedure	Finance Ministry Regulation Number 227/PMK.04/2014 dated 17 December 2014. DGCE Regulation Number 4/BC/2015 dated 12 March 2015.
7) Customs Mutual Assistance Agreement (CMAA)	Executive measurements have been taken to reach an agreement with China, Turkey, Russia and the Eurasian Union, but it already has not been to conclude the agreement so far.
8) AEO Programmes Comparison Procedure for MRA purposes	In progress with ASEAN Member countries, and Hong Kong, China.
9) Further plans (including deadlines)	
10) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • Application. • Questionnaire (self-assessment). • Document checking (e.g. self-assessment questionnaire, internal control organization, maturity model). • On-site visit. • Recommendation to comply with the requirements: <ul style="list-style-type: none"> a) Demonstrated compliance with Customs requirements; b) Satisfactory system for management of commercial records; c) Financial viability; d) Consultation, co-operation and communication; e) Education, training and awareness; f) Information exchange, access and confidentiality; g) Cargo security; h) Conveyance security; i) Premises security; j) Personnel security; k) Trading partner security;

Item	Member's Response
	l) Crisis management and incident recovery; and m) Measurement analyses and improvement as referred to in letters A to I. Conclusion (certification).
11) Benefits	<ul style="list-style-type: none"> • Minimal percentage of document and/or physical examination; • Priority to Customs procedure simplification; • Special services during emergency and elevated threat level situations; • Priority offer to participate in a new Customs programme; • Corporate guarantee; • Truck lossing facility; • Pre-notification; • Deferred payment; • Dedicated client manager for AEO; and/or • Overtime services in certain conditions.

Iran

Item	Member's Response
1) Programme Title	IRICA-AEO
2) Date of launch	2014/1393
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	319 as of Sep. 2020 (Including 62 Knowledge-intensive enterprises, 48 Manufacturers, 209 businesses)

Item	Member's Response
6) Legislation/ Procedure	According to the Standard 3-32, the revised Kyoto Convention (RKC), the program has been implemented in Iran.
7) Customs Mutual Assistance Agreement (CMAA)	Executive measurements have been taken to reach an agreement with Turkey and the Eurasian Union, but it already has not been to conclude the agreement so far. The details of agreement with China and Russia are almost finalized.
8) AEO Programmes Comparison Procedure for MRA purposes	<ul style="list-style-type: none"> • Exchange of documents and information of the executive procedure • Site visits of Executive procedures for the applicant's selection in both countries by the board. • Examination of the executive compliances recommended by WCO by counter party and control instruments with the applicable implementing. • Bilateral specified meeting • By providing of Web links to documents for comparison of information program documents, AEO availability of comparison document MRA, in order to program consistency and mutual purposes for AEO.
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Taking advantage of mechanized and preferably intelligent systems to evaluate the selected ones and intelligent performance controls • Implementation of development phases to increase the operatorsrange • Implementation of the international development phase of the program and the conclusion of bilateral or multilateral agreements • Facility suiting • Taking advantage of the smart accreditation capabilities of AEO

Item	Member's Response
10) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • Applicants for these facilities should have at least three years of experience in international business activity and should be prepared for the volume of business that will be expressed in the different customs procedures. • Applicants, whether natural or legal persons involved in both import and export procedures, will be accepted after the evaluation process. <p>Import procedure</p> <ul style="list-style-type: none"> • If the applicant (Importer) is a business unit, it must have a trading volume of \$12 million within one year prior to submission of the application • If the applicant is a manufacturing unit, it must have the equivalent of \$5 million of imports within one year prior to the request. <p>Export procedure</p> <ul style="list-style-type: none"> • If applicant is a business unit applicant, it must have the equivalent of \$5 million of exports within one year prior to the request. • The manufacturing unit has valium trade equivalent of \$2 million in export procedure <p>After completing the first stage, the necessary assessments regarding the applicant's accreditation will be carried out as follows:</p> <ul style="list-style-type: none"> • Lack of record of bankruptcy for fault or fraud subject to Article 671 of the Penal Code of the Islamic Republic of Iran. • Bankruptcy through Fraud, Misdemeanor and Criminal Action Subject to Article 670 of the Penal Code of the Islamic Republic of Iran. • Counterfeit of customs documents including attachments to the declaration. • Attempted trafficking accused to criminal activity. • Lack of Subject to Article 7 of the Islamic Republic of Iran Customs Law. • Lack of commitments and guarantees not fulfilled. • Lack of record of any violation found in the past three years. • Lack of definitive conviction for offenses related to customs clearance activities in the past three years.
11) Benefits	<ol style="list-style-type: none"> 1. Reduce the time of handling the documents 2. Reduce costs, including clearance procedures 3. Simplifying the clearance process 4. Provide support facilities in a separate procedure 5. Administrative formalities acceleration. 6. Applying service discounts

Item	Member's Response
	7. Ability to utilize the capacity of private warehouses 8. Providing a license to create a dedicated warehouse 9. Simplifying and facilitating the processing of executive cases

Japan

Item	Member's Response
1) Programme Title	AEO
2) Date of launch	2006 Exporters 2007importers. subsequently expanded the scope of the AEO programme
3) Scope	() Import () Export (x) Both
4) Type of Operator	(x) Importer (x) Exporter (x) Customs brokers (x) Warehouse keeper (x) Manufacturer (x) Other stakeholders
5) Number of Operators	Importer : 99 Exporter : 232 Customs brokers : 224 Warehouse keeper : 142 Manufacturer : 0 Other stakeholders : 9 (Logistics Operators) (as of 2020.4)
6) Legislation/ Procedure	Customs laws, Cabinet Order, Ministerial Ordinance and Order of the DG of Customs and Tariff Bureau
7) Customs Mutual Assistance Agreement (CMAA)	N/A

Item	Member's Response
8) AEO Programmes Comparison Procedure for MRA purposes	N/A
9) Further plans (including deadlines)	N/A
10) Accreditation (criteria, requirements, process)	<p>General requirements:</p> <ul style="list-style-type: none"> • Compliance record; • Proper ability to conduct operations; • Cargo/conveyance/premises security • Compliance programme <p>Accreditation:</p> <ul style="list-style-type: none"> • Prior consultation (voluntary); • Self-assessment; • Examination of documents, on-site audit => AEO status; <p>Post-authorisation audit. If there is a problem – “Administrative order for improvement”. If no change – the status is revoked.</p>
11) Benefits	<ul style="list-style-type: none"> • Compliance-reflected examination and inspection; • Pre-arrival lodgement of import declaration and permission; • Release of cargo before duty/tax payment declaration and duty/tax payment; • Periodical lodgement of duty/tax payment declaration; • Waive the requirement to place export goods into the Customs area; • Establishment of a new Customs warehouse only by notification to Customs; • Compliance-reflected reduced audit for warehouse operators; • No monthly fee for customs warehouses; • Simplification of Customs transit procedure; Lodgement of import/export declaration to any customs offices;

Korea

Item	Member's Response
1) Programme Title	Authorized Economic Operator (AEO)
2) Date of launch	04.15.2009

Item	Member's Response
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	840, as of February 2020
6) Legislation/ Procedure	Article 255.2. of Customs Act Article 259.2-34 of Enforcement Decree of the Customs Act AEO Enforcement Rule
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	
10) Accreditation (criteria, requirements, process)	<p>General requirements:</p> <ul style="list-style-type: none"> • Legal compliance; • Internal control; • Financial solvency; • Security management <p>Accreditation process:</p> <ul style="list-style-type: none"> • Submit the application (self-assessment, risk evaluation, statement on AEO management, and internal AEO manager); • Audit (documentary and on site validation) ;

Item	Member's Response
	<ul style="list-style-type: none"> • AEO Certificate granted (valid for 5 years, renewal within 6 months before expiration) and an Account Manager assigned; • Self-management assessment (yearly)/post monitoring; • Compliance assessment (by application or selection)
11) Benefits	<p>General benefits: simplified and less physical inspection, simplified customs procedures, less financial burden, etc. The benefits differ according to the types of Operators.</p> <ol style="list-style-type: none"> 1. Simplified and less physical inspection: <ul style="list-style-type: none"> • Less physical inspection by the customs in the ex/import process; 2. Simplified procedures: <ul style="list-style-type: none"> • Clearance without supporting trade documents; • Exemption from pre-clearance audit as well as post-clearance audit; • Provision of convenience in customs clearance, etc at international (air)ports to AEOs' representatives; 3. Less financial burden: <ul style="list-style-type: none"> • Exemption from the obligation to deposit collateral for import clearance; • Monthly instalment payment of customs duties and taxes. • Penalty reduction • Faster processing of drawback 4. Other: reduction of administrative sanctions. <p>Incentives relating to bonded-warehouse, transport, and factory</p>

Malaysia

Item	Member's Response
1) Programme Title	AEO Programme
2) Date of launch	1 January 2010

Item	Member's Response
3) Scope	() Import () Export (x) Both
4) Type of Operator	(x) Importer (x) Exporter () Customs brokers (x) Warehouse keeper (x) Manufacturer () Other stakeholders
5) Number of Operators	145
6) Legislation/ Procedure	Section 88A Deferred Payment, Section 88B Simplified Procedure for accredited person, section 145 Forms to be used, Customs Act 1967 (Revised 2019); Sales Taxes Act 2018, Excise Act 1976 (Revised 2019)
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	There is no availability of AEO comparison document (with the provision of web-links to documents) to compare AEO programme information and documentation, to ensure programme compatibility and reciprocity for MRA purposes. The comparison document to compare AEO programme information and documentation only available to the MRA partner during negotiation process.
9) Further plans (including deadlines)	To expand type of operator to Customs Brokers and warehouse Operators by October 2020.
10) Accreditation (criteria, requirements, process)	Same as the WCO SAFE Framework of Standards Compliance Checklist.
11) Benefits	Benefits: 1. Automated and fast Approval 2. Fast Clearance 3. Control by Post clearance audit 4. Simplified Drawback Claim 5. Deferred Payment 6. Mutual Recognition Arrangement

Mongolia

Item	Member's Response
1) Programme Title	Authorized Economic operator (AEO) programme
2) Date of launch	2008, revision in 2018 and 2019
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	
6) Legislation/ Procedure	Customs Law: Article 271.1.16 Regulation No. A-288 of 2019 (regulates the main aspects of the AEO Programme).
7) Customs Mutual Assistance Agreement (CMAA)	<ul style="list-style-type: none"> • CMAA between the Government of the Republic of Korea and the Government of Mongolia, signed on 28 July 1993; • - CMAA between the Government of the People's Republic of China and the Government of Mongolia signed on 7 September 1993.
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	Modernize programme to leverage automation and enhance benefits and collaboration with industry. Continue to negotiate MRAs with compatible AEO programmes
10) Accreditation (criteria, requirements, process)	At the time of submitting the request, any foreign trade operator wishing to be accredited as an AEO shall be registered in the Customs Automated Information System CAIS for at least three (3) years, and comply with the following requirements:

Item	Member's Response
	<ul style="list-style-type: none"> • The operator shall submit a written application to the Authorized Economic Operator Division, meeting the requirements described above, together with a check list. • Once the application is received, the submitted application form and security profile will be examined to see whether or not they meet AEO requirements; • If there are no objections, the corresponding validation (site) visit(s) is/are carried out. • Once full compliance is established, the Management Committee will decide whether to accept or reject the application. <p>After performing the validation, the AEO certification will be granted or denied. The certification is issued by the Customs General Administration and it is valid for three years.</p>
11) Benefits	<p>Benefits:</p> <ul style="list-style-type: none"> • Priority in Customs clearance • Release of goods prior to declaring to customs; • Temporary storage goods at own premises • Exemption of documentary and physical inspection up to 90%; • Permission of access to customs automated information systems; • Deferred payment of customs tax and duties; • Periodic declaration in certain cases • Designated Customs officer for AEO company; • Public announcement of AEOs as trusted trade partners; • Facilitation in countries with Mutual Recognition Agreements.

Philippines

Item	Member's Response
1) Programme Title	AUTHORIZED ECONOMIC OPERATOR (AEO) PHILIPPINES
2) Date of launch	December 2, 2019

Item	Member's Response
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders <ul style="list-style-type: none"> For pilot implementation, only importer and exporter
5) Number of Operators	0
6) Legislation/ Procedure	<ul style="list-style-type: none"> Republic Act No. 10863: Customs Modernization and Tariff Act (CMTA) Customs Administrative Order (CAO) 5-2017: Establishment of Authorized Economic Operator (AEO) Program
7) Customs Mutual Assistance Agreement (CMAA)	None yet
8) AEO Programmes Comparison Procedure for MRA purposes	<ul style="list-style-type: none"> Customs Administrative Order (CAO) 5-2017: Establishment of Authorized Economic Operator (AEO) Program (http://customs.gov.ph/wp-content/uploads/2017/08/CAO-5-2017.pdf)
9) Further plans (including deadlines)	<ol style="list-style-type: none"> Issuance of accreditation guidelines – no later than May 2020 Acceptance of initial pre-screening candidates – no later than May 2020 Conduct of training for AEO Personnel – no later than May 2020 <ul style="list-style-type: none"> Review and evaluation of pre-screening applications – June 2020 onwards
10) Accreditation (criteria, requirements, process)	Criteria: <ol style="list-style-type: none"> General Criteria: <ol style="list-style-type: none"> Business ownership, structure, and organization; Corporate or business profile and projected business activity;

Item	Member's Response
	<ul style="list-style-type: none"> c. End-to-end import or export process (goods, documentation, and payment flow) and local distribution system, if any; d. Entities involved in foreign supply and/or local distribution chain; e. List of goods imported or exported including the nature, specific description in tariff terms, customs value, preferential rates to be availed of, and volume (over time); f. Internal customs compliance control; g. Customs compliance history; h. Business process continuity mechanism; and i. Financial Viability; and j. Other similar factors to be determined by the Commissioner <p>2. <u>Security Infrastructure:</u></p> <ul style="list-style-type: none"> a. Cargo handling and safekeeping; b. Record keeping and IT System; c. Supply and trading partner; d. Physical premises and access control; e. Personnel complement; f. Security training, threat awareness and outreach; g. Conveyance Security; h. Other similar factors to be determined by the Commissioner <p>3. The applicant entity must have been in operation for at least one (1) year prior to the date of application.⁵</p> <p>4. That none of the executive officers and directors directly engaged in customs procedures and shareholders, as applicable, have not been found to have violated customs laws and procedures and/or found criminally liable for violation of any Philippine laws, rules and regulations within three (3) years from date of application.</p> <p>5. The applicant must have a dedicated office or unit or responsible officer whose main function is to ensure the applicant's compliance with its duties and responsibilities under the AEO Program as an accredited member.</p>

⁵ Section 4.3.3 of Customs Administrative Order (CAO) 5-2017

Item	Member's Response
	<p>Requirements:</p> <p>1. Pre-Screening Procedure. An AEO candidate may signify its intention to be an AEO by submitting the following through the AEO Online Portal or the office of the supervising Deputy Commissioner for AEO:</p> <ul style="list-style-type: none"> a. Notarized Pre-Screening Form (Annex A) b. Notarized Self-Assessment Questionnaire (<i>Annex B</i>); c. Risk Evaluation Sheet (<i>Annex C</i>) d. Notarized Undertaking (<i>Annex D</i>) e. Financial documents (e.g. Annual BIR Returns, Financial Report, etc.) f. SEC/DTI Registration, as applicable; g. Mayor's Permit and/or Certificate of Registration (i.e. BOI, PEZA, SBMA, etc.), as applicable; and h. General Information Sheet (GIS) <p>2. Application. An AEO applicant shall submit its application form together with the following documentary requirements through the AEO online portal:</p> <ul style="list-style-type: none"> a. Notarized Application Form (<i>Annex A</i>) b. Pre-screening Clearance c. Notarized Self-Assessment Questionnaire (<i>Annex B</i>); d. Risk Evaluation Sheet (<i>Annex C</i>) e. Notarized Undertaking (<i>Annex D</i>) f. Financial Documents (e.g. Annual BIR Returns, Financial Report, etc.) g. SEC/DTI Registration, as applicable; h. Mayor's Permit and/or Certificate of Registration (i.e. BOI, PEZA, SBMA, etc.), as applicable; i. General Information Sheet (GIS); and j. Secretary's Certificate designating the authorized person to process the application <p>Process:</p> <p>1. Level 1:</p>

Item	Member's Response
	<p>a. Pre-Screening - a pre-screening process for all interested AEO candidate to determine their readiness and compliance with the criteria and standards set for AEO prior to their application for accreditation.</p> <ul style="list-style-type: none"> i. Submission of pre-screening requirements ii. Evaluation of Account manager, conduct of inspections and consultation meetings as necessary iii. Reasonable period for candidate to comply iv. Issuance of pre-screening certificate to applicants deemed ready <p>b. Application:</p> <ul style="list-style-type: none"> i. Submission of application requirements ii. Document evaluation iii. Validation/Inspection iv. Preparation of recommendation v. Deliberation of application prior approval of the supervising Deputy Commissioner vi. Issuance of Certificate of Accreditation vii. Level 1 accreditation should be completed within 90 calendar days from receipt of complete application. <p>2. Level 2:</p> <ul style="list-style-type: none"> i. Revalidation shall commence six (6) months from Level 1 accreditation shall and shall be completed no later than one (1) year after certification as a Level 1 member. ii. Evaluation and revalidation shall have the same criteria and process as Level 1 accreditation, except that concerned unit is the Post Validation Unit <p>3. Level 3: The Commissioner, subject to the approval of the Secretary of Finance, shall designate appropriate criteria and benefits to validated Level 3 members</p>

Item	Member's Response
11) Benefits	<p>1. Level 1:</p> <ul style="list-style-type: none"> a. <u>Exemption from Renewal of Accreditation.</u> Member shall not be required to renew its membership under any customs accreditation system. In lieu of the annual renewal of accreditation, AEO member shall only be required to periodically update its information. b. <u>Self-Assessment.</u> Information declared by an AEO member in its Goods Declaration based on its self-assessment shall be accepted by the Bureau of Customs provided that information declared thereto are consistent with the Trade Documents provided by the AEO member c. <u>Supplementary Goods Declaration.</u> Allowing the lodgment of goods declaration by means of an entry in the BOC database system by the authorized person to be subsequently supported by a supplementary goods declaration d. <u>Dedicated Help Desk.</u> An AEO online portal shall be created for exclusive use of AEO members The AEO Help Desk shall also utilize the online portal to answer all customs related concerns of AEO members e. Publish the list of at the official website and social media platforms f. Other benefits consistent with RKC <p>2. Level 2:</p> <ul style="list-style-type: none"> a. <u>Dedicated processing lane.</u> Dedicated processing and selectivity lane for AEO shipments with no documentary, physical and non-intrusive inspection, except on instances of derogatory information. b. <u>Advance Clearance Process.</u> Processing of import documents prior to arrival of carrying vessel or aircraft provided that the e-manifest has been uploaded in the system c. <u>Periodic lodgement.</u> Allowing a single goods declaration for regularly imported or exported goods of the same kind that are:

Item	Member's Response
	<ul style="list-style-type: none"> • Freely importable • Regulated but with conformity of concerned regulatory agencies <p>d. <u>One time exemption certificate</u>. For goods to be imported over a period of time and are subject to duty and/or tax exemption privilege, the AEO member may secure one-time duty and/or tax exemption certificate to cover all importations</p> <p>e. <u>Expedited Customs Clearance for Exports</u>. Reduced intervention for export to countries under an MRA</p> <p>f. Other benefits consistent with RKC</p> <p>3. Level 3: The Commissioner, subject to the approval of the Secretary of Finance, shall designate appropriate criteria and benefits to validated Level 3 members</p>

Singapore

Item	Member's Response
1) Programme Title	Secure Trade Partnership
2) Date of launch	25 May 2007
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	91
6) Legislation/ Procedure	

Item	Member's Response
7) Customs Mutual Assistance Agreement (CMAA)	Not required
8) AEO Programmes Comparison Procedure for MRA purposes	<p>There are 4 fundamental areas involved in the AEO Programmes Comparison Procedure:</p> <ul style="list-style-type: none"> (i) Programme Comparison (i.e. side-by-side paper comparison) (ii) Joint Site Validation in both partner Customs administrations (iii) MRA Text Negotiation and Signing of the MRA Text (iv) Implementation of the MRA <p>Details are available at https://www.customs.gov.sg/businesses/customs-schemes-licences-framework/secure-trade-partnership-stp</p>
9) Further plans (including deadlines)	
10) Accreditation (criteria, requirements, process)	<p>General requirements:</p> <p>Under the STP Guidelines and Criteria, companies are required to:</p> <ul style="list-style-type: none"> • Have robust security management system; • Conduct risk assessment of their business operations; • Implement the stipulated security measures under the STP guidelines and Criteria (consistent with the WCO SAFE Framework of Standards) to secure their supply chains <p>Accreditation:</p> <p>Companies applying for certification under the STP programme will need to submit the application form, completed TradeFIRST self-assessment checklist and supporting documents.</p> <p>A validation of all sites of the company will then be conducted by Singapore Customs.</p> <p>The STP-Plus certification will be valid for up to a period of 3 years.</p> <p>Details are available at https://www.customs.gov.sg/businesses/customs-schemes-licences-framework/secure-trade-partnership-stp</p>

Item	Member's Response
11) Benefits	<ul style="list-style-type: none"> • Cargo less likely to be inspected; • STP – Serves as “Quality Mark”, Enhanced branding (recognised as a low-risk company); • Reduced inspection or expedited clearance if the certified status is also recognised by overseas countries through Mutual Recognition Arrangement (MRA); • Automatic recognition as a known consignor (KC) under the Regulated Cargo Agent Regime (RCAR); • Designated account managers; • Trade Facilitation benefits under TradeFIRST bands; • Companies who wish to enhance their capabilities in supply chain security may get funding or assistance through training assistance schemes and development programmes offered by other government agencies.

Vietnam

Item	Member's Response
1) Programme Title	AEO
2) Date of launch	13 th May 2011 (pilot period) 27 th June 2013 (official launched)
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	70

Item	Member's Response
6) Legislation/ Procedure	Decree No.75/2015/TT-BTC dated 12 th May 2015 Decree No.07/2019/TT-BTC dated 28 th January 2019
7) Customs Mutual Assistance Agreement (CMAA)	Not yet
8) AEO Programmes Comparison Procedure for MRA purposes	<ul style="list-style-type: none"> • Studing AEO programmes of both sides • Comparing the differences between the two programmes of both sides • - Doing field trip at an AEO in a country that is going to sign MRA
9) Further plans (including deadlines)	Resolve the issue of signing an agreement on mutual recognition agreement of AEO
10) Accreditation (criteria, requirements, process)	<p>Application for AEO accreditation to be sent to GDVC:</p> <ul style="list-style-type: none"> • For enterprises: • Request in written form including enterprises' proposals and their information: 1 original; • Audited financial statements for the last 02 (two) consecutive financial years: 01 copy; • Audited report for the last 02 (two) consecutive financial years: 01 copy • The inspection conclusion in the last 02 years (if any): 01 copy; • A description of the internal control system of the enterprise, which fully describes the actual management, monitoring and control process of all operations of the enterprise, security control of supply chain of export and import goods of enterprises: 01 original; • Commendation and/or reward, quality certificates (if any): 01 copy; • Key investment projects are commented by the Prime Minister before being granted investment licenses during the construction phase: • Request in written form including proposal to and opinion of the Prime Minister: 1 original; • Investment certificate, economic and technical explanation: 01 copy <p>Conditions for AEO accreditation:</p> <ul style="list-style-type: none"> • Auditing records; <p>The General Department of Vietnam Customs shall audit the legality and validity of the application submitted by the enterprises as regulation;</p>

Item	Member's Response
	<p>In case the enterprise fails to meet the conditions for application, GDVC shall response in written form to inform the reason for non-compliance.</p> <ul style="list-style-type: none"> • Actual audit at the enterprise; <p>In case enterprise satisfies the conditions for AEO application, GDVC will organize the actual audit at enterprises:</p> <ul style="list-style-type: none"> • Auditing information declared by the enterprise in the application; • Comparing results of actual audit and document audit • Doing post-clearance audit (PCA) at customs declarants' offices to assess compliance with the law if within 24 consecutive months, nearest to the time the enterprise submits AEO application, enterprises have not been done PCA to assess compliance with customs laws and tax laws. <p>Decision of AEO accreditation:</p> <ul style="list-style-type: none"> • In case enterprises meet all conditions of AEO program, Director General of GDVC shall sign a decision of AEO accreditation; • In case enterprises do not meet condition of AEO program, GDVC shall response the enterprise in written form to inform the reason for non-compliance. <ul style="list-style-type: none"> * Validity of the decision: 36 months from the signing date. * Temporarily suspension AEO program * Suspension of AEO program * Renewal of AEO program
11) Benefits	<ul style="list-style-type: none"> • Priority at customs clearance • Exemption from document checks and physical inspection of goods • Priority order customs clearance • Priority on tax procedures • Tax procedure • Procedures for import and export on the spot • Post-clearance checks

New Zealand

Item	Member's Response
1) Programme Title	Secure Exports Scheme (SES)
2) Date of launch	1 October 2004
3) Scope	() Import (<input checked="" type="checkbox"/>) Export () Both
4) Type of Operator	Exporter NB: operates from point of pack to port of loading. As part of the SES, the exporter is responsible for third party sites and logistics including transport operators and brokers
5) Number of Operators	123 members (as at 31 December 2018)
6) Legislation/ Procedure	Customs and Excise Act 2018, Section 281 and Schedule 6
7) Customs Mutual Assistance Agreement (CMAA)	Not a prerequisite
8) AEO Programmes Comparison Procedure for MRA purposes	SES criteria available on NZCS website in form of Fact sheets 34A to 34D
9) Further plans (including deadlines)	None
10) Accreditation (criteria, requirements, process)	Accreditation (components, process) <ol style="list-style-type: none"> 1. Exporter lodges application to join SES. Application must be supported by a security plan, process map, site plan and a security plan from its transport operator(s). The security plan documents the policies, processes and procedures that the exporter has in place that show that its export products are securely packed, accurately accounted for, sealed with a New Zealand (NZ) Customs-approved seal and securely transported to the point of export from NZ. If they use a third party site to pack their export products into a container then a further security plan and site plan are required. 2. The validation process is undertaken by NZ Customs. This process includes a data integrity check on export documentation, Customs data base check, a Situation Report is requested from NZ Customs' intelligence Unit and site validation visits undertaken.

Item	Member's Response
	<p>3. On completion of the validation process, a quality assurance check is undertaken on the application file to ensure the above processes have been completed and a Management Report is compiled recommending the application be approved or declined.</p> <p>4. Manager Service Delivery signs off on the recommendations in the Management Report.</p> <p>5. If the application is declined the exporter is advised in writing on the reasons.</p> <p>If the application is approved, NZ Customs and the exporter sign an approval document. This numbered approval document covers all the conditions the exporter must adhere to and includes a Customs-approved seal that must be used to seal SES export containers.</p>
11) Benefits	<p>1. Reduced export transaction fees for lodgement of all export entries.</p> <p>2. Lower potential for intervention by NZ Customs which allows more time to load shipments and complete export documentation, lowering compliance costs.</p> <p>3. Provides access to border clearance with countries that have a mutual recognition arrangement (MRA) with NZ Customs.</p> <p>4. NZ Customs can provide advice and assistance for unexpected issues in respect of export goods with overseas border agencies that have a MRA with NZ Customs.</p>

Thailand

Item	Member's Response
1) Programme Title	Authorized Economic Operator (AEO)
2) Date of launch	February 2011 for Importers/Exporters
3) Scope	<p>() Import</p> <p>() Export</p> <p>(x) Both</p>
4) Type of Operator	<p>1. Importers/Exporters</p> <p>2. Customs brokers</p>

Item	Member's Response
5) Number of Operators	<p>Importers/Exporters: 198</p> <p>Customs Brokers: 186</p> <p>Total number: 384 operators (1 August 2020)</p>
6) Legislation/ Procedure	<p>1. Customs Notification 120/2561 B.E. (for Importer/Exporter).</p> <p>2. Customs Notification 121/2561 B.E. (for Customs broker).</p>
7) Customs Mutual Assistance Agreement (CMAA)	None
8) AEO Programmes Comparison Procedure for MRA purposes	None
9) Further plans (including deadlines)	<p>1. Expanding the amount and type of AEOs.</p> <p>2. Increasing the number of MRAs.</p>
10) Accreditation (criteria, requirements, process)	<p>General requirements:</p> <ul style="list-style-type: none"> • Be a juristic person registered in Thailand with paid-up capital of five (5) million baht for an importer-exporter and one (1) million baht for a Customs broker; • Have stable financial status based on the profit shown in the financial statement certified by an auditor and submitted to the Ministry of Commerce. In that regard, the applicant's business must have been profitable for the past three (3) accounting years, retrospectively; • Operate in the import/export or Customs broker business for over three (3) years; • No serious violation of Customs law and Customs-related laws within three (3) years. <p>Application, verification and authorization process:</p> <ul style="list-style-type: none"> • The applicant submits an application form with supporting documents and the completed self-assessment checklist; • The submitted application form and security profile will be examined to see whether or not they meet AEO requirements; • Thai Customs conducts an on-site visit. (validation visit);

Item	Member's Response
	Thai Customs will notify the applicant of the approval or non-approval of the application within 90 days after the submission of the application form.
11) Benefits	<ul style="list-style-type: none"> • Privileges for Customs procedures covering import, export and re-export; • Tax privileges to be granted in terms of more speedy tax refund and compensation; • Privileges for using a guarantee as a standardized Authorized Economic Operator with respect to placing a guarantee on transshipment and transit; • Privileges for legal cases under the conditions specified by the Customs Department; • Exports will be recognized by other Customs administrations upon on Mutual Recognition Arrangement; • Other qualified privileges will be announced by the Director General of Customs; • Expedited processing for duty drawback, bonded warehouse, Customs Free Zone, etc.; <p>Privileges concerning the reduction of time-consuming administrative procedures for minor Customs offences concerning false declarations, such as cases not involving any change in the amount of tariffs and taxes.</p>

3. WCO EUROPE REGION

Armenia

Item	Member's Response
1) Programme Title	Authorized Economic Operator Programme
2) Date of launch	

Item	Member's Response
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input type="checkbox"/> Both
4) Type of Operator	<input type="checkbox"/> Importer <input type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	
6) Legislation/ Procedure	<p>There is a specific chapter in the Customs Code of EEU, Chapter 61, which regulates the relations of authorization of AEOs, as well as main benefits from authorization. Also, if there are relations that are not regulated in the supranational level legislation /EAEU legislation/ those are being regulated at national legislation level, mainly in the Law on Customs Regulation. In the article 430 of Customs Code of EEU it is stated that the authorized economic operator is a juridical person established in accordance with the legislation of the Member States and included in the Registry of authorised economic operators in accordance with the procedure and on term established by the Chapter 61 of EEU Customs Code.</p>
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	<p>It is stated in the Strategic Plan of Development and Improvement of Customs Administration of RA in 2020-2024 years, that till the end of the year 2022 the institute of AEO must be fully implemented in RA (in the frames of point 2.1.4 of measurements).</p>
10) Accreditation (criteria, requirements, process)	<p>There are actually 3 types of AEO and each of them has specific requirements for authorization which are stated in Article 433 of EEU Customs Code (is attached). Additionally, Article 434 states procedure for inclusion in the Registry of Authorized Economic Operators.</p>

Item	Member's Response
11) Benefits	Since the criterias for authorization of AEO's are different from type to type that is why special simplifications are also different from type to type which are stated in the article 437 of EEU Customs Code.

Azerbaijan

Item	Member's Response
1) Programme Title	Authorized Economic Operator Programme
2) Date of launch	2013
3) Scope	() Import () Export (X) Both
4) Type of Operator	Legal persons
5) Number of Operators	2
6) Legislation/ Procedure	The Customs Code of the Republic of Azerbaijan. "Rules of assignment, temporary suspension and termination of the status of Authorized Economic Operator" approved by Resolution No. 230 of the Cabinet of Ministers of the Republic of Azerbaijan, dated 27 August 2013.
7) Customs Mutual Assistance Agreement (CMAA)	None
8) AEO Programmes Comparison Procedure for MRA purposes	None
9) Further plans (including deadlines)	<ul style="list-style-type: none"> To increase the number of persons with AEO status. To improve the legislative basis.
10) Accreditation (criteria, requirements, process)	Authorized Economic Operator (AEO) is a legal person using simplified forms and methods of Customs control to ensure safe delivery of goods to the place of destination and to facilitate foreign trade.

Item	Member's Response
	<p>The State Customs Committee of the Republic of Azerbaijan grants certain rights to the AEO to use simplified forms and methods of Customs procedures set out in the Customs Code.</p> <p>The terms for granting AEO status are as follows:</p> <ul style="list-style-type: none"> • Ensure the delivery of goods to the destination in accordance with the safety norms and standards specified by the World Customs Organization. • Comply with the requirements of Customs and Tax legislation. • Have a satisfactory system for management of commercial and transport documents, playing an important role in terms of Customs control. • Have financial capacity to fulfil Customs duties and make other payments. • Have at least two (2) years' experience in the field of operations. • Have the possibility of applying the relevant safety and security standards. • Have a technical base ensuring exchange of information at the proper level. <p>A legal person established in the Customs territory and meeting specified terms can submit a paper or electronic application to the Committee, as provided by the requirements of the Law of the Republic of Azerbaijan "on administrative proceedings", to obtain AEO status.</p> <p>The application must be submitted with the following documents:</p> <ul style="list-style-type: none"> • A notarized copy of the certificate of state registration (extract from public registry) or the charter of the legal person. • A bank account document confirming his/her financial capacity to fulfil Customs duties and make other payments. • A copy of Customs documents confirming experience in carrying out foreign economic activity for no less than two (2) years. <p>The compliance of the legal entity with specified terms and conditions shall be verified within thirty (30) days from the date of receipt of the application by the Committee, and if there is no reason for refusal, AEO status shall be granted. In case of detection of shortcomings in the submitted documents or during the examination, the applicant shall be notified immediately in writing. If deficiencies are eliminated within fifteen (15)</p>

Item	Member's Response
	<p>days, the application shall be re-examined in a specific manner and the relevant decision shall be made.</p> <p>AEO status shall be rejected in the following cases:</p> <ul style="list-style-type: none"> • When failing to comply with the specific terms. • When there is false information in the documents submitted for obtaining AEO status. <p>In the case of refusal to grant AEO status, the reasons shall be stated and the person shall be informed about his/her right to appeal in administrative fashion and to go to court regarding the decision.</p> <p>After elimination of any cases which formed the reason for refusal of AEO status, the person may apply again to the Committee to obtain the status.</p> <p>AEO status granted by the Customs authorities of other countries may be recognized on the basis of an international agreement without causing any damage to the Customs control.</p>
11) Benefits	<ul style="list-style-type: none"> • Using simplified forms and methods of Customs control. • Carrying out necessary operations related to Customs clearance in buildings and outdoor areas built or equipped in a way making it possible to carry out Customs control and excluding access by any unauthorized person. • Customs clearance of goods and vehicles brought to and taken from the Customs territory by the AEO is carried out during non-working hours as well, coordinating with the Customs authorities in writing or in electronic format for carrying out separate Customs operations aimed at facilitation of Customs clearance. • Customs clearance of goods and vehicles brought to and taken from the Customs territory by the AEO is carried out aside from the “electronic queue” electronic management system. • Submitting the simplified Customs Declaration by the AEO for placing goods under the relevant Customs procedure.

Belarus

Item	Member's Response
1) Programme Title	Inclusion in the AEO register
2) Date of launch	2008
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	As of 14.09.2020 there are 304 certificates of inclusion in the AEO register
6) Legislation/ Procedure	International legal acts: <ol style="list-style-type: none"> Chapter 61 of the Customs Code of the Eurasian Economic Union. In accordance with article 432 of the Customs Code of the EEU, a certificate of inclusion in the AEO register can be of three types. The type of certificate of inclusion in the AEO register determines the set of special simplifications that AEO can use; acts of the Eurasian economic Commission (EEC): <ul style="list-style-type: none"> Decision of the EEC Council dated September 15, 2017 No. 65 " On approval of the Procedure for determining the financial stability of a legal entity applying for inclusion into the register of AEO, and the values that characterize financial stability and that are necessary for inclusion in this register"; Decision of the EEC Board of March 19, 2019 No. 37 "On technological documents regulating information interaction in the implementation of the integrated information system of the EEU of the common process "Formation, maintenance and use of the General register of AEO"; Decision of the EEC Board dated September 26, 2017 No. 128 "On the application for inclusion into the register of AEO"; Decision of the EEC Board dated September 26, 2017 No. 129 "On the form of the certificate of inclusion in the register of AEO and the procedure for its filling in";

Item	Member's Response
	<ul style="list-style-type: none"> • Decision of the EEC Board dated October 3, 2017 No. 131 "On approval of Requirements for structures, premises (parts of premises) and (or) open areas (parts of open areas), on the territory of which temporary storage of goods will be carried out, completion of the customs procedure of customs transit and (or) customs control will be carried out, for vehicles and employees of a legal entity applying for inclusion into the register of AEO"; • Decision of the EEC Board dated December 19, 2017 No. 186 "On the form of the register of AEO of the member state of the EEU"; • Decision of the EEC Board dated December 19, 2017 No. 187 "On the General register of AEO of the member States of the EEU"; • Decision of the Customs Union Commission dated June 18, 2010 No. 323 "On the list of goods for which special simplifications provided to the AEO cannot be applied". <p>National legislation: sub-paragraph 1.3 of paragraph 1, paragraphs 34, 46, 53-63 of the Decree of the President of the Republic of Belarus dated December 22, 2018 No. 490 "On customs regulation".</p>
7) Customs Mutual Assistance Agreement (CMAA)	<ol style="list-style-type: none"> 1. On the territory of the EEU, the AEO status assigned by any of the Customs Authorities of the EEU member States is recognized. In accordance with paragraph 7 of article 430 of the Customs Code of the EEU, AEO is entitled to use special simplifications on the customs territory of the EEU provided in the article 437 of the Customs Code of the EEU, taking into account the provisions of the Customs Code of the EEU. 2. The Agreement between the State Customs Committee of the Republic of Belarus and the General Administration of Customs of the People's Republic of China on mutual recognition of AEO programs of the Republic of Belarus and the program of the People's Republic of China on managing of fair enterprises (hereinafter in this table the "Agreement") entered into force on 24 of April 2019.

Item	Member's Response
8) AEO Programmes Comparison Procedure for MRA purposes	<ol style="list-style-type: none"> 1. On the territory of the EEU there are established General conditions of inclusion into the register of AEO depending on the type of certificate, which legal entity claims to achieve (article 433 of the Customs Code of the EEU). 2. In accordance with article 1 of the Agreement, the Customs Authorities of the Republic of Belarus and the Customs Authorities of the People's Republic of China shall mutually recognize the third type of AEO in the Republic of Belarus and fair enterprises of the People's Republic of China with the highest level of trust. In accordance with article 2 of the Agreement, the parties ensure that programs are implemented in accordance with the principles and standards of the SAFE Framework of Standards.
9) Further plans (including deadlines)	<ol style="list-style-type: none"> 1. Application of the AEO Institute in accordance with the provisions of Chapter 61 of the Customs Code of the EEU. 2. Participation in mutual recognition programs conducted by the Eurasian Economic Commission. 3. Subparagraph 3.3 of article 3 of the Agreement provides that the parties may expand or change the benefits by conducting mutual consultations and making appropriate changes to the Agreement.
10) Accreditation (criteria, requirements, process)	<ol style="list-style-type: none"> 1. The General conditions for inclusion into the AEO register for all member States of the EEU are defined in article 433 of the Customs Code of the EEU. The General procedure for inclusion into the AEO register is established by article 434 of the Customs Code of the EEU. The General grounds for suspension and renewal of the certificate of inclusion in the AEO register, as well as the grounds for exclusion from the AEO register, are defined in article 435 of the Customs Code of the EEU. 2. A special accreditation procedure for the mutual recognition is not applied. In accordance with subparagraph 3.5 of article 3 of the Agreement, a Party identifies a participant in the program of the other Party by means of a number confirming the status assigned in accordance with the national legislation of the state of the Party and indicated in the Customs Declaration and / or cargo manifest (for the People's Republic of China).
11) Benefits	<ol style="list-style-type: none"> 1. Paragraph 7 of article 430 of the Customs Code of the EEU determines that AEO has the right to use special simplifications on the customs territory of the EEU pursuant to article 437 of the Customs Code of the EEU taking into account the provisions of the Customs Code of the EEU, depending on the type of certificate of inclusion into the AEO register. The list of special simplifications and the

Item	Member's Response
	<p>procedure for their usage are established by articles 437-441 of the Customs Code of the EEU.</p> <p>AEO has the right to use special simplifications, providing the priority order of customs operations, the possibility of failure to provide financial guarantees for the release of goods in accordance with the customs procedure, delivery and placement of goods outside the location of the Customs Authority in the customs control zone of the AEO etc.</p> <p>2. In accordance with subparagraph 3.2 of article 3 of the Agreement, Each Party shall take into account the status of participants in the program of the other Party when granting them the following advantages:</p> <ul style="list-style-type: none"> • optimal number of document checks; • optimal level of inspection of import and export goods; • faster customs inspection of any goods selected for such inspection; • availability of authorized customs officials responsible for operational interaction in order to solve problems that participants may encounter when performing customs operations; • faster completion of customs operations, including after the resumption of services in the event of termination of international trade due to emergencies. <p>Subparagraph 3.5 of article 3 of the Agreement determines that the advantages specified in subparagraph 3.2 apply in the following cases:</p> <ul style="list-style-type: none"> • the sender of the goods is a member of the other Party's program; • the goods carrier is a member of the other Party's program.

European Union

Item	Member's Response
1) Programme Title	EU Authorised Economic Operator (AEO) Programme
2) Date of launch	1.1.2008



Item	Member's Response
3) Scope	() Import () Export (X) Both
4) Type of Operator	(X) Importer (X) Exporter (X) Customs brokers (X) Warehouse keeper (X) Manufacturer (X) Other stakeholders
5) Number of Operators	AEO authorisations valid on 31.12.2019 by type: AEOC – 8778 AEOS – 706 AEOF - 8911
6) Legislation/ Procedure	The rules governing the EU AEO Programme are laid down in: <ul style="list-style-type: none"> • European Union Customs Code (UCC): Regulation (EU) No 952/2013 of the European Parliament and of the Council of 9 October 2013 • Union Customs Code Implementing Act: Commission Implementing Regulation (EU) 2015/2447 of 24 November 2015 • Union Customs Code Delegated Act: Commission Delegated Regulation (EU) 2015/2446 of 28 July 2015
7) Customs Mutual Assistance Agreement (CMAA)	In the EU, a legal basis is a necessary pre-condition to conclude AEO mutual recognition agreement. For example, mutual recognition may be concluded through a decision of a customs cooperation committee established under the agreement on cooperation and mutual administrative assistance in Customs matters (CCMAA).
8) AEO Programmes Comparison Procedure for MRA purposes	The EU follows the principles and procedure laid down in Part 6 of the EU AEO Guidelines which are in line with the principles of the WCO MRA Guidelines.

Item	Member's Response
9) Further plans (including deadlines)	<p>The main focus of the European Union is to further strengthen the quality of the EU AEO programme with a special attention for the AEO monitoring process.</p> <p>The AEO compliance criterion has been amended in the European Union Customs Code (Article 24 UCC IA) and the EU AEO guidelines will be updated to version 7 in 2021.</p>
10) Accreditation (criteria, requirements, process)	<p><u>Two types of authorization</u></p> <p>The AEOC (Customs Simplifications) enjoys easier admittance to simplifications under the Customs legislation.</p> <p>The AEOS (Security and Safety) benefits from a reduction of security and safety controls upon entry and exit.</p> <p>The AEOC and AEOS authorizations may be held at the same time, resulting in one combined authorization.</p> <p><u>Conditions and criteria</u></p> <p>Economic Operator Established in the EU Customs Territory Compliance with Customs legislation and taxation rules and absence of criminal offences related to the economic activity Appropriate Record-Keeping Proven Financial Solvency Practical Standards of Competence or Professional Qualifications Security & Safety</p> <p><u>Accreditation</u></p> <ul style="list-style-type: none"> • In general application in the Member State where the main accounts related to the Customs arrangements are held and at least part of the AEO activities are conducted; • Self-assessment done by the applicant; • Thorough communication and consultation process between all Member States via the AEO Database; • Detailed security profile; • Compliance and solvency requirements; • Risk assessment; security check (WCO criteria).

Item	Member's Response
11) Benefits	<p><u>Union Customs Code</u></p> <ul style="list-style-type: none"> • Easier admittance to Customs simplifications; • Fewer physical and document-based controls; • Prior notification in the case of selection for controls; • Priority treatment if selected for controls; • Possibility to request a specific location for controls; • Mutual recognition with third countries. <p><u>Indirect benefits</u></p> <ul style="list-style-type: none"> • Improved relationship with Customs; • Reduced theft and losses; • Fewer delayed shipments; • Improved planning; • Improved employee commitment; • Reduced security and safety incidents; • Lower inspection costs of suppliers and increased cooperation; • Reduced crime and vandalism; • Reduced personnel security issues; • Improved security and communication between supply chain partners.

Georgia

Item	Member's Response
1) Programme Title	Authorized Economic Operator Programme
2) Date of launch	1 September, 2018
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper

Item	Member's Response
	<input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	Following the introduction of new Customs Code of Georgia in September 1 of 2019 which is in line in UCC of the EU, and our goal is to have and MRA with the Union and with the aim to have a fully harmonized system we do not currently have any AEOs as the new criteria are more complex and sophisticated
6) Legislation/ Procedure	<p>The legal basis for the program is provided in the Customs Code of Georgia Articles 25-26 while the practical implementation is made available through Chapter IV of the Order N257 of the Minister of Finance on "On Approval Instruction for Movement and Clearance of Goods on the Customs Territory of Georgia"</p> <p>(Find attached unofficial translation)</p> <div style="display: flex; justify-content: space-around; align-items: center;"> <div style="text-align: center;">  CHAPTER IV AEO.docx </div> <div style="text-align: center;">  Articles 25-26 Unofficial translation </div> </div> <p>Customs code available at - https://matsne.gov.ge/ka/document/view/4598501?impose=original&publication=0 </p>
7) Customs Mutual Assistance Agreement (CMAA)	Protocol of Intent on mutual recognition of Authorized Economic Operators between GUAM member states signed on 12 December 2019 Is being negotiated with the Republic of Turkey and the People's Republic of China
8) AEO Programmes Comparison Procedure for MRA purposes	Elaborated for the MRA with the PRC and due to ongoing negotiations is not currently publicly available
9) Further plans (including deadlines)	Organization of AEO validation training, in particular on financial solvency and security criteria with assistance from the WCO and WB IFC; Drafting of AEO auditor procedural manuals Q3 2020 Organization of events aimed at sharing of best practices and experiences regarding AEO offence and debt monitoring; AEO audit simulation exercises Q2-Q3 2020

Item	Member's Response																																			
10) Accreditation (criteria, requirements, process)	<div><div>a) economic operator has no serious infringement or repeated infringements of customs legislation and taxation rules</div><div>b) economic operator has a satisfactory system of managing records, allowing appropriate customs controls</div><div>c) economic operator is solvent and financially stable;</div><div>d) economic operator has performed clearance procedures and/or economic operator meets the professional qualification requirements – only for AEOC;</div><div>e) economic operator meets the safety and security standards – only for AEOS;</div></div> <div>Additional details available in Chapter IV of the Order N257 of the Minister of Finance (please see box 6)</div>																																			
11) Benefits	<table><tr><th>Simplifications</th><th>AEOC</th><th>AEOS</th><th>AEOC+ AEOS</th><th></th></tr><tr><td>Fewer physical and document-based controls</td><td>√</td><td>√</td><td>√</td><td rowspan="5">Direct Simplifications</td></tr><tr><td>Priority treatment of consignments on the border</td><td>√</td><td>√</td><td>√</td></tr><tr><td>Examination of possessed goods at the point agreed in advance</td><td>√</td><td></td><td>√</td></tr><tr><td>Easier admittance to customs simplifications</td><td>√</td><td></td><td>√</td></tr><tr><td>Prior notification in case of selection for physical control</td><td>√</td><td>√</td><td>√</td></tr><tr><td>Recognition as a secure and safe business partner</td><td>√</td><td>√</td><td>√</td><td rowspan="2">Indirect Simplifications</td></tr><tr><td>Improved relations with Customs and other government authorities</td><td>√</td><td>√</td><td>√</td></tr></table>	Simplifications	AEOC	AEOS	AEOC+ AEOS		Fewer physical and document-based controls	√	√	√	Direct Simplifications	Priority treatment of consignments on the border	√	√	√	Examination of possessed goods at the point agreed in advance	√		√	Easier admittance to customs simplifications	√		√	Prior notification in case of selection for physical control	√	√	√	Recognition as a secure and safe business partner	√	√	√	Indirect Simplifications	Improved relations with Customs and other government authorities	√	√	√
Simplifications	AEOC	AEOS	AEOC+ AEOS																																	
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Item	Member's Response				
	Mutual Recognition with third countries		√	√	
	Positive effects in various areas of operator's activity	√	√	√	
	Additional details available in Chapter IV of the Order N257 of the Minister of Finance (please see box 6)				

Iceland

Item	Member's Response
1) Programme Title	VRA Viðurkenndur rekstaraðili
2) Date of launch	October 1 st 2019
3) Scope	() Import () Export (X) Both
4) Type of Operator	(X) Importer (X) Exporter (X) Customs brokers (X) Warehouse keeper (X) Manufacturer () Other stakeholders
5) Number of Operators	1
6) Legislation/ Procedure	Law of Customs, No. 88/2005.
7) Customs Mutual Assistance Agreement (CMAA)	Iceland have CMAA signed with: Russian Federation Faroe Island Greenland European Union through EEA (see Decision of the Council 94/1/ESCC China

Item	Member's Response
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	
10) Accreditation (criteria, requirements, process)	<ol style="list-style-type: none"> 1. Compliance with customs legislation and taxation rules and absence of criminal offences related to the economic activity. 2. Appropriate record keeping. 3. Financial solvency. 4. Appropriate security and safety measures.
11) Benefits	<ul style="list-style-type: none"> • Prior notification that the consignment has been selected for physical control • Fewer physical and document based controls • Priority treatment of consignments if selected for control • Choice of the place of controls

Israel

Item	Member's Response
1) Programme Title	Authorized Economic Operator -
2) Date of launch	September 2011
3) Scope	<input type="checkbox"/> Import <input checked="" type="checkbox"/> Export <input type="checkbox"/> Both
4) Type of Operator	<input type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	272

Item	Member's Response
6) Legislation/ Procedure	<p>Voluntary participation</p> <p>Formal customs procedure</p>
7) Customs Mutual Assistance Agreement (CMAA)	CMAA is a precondition for the signing for the signing of MRA
8) AEO Programmes Comparison Procedure for MRA purposes	<p>Using a "Road Map/ Action Plan" to guide the process.</p> <p>Comparison of program documents: this includes eligibility criteria, minimum security requirements, policies, etc.</p> <p>Web- links not available</p>
9) Further plans (including deadlines)	<p>Managing and maintaining the existing Israeli AEO program and MRA's.</p> <p>Working to increase the number of operators.</p> <p>Promoting the signing of new MRAs.</p>
10) Accreditation (criteria, requirements, process)	<p>Voluntary participation</p> <p>Must meet compliance requirements;</p> <p>Must meet security requirements;</p> <p>Application to Customs;</p> <p>Validation by Customs;</p> <p>Revalidation by Customs</p> <p>Customs issues AEO standing;</p> <p>Follow-up inspections by Customs;</p> <p>Customs may revoke/extend AEO status.</p>
11) Benefits	<p>Reduced probability for examinations.</p> <p>Reduced examinations in import and export (preference to documentary inspections).</p> <p>Early stage release (document examination before arrival of goods).</p> <p>Paperless procedures</p> <p>AEO point of contact</p> <p>Mutual recognition with other international AEO programs</p> <p>Indirect benefits:</p> <p>Lower costs;</p> <p>Increased security awareness and improved process;</p> <p>Reduced security and safety incidents;</p>

Item	Member's Response
	Improved marketability worldwide; Ensure the smooth and secure flow of goods.

Kazakhstan

Item	Member's Response
1) Programme Title	Authorized Economic Operator -
2) Date of launch	2013
3) Scope	() Import (X) Export () Both
4) Type of Operator	(X) Importer (X) Exporter () Customs brokers () Warehouse keeper (X) Manufacturer () Other stakeholders
5) Number of Operators	As of 01/01/2017 five (5) legal entities have AEO status (operator)
6) Legislation/ Procedure	Republic of Kazakhstan Code "Customs Affairs in the Republic of Kazakhstan" - CCC Decision No, 872 of 09.12.2011
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	The conclusion of the Agreement on mutual recognition in conjunction with other Customs administrations

Item	Member's Response
10) Accreditation (criteria, requirements, process)	<p>Requirements:</p> <ul style="list-style-type: none"> • The presence of general security for the payment of Customs duties; • Implementation of foreign economic activity within three (3) years up to the day of the appeal to the Customs authority to obtain the status of Authorized Economic Operator with the presence of at least ten goods declarations per year; • The absence of debt on Customs payments and taxes according to the Customs legislation of the Republic of Kazakhstan on the date of the appeal to the Customs authority; • The absence of debt on Customs payments and taxes according to the tax law of the Republic of Kazakhstan on the date of the appeal to the Customs authority; • The absence of facts pointing to the presence of an unserved conviction according to Articles 209, 214, and 250 of the Criminal Code of Kazakhstan of 16 July 1997 and also Articles 234, 236, and 286 of the Criminal Code of Kazakhstan of 3 July 2014, on the day of the appeal to the Customs authority by the applicant, founders, or shareholders having a controlling stock; • The absence of the imposition of an administrative penalty on the applicant within one (1) year under Articles 527, 534, 549, 550, 551, 552 and 558 of the Code of the Republic of Kazakhstan on Administrative Violations of 5 July 2014 on the day of the Customs authority's application of an enforceable decision; • Availability of the automated system of accounting of the goods allowing to compare the data provided to Customs authorities upon commission of Customs operations with data on carrying out business transactions; • The presence of the auditor's report and (or) the auditor's reports drawn up no later than ninety (90) days prior to the filing date of the application; • The presence of the property right or the right of economic maintenance, or the right of operational management or lease (sublease) or based on other legal grounds of premises, open areas and other territories where production operations are performed; • Availability of the contract (agreement) on use of an information system of electronic invoices.
11) Benefits	<ul style="list-style-type: none"> • Minimize the time of Customs operations related to the arrival of goods at the checkpoints; • Detached movements of consignments (in the presence of infrastructure capabilities at the checkpoint);

Item	Member's Response
	<ul style="list-style-type: none"> • Detached (individual) workplaces (windows) in order to carry out documentary control in operating rooms; • Temporary storage of the goods on the premises, in outdoor areas and at other areas of the Authorized Economic Operator's premises (hereinafter - AEO); • Absence of requirements to provide a guarantee for the payment of Customs duties and taxes under implementation of the Customs transit procedure; • The priority order of Customs operations preceding the filing of Customs declarations, as well as warehousing under the Customs procedure; • There is no use of a guarantee for the payment of Customs duties and taxes in the implementation of periodic Customs declarations.

North Macedonia

Item	Member's Response
1) Programme Title	Authorized Economic Operator -
2) Date of launch	01.07.2009 AEO pilot launched
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	One and two applications under process
6) Legislation/ Procedure	Customs Code (CC) of Republic of North Macedonia (amendments 144/18) and CCIR (amendments (233/18) Operational Instruction – Guidelines on AEO
7) Customs Mutual Assistance Agreement (CMAA)	Legal basis for Customs mutual assistance is CC. So far, the Administration does not have an agreement, except in Additional protocol 5 of CEFTA

Item	Member's Response
8) AEO Programmes Comparison Procedure for MRA purposes	All necessary information concerning AEOs is published on the CARM website, legislation, implementing regulation, AEO Manual and procedure for validation
9) Further plans (including deadlines)	Increasing number of AEOs, to reach at least 20 by the end of the year. Application for an MRA within CEFTA by the middle of next year. Electronic AEO system 01.06.2019
10) Accreditation (criteria, requirements, process)	<p><u>Two types of authorization</u></p> <p>The AEOC (Customs Simplifications) enjoys easier admittance to simplifications under the Customs legislation. The AEOS (Security and Safety) benefits from a reduction of security and safety controls upon entry and exit. The AEOC and AEOS authorizations may be held at the same time, resulting in one combined authorization.</p> <p><u>Conditions and criteria</u></p> <p>Economic Operator. Established in the Customs territory of the Republic of North Macedonia. Compliance with Customs legislation and taxation rules and absence of criminal offences related to the economic activity. Appropriate Record-Keeping. Proven Financial Solvency. Practical Standards of Competence or Professional Qualifications. Security & Safety.</p> <p><u>Authorization</u></p> <p>Issuing authorization is centralized. Validation team consists of senior Customs officers from Customs and tax procedure. Customs officers from the regional Customs house where the main accounts related to the Customs arrangements are held or where AEO activities are conducted and Customs officer from IT sector. Self-assessment done by the applicant. Communication and consultation process between other governmental bodies on detailed security profile.</p>

Item	Member's Response
	<p>Compliance and solvency requirements.</p> <p>Risk assessment.</p> <p>Security check (WCO criteria).</p>
11) Benefits	<ul style="list-style-type: none"> • In general, depending on the type of certificate, operators can benefit from trade facilitation and simplifications, reduced waiting time and faster clearance of goods. • Fewer physical and document-based controls. • Prior notification in case of selection for Customs control. • Priority treatment if selected for control. • Possibility to request a specific place for Customs controls. • Mutual recognition with third countries. <p>Indirect benefits:</p> <ul style="list-style-type: none"> • Quality mark for the company. • Improved relationship with Customs. • Reduced theft and losses. • Valuable investment for global companies. • Improved planning. • Improved employee commitment. • Trade facilitation. • Reduced security and safety incidents. • Reliable trading partner.

Norway

Item	Member's Response
1) Programme Title	AEO Programme (Security)
2) Date of launch	1 July 2009
3) Scope	<p>() Import</p> <p>() Export</p> <p>(X) Both</p>
4) Type of Operator	Both importer and exporter

Item	Member's Response
5) Number of Operators	26
6) Legislation/ Procedure	Norwegian Customs Regulations
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	
10) Accreditation (criteria, requirements, process)	The accreditation process consists of both evaluation from customs and the completion of a self assessment questionnaire. Safety and security standards, financial aspects, employees, and the absence of infringements to customs and taxation regulations are evaluated.
11) Benefits	Reduced probability for examinations. Reduced examinations in import and export (preference to documentary inspections). Early stage release (document examination before arrival of goods). Paperless procedures The authorized economic operator will be notified regarding customs controls, and can to some extent decide where the control is to be held. Priority during border-crossing can also be given to the AEO.

Moldova

Item	Member's Response
1) Programme Title	AEO Programme
2) Date of launch	03.03.2014
3) Scope	() Import () Export (X) Both
4) Type of Operator	Whole supply chain

Item	Member's Response
5) Number of Operators	AEO authorisations valid on 31.08.2020 by type: AEOC: 84 AEOS: 9 AEOC/AEOS: 21
6) Legislation/ Procedure	<ol style="list-style-type: none"> 1. Customs Code, Section 28 1 Authorised Economic Operator; 2. Government Decision no. 647 of 07 .08.2014 on the implementation of the provisions of the Customs Code; 3. Customs Order no 41/2019 regarding the approval of the methodological norms concerning the verification of the applicants and the holders of the AEO status.
7) Customs Mutual Assistance Agreement (CMAA)	<p>Association Agreement between the European Union and the European Atomic Energy Community and their Member States, of the one part, and the Republic of Moldova, of the other part (OJ L 260, 30.08.2014, p.4-738);</p> <p>Additional Protocol V to the Agreement on the Accession and Amendment of the Central European Free Trade Agreement (CEFTA). Decision on establishing the validation procedure for the mutual recognition of CEFTA Parties' national Authorised Economic Operators Programmes with regard to the safety and security (AEOS) has entered into force on 1 April 2020.</p>
8) AEO Programmes Comparison Procedure for MRA purposes	<ul style="list-style-type: none"> • The MD follows the principles and procedure according the principles of the WCO MRA Guidelines and EU AEO Guidelines. • In June 2020 completion of a gap analysis based on an in depth side-by-side comparison between EU and MD AEO Programmes focusing on legislation and procedures to determine compatibility or differences. The overall conclusion is that the main principles of EU and Moldovan AEO programmes are compatible.
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • To continue the monitoring and evaluation of EU-Moldova pilot project on recognition of EU AEO at Moldovan- Romanian BCP Leuseni-Albita (starting from 1 July 2015); • To start the implementation of the actions according to the EU-MD AEO MRA road map; • To start the validation of the AEO programme in order to initiate a pilot project of AEO mutual recognition in CEFTA countries.

Item	Member's Response
10) Accreditation (criteria, requirements, process)	<p>Any economic operator established in the Republic of Moldova who is part of the international supply chain and is involved in customs-related operations, may apply for the AEO status. The</p> <p>AEO programme covers economic operators authorized for customs simplification (AEOC), security and safety (AEOS) or a combination of the two (AEOC/AEOS).</p> <p>The Criteria for granting the AEO status:</p> <ol style="list-style-type: none"> 1) lack of debts at the national public budget; 2) financial solvency; 3) compliance with customs and taxation legislation and absence of any offences related to the economic activity; 4) appropriate record keeping; 5) proven practical standards of competence or professional qualifications (applied for AEOC); 6) appropriate security and safety measures (applied for AEOS). <p>Process:</p> <ul style="list-style-type: none"> • Application and self-assessment; Risk analysis and inspection (on-site); Decision on application: Issue/ reject the AEO authorization; • Management of authorization (monitoring: e.g. periodical checks based on risk analysis; re-assessment; suspension; revocation).
11) Benefits	<ol style="list-style-type: none"> 1. Easier admittance to customs simplifications; 2. Fewer physical and document-based controls; 3. Prior notification in case of selection for customs control; 4. Priority treatment if selected for control; 5. Possibility to request a specific place for customs controls; 6. Differed payments of customs duties (up to 30 days); 7. The priority access at BCP (separate AEO lane); 8. Mutual Recognition with third countries.

Serbia

Item	Member's Response
1) Programme Title	Authorised Economic Operator

Item	Member's Response
2) Date of launch	01.09.2014
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	23 AEO certificates have been issued
6) Legislation/ Procedure	The provisions concerning AEO: 1. Customs Law of Republic of Serbia are currently consistent with UCC. 2. The implementing provision is in line with UCC
7) Customs Mutual Assistance Agreement (CMAA)	<ul style="list-style-type: none"> Adopted Additional Protocol 5 CEFTA, which provides for the mutual recognition of AEO status between CEFTA parties, Decision on establishing the validation procedure for the mutual recognition of CEFTA Parties' national Authorised Economic Operators Programmes with regard to the safety and security (AEOS) has entered into force on 1 April 2020. Republic of Serbia signed a MRA with Republic of North Macedonia 20.08.2019
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	1. Develop an AEO strategy planning which includes impact of the implementation of the new legislation and capacity building (trainings). 2. Develop and introduce a specific Serbian AEO Logo.
10) Accreditation (criteria, requirements, process)	There are two different types of AEO Certificate as follows: 1. AEO Certificate – Customs Simplifications 2. AEO Certificate – Security and Safety

Item	Member's Response
	<p>Following criteria must be satisfied by the applicants applying for AEO status:</p> <ol style="list-style-type: none"> 1. an appropriate record of compliance with customs requirements in the previous period; 2. a satisfactory system of managing commercial and, where appropriate, transport records which allow appropriate customs controls; 3. financial liquidity; 4. Practical standards of expertise or professional qualifications 5. if necessary, appropriate security and safety standards in international trade in goods. <p>The process:</p> <ol style="list-style-type: none"> 1. the application shall be submitted on the prescribed form to the Headquarters - Department for authorized economic operators and simplified customs procedures; 2. the application shall be submitted along with the documents as prescribed in the Regulation on customs- approved treatment of goods; 3. the applicant shall submit a completed self-assessment questionnaire; 4. the competent authority shall collect the necessary information and data on the applicant; 5. Commission shall verify compliance with the criteria and requirements for issuing certificates; 6. Decision making. <p>Monitoring, suspension, reassessment, revocation of AEO certificates.</p>
11) Benefits	<ol style="list-style-type: none"> 1. Easier admittance to customs simplifications 2. Prior notification of AEO when, as a result of security and safety risk analysis, the consignment has been selected for further physical control. This notice shall only be provided where it does not jeopardise the control to be carried out. 3. Reduced data set for entry and exit summary declarations 4. Fewer physical and document-based controls 5. Priority treatment of consignments if selected for control 6. Choice of the place of controls 7. Indirect benefits

Russian Federation

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date of launch	2018
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	AEO Type 1 - 47, AEO Type 2 - 36, AEO Type 3 - 67.
6) Legislation/ Procedure	EAEU Customs Code, Decisions of the Eurasian Economic Commission: dated September 15, 2017 No. 65 "On Approving the Procedure for Determining the Financial Stability of a Legal Entity Pretending to Include in the Authorized Economic Operators Register and Values Characterizing Financial Stability and Required to be Included in this Register"; dated 26.09. 2017 No. 128 "On the application for inclusion in the register of authorized economic operators"; dated September 26, 2017 No. 129 "On the form of the certificate on inclusion in the register of authorized economic operators and the procedure for filing opinion "; dated 03.10.2017 No. 131" On approval of requirements for structures, premises (parts of premises) and (or) open areas (parts of open areas) on the territory of which temporary storage of goods will be carried out, completion of the customs procedure of

Item	Member's Response
	<p>customs transit and (or) customs control is carried out for vehicles and employees of a legal entity claiming to be included in the register of authorized economic operators"; dated December 19, 2017 No. 188 "On the form of the register of authorized economic operators of the state- Member of the Eurasian Economic Union "/</p> <p>Federal Law dated 03.08.2018 No. 289-FZ " On Customs Regulation in the Russian Federation and on Amending Certain Legislative Acts of the Russian Federation ".</p>
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	<p>28 April, 2019 - the Russian Federation and China signed an action plan and a "roadmap" for concluding an agreement on the mutual recognition of AEOs;</p> <p>21 June, 2019 - a similar plan was signed with South Korea;</p> <p>16 July, 2019 - with Turkey.</p> <p>Further plans to conduct negotiation with Brazil, Moldova and countries which have this programme.</p>
10) Accreditation (criteria, requirements, process)	Articles 433 and 434 of EAEU Customs Code
11) Benefits	<p>Failure to provide security for the payment of customs duties and taxes during customs transit of goods, as well as during the release of goods, in case of verification of documents and information during customs examination;</p> <p>Customs operations upon the arrival of goods to the customs territory of the EAEU and the departure of goods from this territory by customs declaration and release of goods as a matter of priority;</p> <p>Release of goods before filing a goods declaration;</p> <p>Carrying out customs control in case of its appointment in the form of customs inspection or customs inspection as a matter of priority;</p>

Item	Member's Response
	<p>Recognition by the customs authority as means of identifying seals imposed by AEOs on the cargo spaces (compartments) of vehicles or parts thereof;</p> <p>Failure to establish a route for the transport of goods in relation to goods transported by AEOs,</p> <p>etc.</p>

Switzerland

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date of launch	01.06.2011
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	Whole supply chain
5) Number of Operators	121 (31.12.2019)
6) Legislation/ Procedure	Voluntary participation; covered under national Customs Law and Customs Ordinance
7) Customs Mutual Assistance Agreement (CMAA)	None
8) AEO Programmes Comparison Procedure for MRA purposes	Customs Law Customs Ordinance Questionnaire Guidelines All on:
9) Further plans (including deadlines)	Comprehensive review in the framework of the DaziT transformation programme (2017-2026)

Item	Member's Response
10) Accreditation (criteria, requirements, process)	<p>General requirements:</p> <ol style="list-style-type: none"> 1. An appropriate record of compliance; 2. A satisfactory system of managing records; 3. Proven financial solvency; 4. Appropriate security and safety standards. <p>Accreditation:</p> <ol style="list-style-type: none"> 1. Application with the respective form and a self-assessment done by the applicant; 2. Customs performs a risk analysis and an on-site inspection (WCO criteria); 3. Customs awards/rejects the AEO status; 4. Monitoring of AEOs after authorization to ensure compliance level is maintained 5. Customs suspends/revokes the AEO status (if needed). <p>The conditions for acceptance and rejection of the application as well as suspension and revocation of the AEO certificate are laid down in the legislation.</p>
11) Benefits	<ol style="list-style-type: none"> 1. Lower risk that flow of goods into and out of Switzerland will be stopped for security examination; 2. Possibility to request a specific place for customs security checks; 3. Facilitations in the form of a reduced number of data to provide in the summary declarations; 4. Lower controls for paper-based security inspections (audit) and physical security inspections; 5. Advanced notice on inspections when it does not jeopardize customs security controls. When necessary a physical security control may be performed even though no prior notification of inspection was given; 6. Priority treatment; 7. Lower guarantees; 8. Mutual recognition. <p>Indirect benefits:</p> <ol style="list-style-type: none"> 1. Reduced theft and losses; 2. Fewer delayed shipments; 3. Improved planning; 4. Improved employee commitment; 5. Reduced security and safety incidents;

Item	Member's Response
	6. Lower inspection costs of suppliers and increased cooperation; 7. Reduced crime and vandalism; 8. Reduced problems through recognition of employees; 9. Improved security and communication between supply chain partners.

Turkey

Item	Member's Response
1) Programme Title	AEO Programme or other name
2) Date of launch	10.01.2013
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	Exporter, Importer, Customs brokers, Warehouse keeper, Manufacturer or other stakeholders
5) Number of Operators	524 certificates as of November 2020.
6) Legislation/ Procedure	Voluntary participation; covered under Implementing Provisions for the Facilitation of Customs Procedures (second version published in the Official Journal of the Republic of Turkey on 21.05.2014)
7) Customs Mutual Assistance Agreement (CMAA)	Customs Mutual Assistance Agreement or another form of common legal basis as preconditions or enablers for the signing of an MRA;
8) AEO Programmes Comparison Procedure for MRA purposes	Availability of AEO comparison document (with the provision of web-links to documents) to compare AEO programme information and documentation, to ensure programme compatibility and reciprocity for MRA purposes.
9) Further plans (including deadlines)	Expansion of the scope of the programme to the rest of the supply chain and development of MRAs with other Customs administrations.

Item	Member's Response
10) Accreditation (criteria, requirements, process)	<p>Only one type of certificate which includes both Customs simplification and security and safety measures.</p> <p><u>General requirements:</u></p> <ol style="list-style-type: none"> 1. An appropriate record of compliance with Customs rules and regulations; 2. A satisfactory system of managing commercial and transport records; 3. Proven financial solvency; 4. Appropriate security and safety standards. 5. AEO manufacturers that have an annual export capacity of at least 1 million USD and employ at least 30 employees may additionally apply for YYS-II status for additional customs simplification benefits. 6. AEO manufacturers that have an annual export capacity of at least 5 million USD and employ at least 50 employees may additionally apply for YYS-I status for YYS-II benefits plus additional customs simplification benefits. <p><u>Accreditation:</u></p> <ol style="list-style-type: none"> 1. Application to the Regional Directorate where the main accounts related to the Customs arrangements are held; 2. Pre-evaluation by the Regional Directorate (examination of submitted documents and database query); 3. On-site audit based on the Self-Assessment Form; 4. Authorization or rejection of application; 5. Monitoring of AEOs after authorization to ensure the highest compliance level is maintained.
11) Benefits	<ol style="list-style-type: none"> 1. Lower risk score for risk profiling within the risk management system. 2. Priority treatment if physical or paper-based controls are to be conducted. 3. Priority for border crossings. 4. Reduced data sets for entry and exit summary declarations. 5. Declarations with incomplete documentation. 6. Paperless declarations for imports and exports. 7. Guarantee facilitations (lump-sum or partial guarantee). 8. Green line facilitation (no physical or paper-based controls). 9. Approved exporter status (with authorizations on A.TR Movement Certificates and Invoice Declaration of EUR.1 and EUR.MED Certificates). 10. Right of local clearance (for imports and exports).

Item	Member's Response
	11. Right of authorized consignor and authorized consignee. 12. Other facilitations currently recognized for authorized traders in Turkey. 13. Use of the AEO logo.

United Kingdom

Item	Member's Response
1) Programme Title	AEO (European Union Programme)
2) Date of launch	01 Jan 2008
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	All operators in the international supply chain
5) Number of Operators	United Kingdom figures (as of 31 March 2020) AEOC – 516 AEOF – 580 AEOS – 21 Total Valid AEO – 1117
6) Legislation/ Procedure	Union Customs Code and its implementing acts and delegated acts
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	
10) Accreditation (criteria, requirements, process)	

Item	Member's Response
11) Benefits	

4. WCO EAST AND SOUTHERN AFRICA REGION

Angola

Item	Member's Response
1) Programme Title	AEO Pilot Program
2) Date of launch	31/10/2019
3) Scope	() Import () Export (X) Both
4) Type of Operator	(X) Importer (X) Exporter () Customs brokers () Warehouse keeper () Manufacturer () Other stakeholders
5) Number of Operators	8 (eight) Operators
6) Legislation/ Procedure	Presidential Decree No. 293/18.
7) Customs Mutual Assistance Agreement (CMAA)	Actually we don't have any Customs Mutual Assistance Agreement.
8) AEO Programmes Comparison Procedure for MRA purposes	We have web-link with all documents and information about the Angolan AEO Pilot program. https://agt.minfin.gov.ao/PortalAGT/#!/servicos/aduaneiros/operadores-economicos-autorizados

Item	Member's Response
9) Further plans (including deadlines)	
10) Accreditation (criteria, requirements, process)	Article 9 of Presidential Decree N.º 293/18
11) Benefits	Personalized treatment; Reduced range of controls, if it's general mandatory for all importers Priority treatment of consignments if selected for control

Burundi

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date of launch	2014
3) Scope	() Import () Export (X) Both
4) Type of Operator	(X) Importer (X) Exporter (X) Customs brokers (X) Warehouse keeper (X) Manufacturer () Other stakeholders
5) Number of Operators	18
6) Legislation/ Procedure	<ul style="list-style-type: none"> • East African Community Customs Management Act (EAC CMA); • EAC AEO Standard Operating Procedures
7) Customs Mutual Assistance Agreement (CMAA)	None
8) AEO Programmes Comparison Procedure for MRA purposes	None

Item	Member's Response
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Recruitment of more SMEs; • Establish a national AEO programme focusing on compliance and • minimum security criteria.
10) Accreditation (criteria, requirements, process)	<p>Criteria:</p> <ol style="list-style-type: none"> 1. Company details 2. Record of compliance 3. Maintenance of records 4. Financial solvency 5. Security and safety standards 6. Nature of goods traded 7. Volume of business <p>Requirements:</p> <ol style="list-style-type: none"> 1. Economic operator; 2. Established in Burundi for 1 year at least 3. Performing Customs related activities in Burundi <p>Process:</p> <ul style="list-style-type: none"> - Completion of the self-assessment form by the economic operator; - Submission of the self-assessment form and application form; - Assessment and acceptance by Customs; - Authorization and activation in the Customs IT system; - Issuance of the licence (certificate) valid for 3 years.
11) Benefits	<ol style="list-style-type: none"> 1. Expedited processing of entries; 2. Expedited payment of refund claim; 3. Reduced Customs security where applicable; 4. Guaranteed renewal of Customs agent/warehouse operator/transporter's licence issued by Customs; 5. Priority treatment; 6. Priority to participate in Customs initiatives; 7. Waiver of movement bond requirements; 8. Exemption from mandatory use of Customs Electronic Cargo Tracking System (ECTS);

Item	Member's Response
	9. Self-management of bonded warehouse; 10. No physical examination of goods, except for random or risk based interventions.

Kenya

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date of launch	11.2010
3) Scope	() Import () Export (X) Both
4) Type of Operator	(X) Importer (X) Exporter (X) Customs brokers (X) Warehouse keeper (X) Manufacturer () Other stakeholders- Transporters
5) Number of Operators	130 importers/ exporters 76 clearing agents; 2 transporters
6) Legislation/ Procedure	- East Africa Community Customs Management Act 2004 (EACCMA) - Revised Kyoto Convention - WCO SAFE Framework of Standards
7) Customs Mutual Assistance Agreement (CMAA)	CMAA with the Republic of South Africa
8) AEO Programmes Comparison Procedure for MRA purposes	MRAs will be negotiated under the umbrella of the East African Community

Item	Member's Response
9) Further plans (including deadlines)	<p>Increase the number of transporters in the Programme to 5% of the total by December, 2019.</p> <p>Expand the Programme coverage to include warehouse keepers.</p> <p>Automate the AEO accreditation process by December 2019.</p> <p>Utilize a risk analysis mechanism for regular audit of Operators to ensure consistent compliance with AEO requirements.</p> <p>Encourage participation of Small and Medium Enterprises in the Programme.</p>
10) Accreditation (criteria, requirements, process)	<p>Criteria and requirements:</p> <ul style="list-style-type: none"> • Comprehensive company information. • Compliance with Customs laws (EACCMA and Regulations) and other national legislation pertaining to trade. • Financial viability. • Maintenance of high safety and security standards for company personnel, premises and means of transport. • Satisfactory record-keeping system. • Self-regulation and assessment. • Submit monthly reports on declarations made to Customs. • Continuous participation in activities and programmes organized by Customs. <p>Accreditation process:</p> <ul style="list-style-type: none"> • Sensitization of all stakeholders. • Application submission - completed AEO application and assessment form. • Review of the application and analysis of system reports of the applicant's declarations to assess compliance with Customs requirements. • Consultation with the Revenue & Investigation Departments and partner government agencies. • Inspection of the applicant's premises for confirmation of adherence to the authorization requirements. • Compilation of the validation report and submission of recommendations. <p>Approval of the report and accreditation of the applicant as part of the AEO Programme.</p>

Item	Member's Response
11) Benefits	<ul style="list-style-type: none"> • Expedited document processing and cargo clearance. • Guaranteed renewal of Agent's licence for three (3) years as opposed to one (1) year for non-AEO companies. • Exemption from compulsory use of Customs Electronic Cargo <u>\\WCONAS01\cargo</u> Tracking System for AEO transporters. • Dedicated Relationship Managers. • Pre-arrival Processing for Operators. • Easy access to information from Customs. • Blue channel which denotes direct release in the Customs declaration system. • Improved partnership model between Business and Customs. <p>First consideration for participation in any enhanced cargo processing programmes.</p>

Malawi

Item	Member's response
1) Programme Title	Malawi Authorised Economic Operator
2) Date of launch	December, 2016
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders- Transporters
5) Number of Operators	8

6) Legislation/ Procedure	<ul style="list-style-type: none"> • Customs and Excise Act • AEO Programme • Formal Customs procedure • Manual for the AEO Accreditation Process.
7) Customs Mutual Assistance Agreement (CMAA)	Does not exist
8) AEO Programmes Comparison Procedure for MRA purposes	None
9) Further plans (including deadlines)	Inclusion of Bonded Warehouse Keepers, Transporters and Freight Forwarders from 2021 to 2023
10) Accreditation (criteria, requirements, process)	<p>General Requirements:</p> <ul style="list-style-type: none"> • Comply with Tax and Customs and Excise legislation • Proven financial solvency • Capacity to connect to Customs electronic systems • Implement Compliance Program (Internal organization, Security requirements, procurement processes, Accounting, Logistical & internal framework, crisis management, internal control framework, internal audit framework, Due Customs Processes, education training and awareness) <p>Accreditation</p> <ul style="list-style-type: none"> • Expression of interest • Consultation meeting • Submit self-assessment application forms • On-site inspection • Vetting • Certification- valid for 2 years <p>Audits Customs administration conducts periodical and ad hoc post-authorization audits</p>
11) Benefits	<ul style="list-style-type: none"> • Reduction or exemption from some Customs and OGAs Administrative Controls. • Special Lane in ASYCUDA (direct release). • Access to simplified procedures

	<ul style="list-style-type: none"> • Expedited clearance processing activities due to minimal checks at frontier offices • Choice of place of control • Priority treatment
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Mauritius

Item	Member's Response
1) Programme Title	Authorised Economic Operator (AEO)
2) Date of launch	Year 2012
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	3 Operators are registered under the AEO
6) Legislation/ Procedure	Customs (Cargo Community System) Regulations 2008
7) Customs Mutual Assistance Agreement (CMAA)	6 in place 5 in progress
8) AEO Programmes Comparison Procedure for MRA purposes	Yes
9) Further plans (including deadlines)	Customs brokers and shipping lines to be included
10) Accreditation (criteria, requirements, process)	Yes Requirements include: <ul style="list-style-type: none"> • An appropriate record of compliance

Item	Member's Response
	<ul style="list-style-type: none"> • A satisfactory system of managing commercial , and where appropriate, transport records, • Proven financial solvency; and • Compliant with security and safety standards <p>Process:</p> <ul style="list-style-type: none"> • Application to Director general • Vetting of application and questionnaire • On site audit undertaken • Report submitted to approving committee • Decision by Committee • Letter issued to applicant
11) Benefits	<ul style="list-style-type: none"> • Benefit the services of a Customer Relations Manager • May use invoice declaration after approval by Origin unit for EUR1 certificate of origin • Fast track processing of Certificate of Origin. • Fast track processing of Tariff Ruling • A lower risk score which will be incorporated into customs' risk management systems and be used to determine the frequency of customs physical and documentary checks • Consignments may be fast tracked through customs controls. • Expedited release of consignments even after office hours and public holidays • Very low physical examination and examination at premises • Only electronic submission of customs declaration , no import documents to be submitted

Rwanda

Item	Member's Response
1) Programme Title	AEO: implemented as EAC regional program

Item	Member's Response
2) Date of launch	Regional AEO: 24 th July 2015
3) Scope	() Import () Export (x) Both
4) Type of Operator	(x) Importer (x) Exporter (x) Customs brokers (x) Warehouse keeper (x) Manufacturer (x) Other stakeholders
5) Number of Operators	48 Operators
6) Legislation/ Procedure	Trade Facilitation and Customs modernization under the EACCMA, 2004 and the EAC Compliance and Enforcement Regulations, 2012
7) Customs Mutual Assistance Agreement (CMAA)	---
8) AEO Programmes Comparison Procedure for MRA purposes	-----
9) Further plans (including deadlines)	-----
10) Accreditation (criteria, requirements, process)	i. Company details ii. Record of compliance iii. Maintenance of records iv. Financial solvency v. Security and safety standards, including trade partners vi. Volumes of business vii. Nature of Goods traded

Item	Member's Response
11) Benefits	1. Recognition as low risk company 2. Faster Clearance procedures with Customs 3. Automatic passing of declaration 4. No physical examination of goods, except for random or risk based interventions. 5. Expedited payment of refund claim 6. Reduced Customs security where applicable 7. Priority to participate in Customs initiatives 8. Guaranteed renewal of Customs license 9. Priority treatment in cargo clearance chain 10. Waiver of movement bond requirements for AEO 11. Self-management of bonded warehouse 12. Operators take their goods directly to their warehouses before tax clearance

Uganda

Item	Member's Response
1) Programme Title	AUTHORISED ECONOMIC OPERATOR PROGRAM
2) Date of launch	5 TH SEPTEMBER 2013
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders(Transporter & Freight Forwarders' category under development)
5) Number of Operators	75

Item	Member's Response
6) Legislation/ Procedure	<ul style="list-style-type: none"> • The East African Community Customs Management Act 2004 • The EAC Customs Management (Compliance and Enforcement) Regulations 2012 • WCO SAFE Framework of standards
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	<ul style="list-style-type: none"> • AEO MRA Strategy Guide
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Automation of AEO processes • Roll out of the Transporters& Freight Forwarders program • Additional MRA • Strengthen Pillar III of The SAFE FoS • Capacity building on Supply Chain management and Supply Chain Security
10) Accreditation (criteria, requirements, process)	<ol style="list-style-type: none"> 1. An applicant must be a party involvement in the International Trade Supply Chain as a player 2. Have a Compliance history of at least 3 years 3. Have capacity to connect to URA systems e.g. ASYCUDA and E-tax connectivity 4. The applicant must have implemented the AEO Compliance Program 5. The Applicant must be financially solvent
11) Benefits	<ul style="list-style-type: none"> • Priority Treatment • Self-Management of Bonded Warehouses • Automatic Renewal of Customs Licenses • Reduced rate of physical examination • Local Clearance • (This benefit allows AEOs under special approved circumstances to deliver cargo directly to their premises prior to completion of Customs clearance process) • Choice of place for physical examination • Access to restricted areas within the Customs Areas • Priority to participate in all Customs and other URA initiatives

Item	Member's Response
	<ul style="list-style-type: none"> Guarantee Waiver (Waiver of guarantee requirement under special circumstances)

Zimbabwe

Item	Member's Response
1) Programme Title	AEO
2) Date of launch	30 September 2013
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	8
6) Legislation/ Procedure	Customs and Excise Act [Chapter 23:02] Section 216B
7) Customs Mutual Assistance Agreement (CMAA)	Nil
8) AEO Programmes Comparison Procedure for MRA purposes	None
9) Further plans (including deadlines)	<ul style="list-style-type: none"> Negotiate MRAs with other Customs administrations already implementing AEOs Involve small to medium enterprises into the program More awareness to be done to the following; <ul style="list-style-type: none"> ✓ Relevant government departments ✓ Traders ✓ Clearing Agents More publicity through;

Item	Member's Response
	<ul style="list-style-type: none"> ✓ Article in the website ✓ Adverts in radios and Television ✓ Print Media
10) Accreditation (criteria, requirements, process)	<p>AEO Requirements</p> <ul style="list-style-type: none"> • Satisfactory compliance record with Customs and other relevant enforcement authorities • Capability to use e-system for custom procedures • Capability to conduct related operations properly • Financial Solvency • Unit responsible for Customs compliance matters. • Approved Cargo/Conveyance/Premises Security measures. • Clear communication channel with Customs to report on anomalies in the program management for remedial and preventative measures. • Training program for all employee involved. • Sound Internal Audit / quality assurance structure • Adherence to relevant laws and regulations • Should be registered in Zimbabwe. • Fixed business premises • Absence of criminal convictions of a relevant nature amongst relevant personnel • Evidence of adequate company controls on staff, premises, equipment and other assets. <p>Accreditation Process</p> <ul style="list-style-type: none"> • Prior Consultation (Client education) • Submission of Application: • Examination of Application • On-site Inspection • Authorization

Item	Member's Response
11) Benefits	<ul style="list-style-type: none"> • Fewer physical and document-based controls • Priority treatment of consignments if selected for control • Choice of the place of controls • Special measures relating to periods of trade disruptions • Credit Facility/ Deferred Payments • Special consideration in Query Resolution • Possibility of waiver of guarantees/bonds • Prior notification for controls • Recognition as a secure and safe business partner

5. WCO NORTH OF AFRICA, NEAR AND MIDDLE EAST REGION

Algeria

Item	Member's Response
1) Programme Title	Customs Authorized Economic Operator (AEO)
2) Date of launch	7 March 2012
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importers <input checked="" type="checkbox"/> Exporters <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse operators <input checked="" type="checkbox"/> Manufacturers <input type="checkbox"/> Other stakeholders
5) Number of Operators	481 decisions granting Authorized Economic Operator status.

Item	Member's Response
6) Legislation/Procedure	<ul style="list-style-type: none"> • Law No. 79/07 of 21 July 1979 concerning the Customs Code, as amended and supplemented, in particular Article 89b thereof; • Presidential Decree No. 2000/447 of 23 January 2000, ratifying, with a reservation, the Protocol of Amendment to the International Convention on the Simplification and Harmonization of Customs Procedures; • Executive Decree No. 12/93 of 1 March 2012 stating the terms and conditions of AEO status; • Circular 1194/DGD/SP/D012/15 of 30 July 2015 on the implementation of Authorized Economic Operator (AEO) status.
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	
10) Accreditation (criteria, requirements, process)	<p>The status of Authorized Economic Operator is granted to any economic operator that:</p> <ul style="list-style-type: none"> • is established in Algeria, as a natural or legal person, engaged in imports or exports and operating in the areas of production of goods or services; • has no previous offences record, during the past three (3) years, in respect of itself, its legal representatives, senior officers or principal associates, with government administrations including Customs, tax, trade, labour and social security and with other institutions involved in the supervision of foreign trade; • is not in a state of bankruptcy, liquidation, cessation of activities, under judicial settlement or composition; • is not subject to a procedure of bankruptcy, liquidation, cessation of activities, under judicial settlement or composition; • provides evidence of financial solvency over the past three (3) years.
11) Benefits	<p>Facilitations granted to Authorized Economic Operators (AEOs) for import and export operations:</p> <p><u>1. Customs clearance procedures</u></p>

Item	Member's Response
	<p data-bbox="913 228 1496 256"><u>A. Measures common to imports and exports</u></p> <ul data-bbox="913 296 2045 740" style="list-style-type: none"> <li data-bbox="913 296 2045 427">• Customs declarations allocated to the clearance channel without immediate checks (green channel), so that the goods may be released quickly without the documents being checked and without a physical inspection. This facilitation is granted for both imports and exports. <li data-bbox="913 432 2045 563">• Remote data entry for Customs declarations, with subscription to the <i>Système Informatique de Gestion Automatisé des Douanes</i> (Automated Customs Management Information System, SIGAD) being granted by the Customs Divisional Head of Inspection for the area where the operator's head office is located. <li data-bbox="913 568 1615 596">• Provision of Customs declaration leaflets to AEOs; <li data-bbox="913 601 2045 668">• Signing by the operator of the Simplified Road Transit Declaration (DSTR) for the transfer of goods outside the regional administrative district. <li data-bbox="913 673 2045 740">• Exemption from weighing, including for homogeneous cargoes that are to be hoisted out, subject to the special treatment set aside for the latter. <p data-bbox="913 780 1173 809"><u>B. Export measures</u></p> <ul data-bbox="913 849 2045 1394" style="list-style-type: none"> <li data-bbox="913 849 2045 948">• In the event of a dispute with the Customs services, the latter shall not put a hold on the goods intended for export: these are exported, and the dispute is dealt with after their exportation. <li data-bbox="913 952 2045 1051">• This facility is granted for aspects that can subsequently be checked and cannot, for example, be extended to the nature of the goods, if they are prohibited or subject to a particular formality prior to exportation. <li data-bbox="913 1056 2045 1187">• If there is a strong suspicion of fraud, the authorization for a thorough inspection of the declaration and/or the goods falls to the Head of the Customs Inspection Department; the inspection is carried out as quickly as possible by members of the main inspection team in consultation with the officers responsible for verification. <li data-bbox="913 1192 2045 1323">• In order to benefit from the economic Customs regime in respect of duty-free replenishment, an Authorized Economic Operator may submit its application for authorization to the relevant office for the importation of inputs required to resupply its production operations. <li data-bbox="913 1327 2045 1394">• Goods earmarked for export are given priority when brought to the quayside and in the recording of the pre-shipment inventory.

Item	Member's Response
	<p data-bbox="913 228 1272 256"><u>2. Administrative formalities</u></p> <p data-bbox="913 293 1496 322">A. Measures common to imports and exports</p> <ul data-bbox="913 363 2047 1185" style="list-style-type: none"> <li data-bbox="913 363 2047 459">• Simplification of the Customs clearance paperwork – presentation of the following documents no longer required: copy of the commercial register and copy of the tax registration card. <li data-bbox="913 467 2047 563">• Waiver of submission of an authority for each Customs clearance operation: Authorized Economic Operators need present an authority only for the first operation, unless there is a change of Customs broker. <li data-bbox="913 571 2047 667">• Waiver of prior authorization for operations forming part of economic Customs regimes, except in the cases expressly stipulated by the Customs Code; this waiver does not apply to specific administrative formalities. <li data-bbox="913 675 1966 703">• Waiver of authorizations for applications for goods release from warehousing. <li data-bbox="913 711 2047 839">• Waiver of clearance authorization for the Customs clearance of goods for own account; the approval of the Authorized Economic Operator suffices; the Directorate General of Customs is informed by the operator of its option to declare the goods as being for its own account. <li data-bbox="913 847 2047 1007">• The obligation to complete the declaration of items of value (DEV) for each Customs clearance operation will not be applied to AEOs carrying out import or export operations under domiciled contracts. They will be required to present a DEV only for the first operation under a given contract, provided that the terms of the transaction are not changed. <li data-bbox="913 1015 2047 1078">• Automatic renewal for the same duration, whenever there is a time limit for a Customs procedure. <li data-bbox="913 1086 2047 1182">• Acceptance of non-certified cheques for the payment of duties and charges, if need be at subsidiary tills set up specifically for AEOs at the major Customs clearance centres listed in this circular. <p data-bbox="913 1225 1171 1254">B. Export measures</p> <ul data-bbox="913 1294 2047 1358" style="list-style-type: none"> <li data-bbox="913 1294 2047 1358">• Waiver of authorization for applications to benefit from the standard exchange system. <p data-bbox="913 1398 1059 1426"><u>3. Controls</u></p>

Item	Member's Response
	<ul style="list-style-type: none"> • For controls by scanner: In principle, the goods of Authorized Economic Operators are not to be scanned; however, they may be subjected to this kind of control on the basis of automated targeting, carried out as described in paragraph (5.2) of this circular. This procedure applies both on import and on export. • When it is determined that there should be a physical inspection of the goods, in the cases provided for hereby, this is carried out with the highest priority, as quickly as possible and at the operator's site or a site of its choice; a physical inspection cannot be carried out in addition to scanning, unless there are strong presumptions of fraud as a result of the latter. • For compliance control, imported goods are subject only to documentary checks, by joint agreement with the Ministry of Trade (see Dispatch No. 588/MC/SG of 7 March 2012).

Egypt

Item	Member's Response
1) Programme Title	Authorized Economic Operator (AEO) Programme
2) Date of launch	25/06/14
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders (Transportation companies)
5) Number of Operators	119 Operators (Exporters, Importers), Customs Brokers and Warehouse Keepers

Item	Member's Response
6) Legislation/ Procedure	<p>The "AEO EGYPT" programme is regulated by some rules and administrative instructions as follows:</p> <ul style="list-style-type: none"> Ministerial Decree No. 204/2013 amending some rules of the executive regulation of the Customs Law No. 66/1963 and its amendments issued by the Decree of the Minister of Finance No. 10/2006. A last paragraph has been added to Article (1) of the introductory Chapter (Definitions) defining the AEO as follows: "Each party involved in making international trade flow, whatever his role, is authorized by the national Customs authority and complies with the WCO SAFE standards." Ministerial Decree No. 204/2013 stipulates the replacement of the provision of Article 86 of the regulation by the provision as follows: "The Egyptian Customs Authority shall launch the AEO programme, based on the WCO SAFE Framework of Standards, aiming at the facilitation and expedition of the release process of the AEOs' cargos, whether imported or exported, in accordance with the conditions and rules issued by the Director General of the Egyptian Customs Authority." Decree of the Egyptian Customs Authority No. 36 dated 13/5/2013 stipulates that the Importers and Exporters shall be authorized for the AEO programme according to the conditions and standards contained in the specified models. This is provided that the Head of the Central Directorate of the AEO shall issue the decisions of authorization, suspension and revocation as well as apply all the amendments to the rules and conditions of the programme. Procedures Circular No. 51/2013 of the Customs Procedures and Regimes Sector defines the advantages of the AEO programme and procedures regulating the handling process of the AEOs' cargos. Procedures Circular No. 11/2017 includes the regulations on the facilitation and additional benefits granted to the AEOs. <p>A Cooperation Protocol was signed on 07/07/2013 between the Egyptian Customs Authority and the General Organization for Import and Export Control regarding the activation of the "AEO Egypt" programme in order to overcome all the obstacles hindering the International trade flow to keep up with the increased trade flow through the international supply chain, since both parties play a crucial role in controlling goods movements through the Customs offices.</p>

Item	Member's Response
	In light of the above, a facilitations package is to be provided by both parties to all authorized companies with the most minimum risk level through the use of risk management and the latest technological methods.
7) Customs Mutual Assistance Agreement (CMAA)	None
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Two articles have been included on Authorized Economic Operator in the new Customs Code (to be discussed and approved in 2019 by the Parliament): • Implementing the Mutual Recognition Agreement with Agadir Agreement Member States concluded on 13/04/2016. • Negotiations on concluding an MRA with Saudi Arabia Customs as well as with United Arab Emirates Customs.
10) Accreditation (criteria, requirements, process)	<p>This process includes the following steps:</p> <p>Step 1: the Department of Monitoring & Evaluation delivers a names list of companies, known for their compliance with Customs laws, whose imports' value exceeds 30 million Egyptian pounds (LE) per year, to the Customers Department.</p> <p>Step 2: the Customers Department undertakes marketing of this programme to these companies and obtains the concerned security agencies' approval.</p> <p>Step3: after obtaining the competent authorities' approval, a workshop is held for the newly-joined companies to make them aware of the programme advantages and to measure their actual performance level through a questionnaire to be circulated.</p> <p>Special courses are organized for the companies' representatives at the Customs Institute to obtain Customs clearance licences and to monitor the solving of problems, whenever they exist, with the assistance of employees from the General Directorate of Operations to complete the release process within the shortest possible timeframe.</p> <p>Step 4: the Operations Directorate provides all the Customs procedural services to overcome all the obstacles and problems facing customers during the release process.</p> <p>Step 5: the General Directorate of Compliance manages a set of measures to check the customer's compliance with the Customs regulations, rules, restrictions and</p>

Item	Member's Response
	<p>procedures regulating the workflow of the AEO programme, aimed at providing the Directorates of Risk Management, Compliance & Post-Clearance Audit with the feedback knowledge needed to accelerate the release process of these companies' cargos.</p> <p>Step 6: the General Directorate of Monitoring & Evaluation is responsible for evaluating the services performance level provided to customers in the Customs areas as well as monitoring the services performance level provided by the Central Directorate of the AEO.</p>
11) Benefits	<p>Advantages of being an Authorized Economic Operator:</p> <ol style="list-style-type: none"> 1. A Customs Committee to be assigned to undertake the completion of all Customs procedural formalities for AEOs' cargoes. 2. All AEOs' cargos to be passed through the green lane using non-intrusive scanning methods and random electronic selection based on the risk management system. 3. Fully expedited Customs release process. 4. Enhanced inventory management that reduces the costs incurred by the importer and other parties. 5. Minimizing the opportunities for imposing import duty fines. 6. A specialized accounting manager is assigned to facilitate the release process of the AEOs' cargoes. 7. Providing easy, unified, integrated & voluntary services across the ports for the AEOs. 8. Monitoring release processes of the AEOs' cargoes in all Customs areas. 9. A representative of the competent authorities participates in the Customs Committee to facilitate the Customs release formalities. 10. Providing a data collection system supporting compliance and integrity. 11. In addition to the aforementioned advantages, the Customs administration benefits from this programme as well. 12. Maintaining credibility and transparency within the Customs administration, the trading community and international organizations, in line with international standards and conventions. 13. Obtaining the benefits of the Mutual Recognition Agreement with Agadir Agreement Member States concluded on 13/04/2016.

Jordan

Item	Member's Response
1) Programme Title	Golden List Programme
2) Date of launch	08.2005
3) Scope	() Import () Export (x) Both
4) Type of Operator	(x) Importer (x) Exporter (x) Customs brokers (x) Warehouse keeper () Manufacturer () Other stakeholders (Transportation companies) - carriers, warehouse carriers, QIZ companies
5) Number of Operators	81 members (31.12.2017)
6) Legislation/ Procedure	N/A
7) Customs Mutual Assistance Agreement (CMAA)	None
8) AEO Programmes Comparison Procedure for MRA purposes	None
9) Further plans (including deadlines)	None
10) Accreditation (criteria, requirements, process)	Three (3) categories of compliance: A (basic), B (important) and C (optional). To qualify as an AEO, the company must meet Customs requirements and security requirements, as follows: compliance with A (basic requirements), compliance with B (necessary requirements) with the possibility of developing plans to improve the necessary compliance and work to implement them within the specified time limits, and as much compliance as possible with C (optional requirements).

Item	Member's Response
	Also, the company must achieve the required compliance standards by examining samples at all stages.
11) Benefits	<p>Self-improvement by self-checks.</p> <ul style="list-style-type: none"> • Reduce number of inspections (by expansion of green lane assignments). • Reduce post-release compliance audits of goods. Pre-arrival clearance of goods. • Goods release before completing Customs formalities. Give priority to the import and export companies and QIZ companies in clearance procedures. • Allowed to remove the goods outside working hours against undertakings presented by clearance companies in the clearance centres. • Exception of their goods from Customs escort, except trucks loaded with cigarettes and alcoholic beverages. • Double public Guarantees for commercial companies. • Double compact Guarantees for clearance companies. • Providing consultancy and assistance and all possible facilitation. • Moral privileges, such as letters of appreciation, to the companies • Publish names of members on the Customs websites.

Kingdom of Bahrain

Item	Member's Response
1) Programme Title	Authorized Economic Operator (AEO) Programme
2) Date of launch	January 2018
3) Scope	<p>() Import</p> <p>() Export</p> <p>(x) Both</p>
4) Type of Operator	<p>(x) Importer</p> <p>(x) Exporter</p> <p>(x) Customs brokers</p> <p>(x) Warehouse keeper</p> <p>(x) Manufacturer</p> <p>(x) Other stakeholders (Transportation companies)</p>

Item	Member's Response
5) Number of Operators	7 AEOs
6) Legislation/ Procedure	<ul style="list-style-type: none"> • Common Customs Law of the GCC States. • Revised Kyoto Convention. • Trade Facilitation Agreement (TFA). • Authorized Economic Operator (AEO) Programme Guide.
7) Customs Mutual Assistance Agreement (CMAA)	None
8) AEO Programmes Comparison Procedure for MRA purposes	The AEO programmes comparison is based on the WCO SAFE Framework and it is included in the MRA process where the AEO programmes are compared and any differences are identified.
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Implementing Bahrain Customs MRA strategy for the years 2020 – 2023. • Expanding AEO programme scope and facilitations (AEO 2.0) including E-commerce and MSMEs.
10) Accreditation (criteria, requirements, process)	<p>The basic AEO requirements are as follows:</p> <ol style="list-style-type: none"> 1. Compliance with basic Customs requirements. 2. Compliance with financial system requirements. 3. Compliance with internal control system. 4. Compliance with data processing systems. 4. Compliance with international security requirements. <p>Accreditation process includes the following:</p> <ol style="list-style-type: none"> 1. First stage: submit the application by the company wishing to join the AEO programme. 2. Second stage: preliminary audit phase. 3. Third stage: field audit phase. 4. Fourth stage: post audit on compliance improvement plan. 5. Fifth stage: compliance assessment phase (results). 6. Sixth stage: periodic audit phase.
11) Benefits	<ol style="list-style-type: none"> 1. Priority in clearance procedures: <ul style="list-style-type: none"> • Specific counter working 24/7 to provide services to AEOs in clearance phase.

Item	Member's Response
	<ul style="list-style-type: none"> • Immediate and fast release of goods against financial or written guarantees upon completion of the Customs declaration procedures, including control bodies' procedures based on the type of goods. • Exemption from examination and physical inspection, except in cases determined by Customs Affairs. • Differentiating AEOs' Customs declarations through distinguishing marks. • Priority in dealing with AEOs within the facilitation mechanism applied in emergency procedures if there is a breakdown of the electronic clearance system (OFOQ) or X-ray scanners. <p>2. Priority in release procedures:</p> <ul style="list-style-type: none"> • Benefiting from examination at AEO premises. <p>3. Honouring and granting AEO certificate:</p> <ul style="list-style-type: none"> • Granting AEO certificate to operators that have passed AEO programme conditions and requirements. AEOs are announced through a press release, including the Customs Affairs website and official newspapers. The awards ceremony is held for AEOs and their representatives, upon receipt of the AEO certificate. • Announcement of AEOs at Customs borders. <p>4. Determination of contact points and follow-up:</p> <ul style="list-style-type: none"> • Assigning a liaison officer to undertake: • Assistance and provision of advice to resolve issues, answer enquiries and provide proper guidance. • Follow-up on AEOs' procedures until release of goods. • Follow-up on release procedures of AEOs' consignments and ensure the resolution of any problems encountered. • Providing AEOs with all instructions and administrative orders issued and answer any enquiries. <p>5. Benefiting from agreements:</p> <ul style="list-style-type: none"> • Mutual Recognition Agreements (MRAs). • Coordination with OGAs through signed Service Level Agreements (SLAs) to facilitate and minimise examination procedures on AEOs.

Morocco

Item	Member's Response
1) Programme Title	Authorized Economic Operator (AEO) with two types of status: <ul style="list-style-type: none"> • AEO Customs Simplifications • AEO Safety and Security
2) Date of launch	AEO Customs Simplifications: 16 February 2006 AEO Safety and Security: 17 February 2015
3) Scope	() Import () Export (X) Both
4) Type of Operator	(X) Importers (X) Exporters (X) Customs brokers (X) Warehouse operators (X) Manufacturers (X) Other stakeholders
5) Number of Operators	<ul style="list-style-type: none"> • AEO Customs Simplifications: 500 • AEO Safety and Security: 10
6) Legislation/Procedure	<ul style="list-style-type: none"> • Customs and Indirect Taxation Code: (Article 73a) concerning AEO status. • Decree No. 2-10-121 of 6 July 2010, supplementing Decree No. 2-77-862 of 9 October 1977 for the application of the Customs and Indirect Taxation Code. • Ministerial Order No. 690.11 of 22 July 2011 of the Ministry of Economy and Finance defining the categories of AEO and the approval process. • Ministerial Order No. 691.11 of 22 July 2011 of the Ministry of the Economy and Finance laying down the composition and operating conditions of the committee responsible for considering applications for Authorized Economic Operator status. • Circular No. 5087/313 of 1 February 2008 relating to the AEO Customs Simplifications status.

Item	Member's Response
	<ul style="list-style-type: none"> • Circular No. 5142/313 of 23 February 2009 relating to the extension of AEO status to related activities (carriers, freight forwarders, shipping agents, operators of Clearance Areas and Warehouses (MEADs), integrators, etc.). • Circular No. 5336 of 12 September 2012 concerning the renewal and follow-up of AEO Customs Simplifications status. • Circular No. 5516/313 of 17 February 2015 on the adoption of the new AEO designation. • Circular No. 5517/313 of 17 February 2015 concerning AEO Safety and Security status. • Circular No. 5542/314 of 18 September 2015 on the common Customs/Tax Administration (DGI) categorization – Authorized Economic Operator status (Administration of Customs and Indirect Taxes – ADII) – Categorized Taxpayer status (Directorate General for Taxation – DGI). • Circular No. 5933/310 of 9 May 2019 on the facilities granted to MEADs with AEO Safety and Security status. • Foreign Exchange General Instruction of 2019 granting facilities to operators with AEO status granted by Customs.
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	<ul style="list-style-type: none"> • AEO Programmes Comparison Guide drawn up by the signatory countries to the Agadir Agreement (Morocco, Tunisia, Egypt and Jordan). • Official document currently being drafted comparing AEO programmes following the start of negotiations with Saudi Customs for the signature of an MRA.

Item	Member's Response
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Introduction of a new procedure for the renewal and follow-up of AEO accreditation (late 2020). • Participation of other partner bodies in the AEO status initiative (regulatory agencies, <i>Caisse Nationale de la Sécurité Sociale</i> (National Social Security Fund), etc.) (late 2020). • Signature of an MRA with Saudi Customs (late 2020). • Relaunching of MRA negotiations with the CBP and the EU (September 2020).
10) Accreditation (criteria, requirements, process)	<p><u>Criteria</u></p> <p>The Administration grants the status of Authorized Economic Operator (AEO) to companies established in the national territory engaged in industrial, commercial or service activities related to international trade, both for import and export:</p> <ul style="list-style-type: none"> • having no criminal record and having not committed serious Customs offences; • having a transparent system for managing commercial records and warehouses; • having a solvent financial situation; • meeting the safety and security standards set out in the standards established by the Administration. <p><u>Requirements</u></p> <p>The accreditation programme covers the two aspects of facilitation and security, the facilities granted by Customs and the latter's security requirements.</p> <p>There are two types of facilities:</p> <ul style="list-style-type: none"> • AEO Customs Simplification status, Category A or Category B. This status can be granted to operators who fulfil the Customs compliance criteria as well as file archiving standards and financial solvency requirements. • AEO Safety and Security status. This status may be granted to AEOs that meet the criteria for AEO Customs Simplification status, Category "A" level, and apply safety and security standards. <p><u>Accreditation procedures</u></p>

Item	Member's Response
	<p>AEO Customs Simplification status, Category A or Category B: initial authorization is granted on the basis of an audit mission carried out by an independent external audit firm chosen by the company. The auditing repository is pre-established by the Administration. This repository is based on nine criteria aimed at diagnosing all of the company's functions (identification of the company being evaluated (general data); positioning of the company in its environment; organization and infrastructure; sectors of activity, technology employed and manufacturing process; accounting and financial situation; commercial dimension; supply chain security; social and environmental conditions; corporate transparency and economic benchmarks).</p> <p>The application and the audit report are submitted to an ad hoc committee set up at central administration level for scrutiny. Accreditation is granted on a permanent basis, subject to compliance with the renewal procedure.</p> <p>AEO – Safety and Security: the audit mission is conducted by Customs auditors on the basis of the results of the self-assessment questionnaire on 13 aspects directly related to safety and security within the company and which is submitted beforehand by the company. For that purpose, a repository and audit guide are available.</p> <p><u>Conditions governing the granting of AEO status</u></p> <p>An ad hoc committee at central level, set up by law, rules on applications for AEO accreditation and the withdrawal of such accreditation:</p> <ul style="list-style-type: none"> • The status is officially granted by the signing of an agreement between the Administration and the economic operator concerned – which determines the nature of the category of AEO status granted, the benefits granted and the obligations of the AEO – and by the issuance of an AEO certificate. • Withdrawal or suspension: withdrawal of AEO status may be provisional or definitive, as declared by the Director of the Administration, following the opinion of the ad hoc committee, in particular when: <ul style="list-style-type: none"> - the beneficiary has committed a Customs offence punishable by criminal penalties; - the beneficiary renounces this status.

Item	Member's Response
	<p><u>Renewal and follow-up of the approval</u></p> <p>Accreditation is granted on a permanent basis. However, the Administration regularly monitors compliance with the conditions and award criteria that led to the approval of the company through a periodic review.</p> <p>The latter is initiated every three years. This is an audit mission conducted by Customs on the basis of a self-assessment questionnaire submitted in advance by the operator.</p>
11) Benefits	<p>Direct benefits:</p> <p>➤ AEO Customs Simplifications</p> <p>Faster access to Customs facilities and simplifications such as:</p> <ul style="list-style-type: none"> • Green channel • Simplified Customs procedures and reduced number of physical checks • Access to approved exporter status, allowing beneficiaries to certify the preferential origin of their goods • "At home" Customs clearance procedure • Exemption from the need for a financial guarantee for suspensive economic Customs regimes • Priority treatment • Advance payment of goods import transactions, up to 100% of the amount invoiced for imports of goods to be carried out by companies categorized by the Exchange Office and the Administration of Customs and Indirect Taxes. <p>➤ AEO Safety and Security:</p> <p>Facilities tailored in line with the operator's business.</p> <p>As an example, there is a package of facilities for operators of Clearance Areas and Warehouses (MEADs) with AEO Safety and Security status:</p> <ul style="list-style-type: none"> • Ongoing authorization for cargo transfer, without Customs officers being present outside official opening hours.

Item	Member's Response
	<ul style="list-style-type: none"> • Fixed financial guarantee of two million dirhams irrespective of the volume of business provided by the MEAD operator. • Ongoing transit authorization without restrictions as to time of day. • Authorization to correct the weight and number of packages at the MEAD itself without prompting any dispute, on the basis of authoritative supporting documents. • Possibility of adding lines to the summary declaration without prompting any dispute, on the basis of authoritative supporting documents. • Ongoing authorization to sign receipts for the transit of complete units to MEADs with the generic nomenclature 9999999999 for consignments of more than 10 items. <p>Indirect benefits:</p> <ul style="list-style-type: none"> • Approved companies' awareness of safety and security issues and the need for improvements. • Optimization of costs and deadlines throughout the supply chain. • In-house development of an audit culture and commitment to upgrade projects. • Better image and credibility at the national and international levels (reliable operator status).

Oman

Item	Member's Response
1) Programme Title	AEO
2) Date of launch	01/2017
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both

Item	Member's Response
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders - Transporters/shipper
5) Number of Operators	13
6) Legislation/ Procedure	<ul style="list-style-type: none"> • Customs law • Order of the DG of customs • AEO Programme • Formal Customs procedure
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	Under study
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • Sign number of MRAs with other countries. • Add other new benefits. • Increase the number of certified companies under different categories of operators.

Item	Member's Response
10) Accreditation (criteria, requirements, process)	<p>Requirements and Criteria for the Authorized Economic Operator Programme:</p> <ul style="list-style-type: none"> • Compliance with Customs requirements and the absence of Customs or non-Customs violations during the previous 3 years. • Availability of an appropriate electronic record keeping system. • Financial solvency of the commercial entity and its subsidiaries. • Appoint a focal point who is knowledgeable in Customs procedures to coordinate with Customs and provide information, as well as contribute to promote awareness and development at the facility. • Establish policy for training and educating staff to raise awareness on security compliance standards. • Obligation to provide accurate data to Customs before the arrival of the consignment and the existence of an effective policy for the security and confidentiality of information. • Effective policy and procedures for applying security standards in relation to: <ul style="list-style-type: none"> - Consignments (containers). - Transportation means. - Commercial premises and its warehouses and factories. - Security of employees and workers of the commercial establishment. - Commitment of trading partners to the required security standards. - Effective crisis management and business continuity policy. <p>Effective policy with indicators to measure the performance of the enterprise to develop a mechanism to reduce risks and enhance security.</p> <p>Procedures for joining the Authorized Economic Operator programme (all Procedures for joining the AEO done electronically)</p> <ul style="list-style-type: none"> • Access to Bayan through Oman Customs website (www.customs.gov.om) after registration in Bayan system. • Fulfil the requirements of self-assessment form; fil it up properly as well as provide all information and documentation, which is to be submitted though the system (upload & attach documents). • The Authorized Economic Operator committee examines the request and gathers information from different sources.

Item	Member's Response
	<ul style="list-style-type: none"> • The coordinator of the committee shall determine a visit to the applicant company to verify the extent to which the entity complies with the requirements and criteria for joining the programme. • The Committee shall accept or reject the application and inform the applicant, as well as answer any comments or inquiries from the applicant. • If the applicant's requests to join the AEO programme is accepted, then the following is to be done: <ul style="list-style-type: none"> - Issuing the authorized economic operator certificate in both Arabic and English. - A ceremony will be held at the Office of the Director General of Customs to award the certificate; it will also be published at the Customs' Website and in local newspapers. - A circular will be sent notifying ports that the applicant has obtained membership in the AEO programme to provide the required facilities in the Bayan system. • The applicant can re-register in the programme if rejected after 6 months of the initial submission. <p>A periodic review of the authorized economic operator shall be carried out every 6 months or a year or when such a need arises to ensure that it is compliant to the laws and regulations in force.</p>
11) Benefits	<p>There are many advantages offered by Oman Customs to authorized economic operators, which include:</p> <ul style="list-style-type: none"> • Fast border clearance for incoming and outgoing goods. • Reduced number of Customs inspections. • International accreditation of companies. • Provide continuous communication between authorized economic operators and Customs AEO section to provide support / assistance and to resolve any delay, at any time. • Prioritize inspection and clearance at Customs stations. • Publication of AEO members' name on the official Website of the Directorate General of Customs.

Item	Member's Response
	<ul style="list-style-type: none"> • Clear AEO consignments prior to paying due duties/fees by relying on bank guarantees. • Prior notification to the company. • Annual recognition of the best committed companies. • Access to the benefits and privileges of international mutual recognition in the future. • Gain a reputation as a safe and low-risk company locally and internationally in the future. • Ability to use AEO logo for marketing purposes.

Qatar

Item	Member's Response
1) Programme Title	AEO
2) Date of launch	26/01/2019
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	6
6) Legislation/ Procedure	Certified Economic Operator Guide
7) Customs Mutual Assistance Agreement (CMAA)	

Item	Member's Response
8) AEO Programmes Comparison Procedure for MRA purposes	
9) Further plans (including deadlines)	
10) Accreditation (criteria, requirements, process)	
11) Benefits	

Tunisia

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date of launch	26 January 2010
3) Scope	() Import () Export (X) Both
4) Type of Operator	<ul style="list-style-type: none"> • Industrial (manufacturers/companies exclusively involved in exports) • Commercial • Services
5) Number of Operators	64 companies
6) Legislation/Procedure	<ul style="list-style-type: none"> • Article 121a of the Customs Code • Government Decree No. 612 of 17 July 2018 laying down the conditions and procedures for the granting, suspension and withdrawal of AEO status • Directorate General of Customs (DGD) Note No. 69 of 11 July 2016
7) Customs Mutual Assistance Agreement (CMAA)	
8) AEO Programmes Comparison Procedure for MRA purposes	

Item	Member's Response
9) Further plans (including deadlines)	
10) Accreditation (criteria, requirements, process)	
11) Benefits	

Saudi Arabia

Item	Member's Response
1) Programme Title	Saudi AEO
2) Date of launch	The Saudi AEO programme launched on 1 st of January 2018.
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders - Logistics Operators, Shipping/Air Agents, Cargo Handlers, Carriers, Cargo Terminal Operators.
5) Number of Operators	175 operators
6) Legislation/ Procedure	GCC Common Customs Law supported by Customs AEO Policy Document
7) Customs Mutual Assistance Agreement (CMAA)	CMAA is not a precondition for signing an MRA.
8) AEO Programmes Comparison Procedure for MRA purposes	Available

Item	Member's Response
9) Further plans (including deadlines)	<p>Increasing number of AEOs.</p> <p>Continued benefits implementation.</p> <p>MRA Plan:</p> <p>(Signed):</p> <ul style="list-style-type: none"> • United Arab of Emirates 2019. • Bahrain 2019. <p>(in progress)</p> <ul style="list-style-type: none"> • Jordan 2021 • Morocco 2021 • Egypt 2021
10) Accreditation (criteria, requirements, process)	<p>The eligibility criteria for applying include:</p> <ul style="list-style-type: none"> • Applicant is a legal entity involved in Customs-related activities or part of the international supply chain • Applicant conducts business in Saudi Arabia and has a Commercial Registration Number (CR Number) • Applicant or its senior management must not have been convicted in court for serious criminal offences linked to economic activities during the past three (3) years • Applicant must not have had previous AEO status revoked by Customs within three (3) years prior to the application. <p>During the AEO authorization process, Customs will validate a number of requirements in the following general areas:</p> <ul style="list-style-type: none"> • Demonstrated Compliance • Satisfactory System for Management of Commercial Records • Financial Viability • Consultation, Cooperation and Communication • Education, Training and Awareness • Information Exchange, Access and Confidentiality, Cargo Security • Cargo Security • Conveyance Security

Item	Member's Response
	<ul style="list-style-type: none"> • Premises Security • Personnel Security • Trading Partner Security • Crisis Management and Incident Recovery • Measurement, Analyses and Improvement. <p>In general, the authorization process includes the following steps:</p> <ol style="list-style-type: none"> 1. Application submitted by the applicant 2. Customs validates application, performs background checking and provides a tailored Self-Assessment Questionnaire to the applicant 3. Self-Assessment Questionnaire filed by the applicant 4. Customs performs extensive documentary and physical validation of the applicant 5. System-based risk assessment performed by Customs 6. AEO status granted by Customs 7. Awarding of AEO Certificate 8. Monitoring and Management of the AEO includes Key Account Management and continued evaluation and monitoring <p>Re-validation occurs within five years.</p>
11) Benefits	<p><u>The list of benefits included in the short term (to be introduced gradually):</u></p> <ul style="list-style-type: none"> • Dedicated fast lane at the land border • Prioritized inspections • Advance ruling • Publishing names of members on the Customs websites, Marketing package and use of AEO logo • Reduced risk and reduced inspections • Services outside normal office hours free of charge • Dedicated AEO portal • Dedicated Key Account Manager coordinating with Customs and OGAs • Member of (AEO) Customs Consultative Group • MRA benefits • Free training once a year • Goods released before payment

Item	Member's Response
	<p><u>Planned benefits under consideration include:</u></p> <ul style="list-style-type: none"> • Warehouses at bonded zones • Clearance of goods before arrival • Access to industry information from Customs. • Customs & OGA inspections at AEO location • Prioritized when applying for Customs and OGA authorizations

United Arab Emirates

Item	Member's Response
1) Programme Title	UAE-AEO Programme
2) Date of launch	30 October 2016
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders -Shipping agents, Carriers, Cargo handlers, Airline agents, Courier companies, Logistics operators, Free Zone companies, Port/Airport operators.
5) Number of Operators	55
6) Legislation/ Procedure	<ul style="list-style-type: none"> • -SAFE Framework of Standards to Secure and Facilitate Global Trade. • -GCC Common Customs Law supported by Customs Procedure Document. • -UAE AEO Policy.

Item	Member's Response
7) Customs Mutual Assistance Agreement (CMAA)	Yes - with Korea (Republic of)
8) AEO Programmes Comparison Procedure for MRA purposes	Share information with MRA country on relevant legislation, authorization, criteria, validation procedures, benefits, etc. of their AEO programmes and compare written authorization criteria of the two Customs administrations in order to determine compatibility of the AEO programmes and validation visits.
9) Further plans (including deadlines)	<ul style="list-style-type: none"> • MRA signatures (in progress): Saudi Arabia 2019. China 2019. India 2020. Oman 2020. • Hosting the 5th AEO Global Conference in 2020.
10) Accreditation (criteria, requirements, process)	<p>The eligibility criteria for applying include:</p> <ul style="list-style-type: none"> • Applicant is a legal entity involved in Customs-related activities or a part of the international supply chain. • Applicant conducts business in the UAE and has a Customs business code. • Applicant or its senior management must not have been convicted in court for serious criminal offences linked to economic activities during the past three (3) years. • Applicant must not have had previous AEO status revoked by Customs within three (3) years prior to application. <p>During the AEO authorization process, Customs will validate a number of requirements in the following general areas:</p> <ul style="list-style-type: none"> • Record-keeping. • Solvency. • Compliance. • Security. <p>In general, the authorization process includes the following steps:</p> <ol style="list-style-type: none"> 1. Application submitted by the applicant.

Item	Member's Response
	<ul style="list-style-type: none"> 2. Customs validates application, performs background check and provides a Self-Assessment questionnaire to the applicant. 3. Self-Assessment questionnaire filed by the applicant. 4. Customs performs extensive documentary and physical validation of the applicant. 5. System-based risk assessment performed by Customs. 6. AEO status granted by Customs. 7. Awarding of AEO Certificate. 8. Monitoring and management of the AEO includes Key Account Management and continued evaluation. 9. Re-validation occurs within five (5) years.
11) Benefits	<p>MRA benefits:</p> <ul style="list-style-type: none"> 1. Reduced Customs import inspection rates. 2. Simplified verification of import-related documents. 3. Faster clearance of import cargo. 4. Prioritized measures. 5. Dedicated Key Account Manager.

6. WCO WEST AND CENTRAL AFRICA REGION

Ivory Coast

Item	Member's Response
1) Programme Title	Authorized Economic Operator (AEO) Programme
2) Date of launch	5 April 2019 – start-up of pilot phase
3) Scope	<ul style="list-style-type: none"> () Import () Export (X) Both

Item	Member's Response
4) Type of Operator	<input checked="" type="checkbox"/> Importers <input checked="" type="checkbox"/> Exporters <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse operators <input type="checkbox"/> Manufacturers <input type="checkbox"/> Other stakeholders
5) Number of Operators	Five (5)
6) Legislation/Procedure	<ul style="list-style-type: none"> • Order 386/SEPMBPE/DGD of 27 April 2018 on the establishment, composition and remit of the AEO certification accreditation committee • Order 387/SEPMBPE/DGD of 27 April 2018 implementing the AEO status • Circular 1955/SEPMBPE/DGD of 17 September 2018Order No 2068/MPMBPE/DGD of 05/02/2020 regarding the pilot AEO programme
7) Customs Mutual Assistance Agreement (CMAA)	No initiatives on this.
8) AEO Programmes Comparison Procedure for MRA purposes	No initiatives on this to date.
9) Further plans (including deadlines)	Revitalization of the AEO programme <ul style="list-style-type: none"> • Conduction of the 2nd pilot phase (end of September 2021) • Draft and implement the work-plan (end of December 2021)
10) Accreditation	Criteria and requirements: <ul style="list-style-type: none"> • Be established in Côte d'Ivoire and be subject to the real taxation scheme • Have carried on business on a continuous basis over a minimum period of three (3) years • Have a computerized accounts management system and a transparent archiving system to facilitate the necessary Customs controls • Have an adequate financial situation allowing the undertaking to meet its commitments, including payment of duties and charges • Have a satisfactory record of compliance with Customs regulations over the past three years • Not to be indebted towards the Customs and tax authorities • Have premises that provide assurances regarding security

Item	Member's Response
	Process: <ul style="list-style-type: none"> • Completion and submission of application • Admissibility of application • Audit • Processing by the Accreditation Committee • Granting of the AEO Accreditation
11) Benefits	<p>The following benefits are granted to undertakings with AEO status:</p> <ol style="list-style-type: none"> 1. Immediate release of imported goods 2. Expedited procedure for the removal of goods 3. Waiver of Customs escort for series of re-exportations under the suspensive regime 4. Simplification of controls on the loading of goods declared for export 5. Exemption from the production of declarations of acceptance in the procedure for refunding VAT credits 6. Priority and speed in the handling of all applications made to Customs 7. Possibility of replacing the financial securities usually required in appeal procedures with an AEO company surety

B. AEO PROGRAMMES UNDER DEVELOPMENT

1. WCO SOUTH AMERICA, NORTH AMERICA, CENTRAL AMERICA AND THE CARIBBEAN REGION

Bahamas

Item	Member's Response
1) Programme Title	Bahamas Authorized Economic Operator
2) Date	UNKNOWN

Item	Member's Response
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Legislation/Procedure	Legislation – Customs Management Act (2011) in Sections 101-103 and 111-117.
6) Implementation Plan (including deadlines)	(1) Establishment of Candidates (2) Promotion of AEO Program (3) Pilot program
7) Accreditation (criteria, requirements, process)	Stage I – Reception of Application Stage II – Risk Analysis Stage III – Desk Review & Validation Plan Stage IV – On-site Validation
8) Benefits	Entities approved under the AEO program will enjoy the following benefits; <ul style="list-style-type: none"> • low rate of physical inspections and examinations of imports and exports; • a more rapid release time for goods; • easier procedure for submitting declarations; • working relationship with Post Clearance Audit Unit to receive information on maintained compliance initiatives; • use of comprehensive guarantees or reduced guarantees (bond requirements); • automatic Clearance of goods at premises of AEO or any location approved by Comptroller of Customs; • easier exchange of information between the Customs Authority and an AEO. It will be able to have access to a client service unit provide by The Bahamas Customs Department to facilitate the ease of trade and to address matters that may arise during the export and import of goods;

Item	Member's Response
	<ul style="list-style-type: none"> • access to an assigned dedicated account managers to assist companies coordinate and resolve Customs issues and related matters; • exclusive training for an AEO in customs matters and procedures • use of AEO logo; • with the establishment of Mutual Recognition Agreements (MRA), an AEO will have international recognition and benefits with signing countries. • Forming a simple declaration for AEO.

2. WCO FAR EAST, SOUTH AND SOUTH EAST ASIA, AUSTRALIA AND THE PACIFIC ISLANDS REGION

Maldives

Item	Member's Response
1) Programme Title	Maldives AEO Programme
2) Date	Year 2021
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders Programme will be initially started with importers and exporters only. At a later stage other stakeholders, such as; warehouse keepers and customs brokers will be incorporated into the Programme.

Item	Member's Response
5) Legislation/Procedure	Maldives Customs Act, Customs General Regulation, Procedures related to trade facilitation and risk management. Additional special procedure/guideline will be introduced for AEO.
6) Implementation Plan (including deadlines)5	<ul style="list-style-type: none"> • A preliminary workshop was conducted to gain in-depth knowledge on the topic of AEO from the technical experts. • Studies and data analysis are ongoing. • Drafting of the Programme criteria, requirements, process and benefits are ongoing based on the ideas & knowledge acquired, and in accordance with the WCO guidelines/standards. • Programme will be multi-tiered, with the probability of implementing a three tiers structure and Tier 1 being the entry level tier. • Initially, importers and exporters will be invited to join the Tier 1 of the AEO Programme. However, other operators, such as the Logistics Agent and Warehouse Operators will be welcomed to join the Programme at a later stage. • Programme procedures will be published, in due time. • Stakeholder awareness sessions will be conducted, prior to the pilot testing. • Upon successful completion of pilot testing, the Programme will be implemented and integrated, towards the modernization of Maldives Customs.
7) Accreditation (criteria, requirements, process)	<p><u>GENERAL CRITERIA AND REQUIREMENTS:</u></p> <ul style="list-style-type: none"> • Should be involved in both international supply chain and customs related work. • Should have import/export business activity for a given number of consecutive fiscal years and should have a given minimum number of consignments imported or exported in the last fiscal year. • Must maintain a satisfactory and accessible system or mechanisms for managing commercial & transport records. • Must maintain an excellent level of compliance. • Must have a pre-payment account registered in Customs.

Item	Member's Response
	<ul style="list-style-type: none"> • Must maintain a good level of consultation, cooperation and communication with Customs. • Good knowledge on Customs procedures, tariff and trade. • Proven financial viability. <p>Security requirements:</p> <ul style="list-style-type: none"> • Should meet all proper arrangements in accordance with the international standards to ensure the safety & security of; <ul style="list-style-type: none"> - Procedural, - Cargo, - Premises, - Conveyance, - Personnel, - IT infrastructure. • Should provide security training and threat awareness. <p>Specific criteria:</p> <ul style="list-style-type: none"> • Tier 1: <ol style="list-style-type: none"> 1. Must meet the general criteria and requirements. • Tier 2: <ol style="list-style-type: none"> 2. Must meet the security requirements in addition to the general criteria and requirements. 3. Must have demonstrated 2 years of good compliance at T1. • Tier 3: <ol style="list-style-type: none"> 4. Must have demonstrated 3 years of excellent level of compliance at T2. <p><u>PROCESS:</u></p> <p>With the introduction of AEO Programme, eligible parties will be invited to enroll.</p> <p>(1) Application filing:</p>

Item	Member's Response
	<ul style="list-style-type: none"> • Eligible parties are required to lodge their application for Tier 1, with required documents. • Upon fulfillment of criteria for the upper tiers, eligible parties can apply for the respective tier. • MCS will assign a dedicated staff or a Relation Manager and will request the party to assign a focal point from their side (brokers are not encouraged to be the middlemen during the process). • Proof of financial solvency from an Authorized Statutory Auditor. <p>(2) Validation:</p> <ul style="list-style-type: none"> • Review of application by a dedicated team at MCS. • Verification of financial solvency. • Conduct on-site visits to assess and verify if the criteria and requirements are met. • Conduct on-site visits to verify if the security measures align with the security requirements for Tier 2 and Tier 3 eligible parties. • In case where requirements and criteria are not met or deficiency is found at documentation level, the requested party will be allowed to rectify and re-apply. • If the requesting party cannot fulfill the criteria and requirements in due time, MCS has to notify them of their ineligibility and reject the application. • Upon completion of the site visits and documentation validation, a report will be submitted to AEO Committee for approval of certification. <p>(3) Certification:</p> <ul style="list-style-type: none"> • Certification will be awarded to the approved party. • MCS has the authority to review and suspend, down-grade and revoke the certificate. <p>(4) Post-certification Review:</p>

Item	Member's Response
	<ul style="list-style-type: none"> • Membership status will be reviewed in every two years. • Within the certificate validation period, MCS will conduct periodic site visits to check if the AEO certified party is adhering to the standards, rules and regulation. In such case, audits and on-site reviewing will be done simultaneously. <p>(5) Suspension & Down gradation:</p> <ul style="list-style-type: none"> • Suspension or down gradation from one tier to the other will be based on the detection of non-compliance or offences. • Justification and reasoning should be encouraged from the certified AEO, before an action is taken. <p>(6) Revocation:</p> <ul style="list-style-type: none"> • MCS has the right to revoke the AEO certification under the following conditions, <ul style="list-style-type: none"> • If remedial measures aren't taken within a given duration. • If the AEO is prosecuted under the Customs Law, regulations and procedures. • If the AEO is found guilty to a criminal offence by a court's decree. • Upon request from the AEO.
8) Benefits	<p>Tier 1:</p> <ul style="list-style-type: none"> • Automatic assessment of Goods Declaration. • Releasing of goods with minimum inspection. • Deferred duty payments. • Expedited Certificate of Origin issuance. • Expedited Advance Rulings. • Expedited investigation cases and dispute resolution.

Item	Member's Response
	<ul style="list-style-type: none"> • Refund within 15 business days. • On-site Post Clearance Audit once in every 2 years, if necessary. <p>Tier 2:</p> <ul style="list-style-type: none"> • All facilitation of Tier 1. • Refunds within 10 business days. • On-site Post Clearance Audit once in every 3 years, if necessary. • Priority in Customs clearance. • Priority to use of Non-Intrusive Inspection (NII) techniques when examination is required. • Priority in Port facilities during cargo clearance. • Extended Customs' service beyond working hours at all the cargo ports. • Notification on arrival of cargo consigned to the AEO. <p>Tier 3:</p> <ul style="list-style-type: none"> • All facilitations of Tier 2. • Refunds within 7 business days. • On-site Post Clearance Audit once in 5 years if necessary. • MRA benefits in other countries. • Scanning based on intelligence and risk only. • Dedicated Client Relation Manager. • Priority service from other Cross-Border Regulatory Agencies (CBRA's). • Recognition from other government agencies.

Myanmar

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date	Unknown
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Legislation/Procedure	30-3-2018, 21/2018, AEO Notification 8-11-2019, 39/2019, AEO SOP
6) Implementation Plan (including deadlines)	<p>Myanmar Customs will start the implementation for only Importer and Exporter as trusted traders in the first stage of AEO Program.</p> <p>Later, Myanmar Customs will continue with manufacturers, warehouses operators, Customs brokers, freight forwarders, etc.</p>
7) Accreditation (criteria, requirements, process)	<p>a. The company must have fulfilled all legal requirements in Myanmar relating to company registration and operating permits/licenses.</p> <p>b. The company must have a minimum period of establishment in Myanmar of 3 years.</p> <p>c. The company must comply with customs laws, rules, regulations and procedures.</p> <p>d. The company must have published financial statements and reports for each year since its establishment.</p> <p>e. The company must be able to maintain financial information and documents related to its operations for up to 7 years.</p>

Item	Member's Response
	<ul style="list-style-type: none"> f. The company must have a satisfactory system for maintaining and managing its commercial records, systems, processes, and customs agents, as well as good internal controls. g. The company must be up-to-date with its customs and tax affairs. h. The company must be financially solvent. i. In the 3 years prior to its application for AEO status, the company must have a history of consistent compliance with customs regulations, procedures, notifications, and accurate declarations etc. in all of its exports/imports; must have committed no offences under customs and related laws; and must not have been black listed. j. The company must accept the inspection as necessary at any site upon being notified in advance.
8) Benefits	<ul style="list-style-type: none"> a. Priority registration of the company's customs declarations. b. Permission to make pre-arrival declarations in respect of all consignments. c. Guaranteed customs clearance without documentary checks or examination of the goods, except in cases where risk-based controls are applied for anti-smuggling purposes. d. Priority examination of goods where examination is required. e. Clearance of the goods at the importer's premises or any other place authorized by the Customs Department. f. Entitlement to one month of Deferred Duty Payment under the provision of Sea Customs Act Section (41). g. Award of AEO certificate recognized by the government and the rights to use the logo/seal in operations. h. Access to a dedicated AEO helpdesk in the Customs Department related to customs procedures.

Pakistan

Item	Member's Response
1) Programme Title	AEO
2) Date	July 2019 (Pilot launch)
3) Scope	() Import (X) Export (X) Both
4) Type of Operator	() Importer (x) Exporter () Customs brokers () Warehouse keeper () Manufacturer () Other stakeholders
5) Legislation/Procedure	Section 212-A of the Customs Act 1969 (May 2018)
6) Implementation Plan (including deadlines)	Enabling legislation – May 2018 Initial workshops – Sept. 2018 & Dec. 2018 Working Group – Feb. 2019 Pilot Launch – July 2019 Accreditation & Benefits decision – Oct. 2019 Rules to be notified – Dec. 2019 AEO operationalization – March 2020
7) Accreditation (criteria, requirements, process)	To be decided
8) Benefits	To be decided

Papua New Guinea

Item	Member's Response
1) Programme Title	Imported Trusted Trader Program
2) Date	Yet to decide
3) Scope	() Import () Export (x) Both
4) Type of Operator	(x) Importer (x) Exporter (x) Customs brokers (x) Warehouse keeper (x) Manufacturer (x) Other stakeholders
5) Legislation/Procedure	Legislation already existed
6) Implementation Plan (including deadlines)	PNG Customs will commence in November 2020
7) Accreditation (criteria, requirements, process)	The guideline for accreditation already approved
8) Benefits	The benefits are already put into the template

Sri Lanka

Item	Member's Response
1) Programme Title	Two tiered programme. 1. Authorized Economic Operator Programme (AEO) 2. Compliant Economic Operators Programme (CEO)
2) Date	Pilot programme is scheduled to be launched in May, 2020

3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> ManufacturerOther stakeholders
5) Legislation/Procedure	Detailed operational guideline for the programme has been drafted and approved.
6) Implementation Plan (including deadlines)	To launch the pilot project in May, 2020 To launch the programme before August,2020
7) Accreditation (criteria, requirements, process)	Common criteria for both CEO and AEO <input checked="" type="checkbox"/> Legal compliance <input checked="" type="checkbox"/> Management of commercial and transport records <input checked="" type="checkbox"/> Financial solvency

3. WCO EUROPE REGION

Bosnia and Herzegovina

Item	Member's Response
1) Programme Title	Currently there is no AEO programmes in preparation, but it will be prepared by 1 July 2021
2) Programme Title	
3) Date of launch	July, 1 2021
4) Scope	Importation and Exportation

Item	Member's Response
5) Type of Operator	<input checked="" type="checkbox"/> (x) Importer <input checked="" type="checkbox"/> (x) Exporter <input checked="" type="checkbox"/> (x) Customs brokers <input checked="" type="checkbox"/> (x) Warehouse keeper <input checked="" type="checkbox"/> (x) Manufacturer <input checked="" type="checkbox"/> (x) Other stakeholders
6) Number of Operators	No data at the moment
7) Legislation/ Procedure	<p>Law on Customs Policy in Bosnia and Herzegovina – going to be implemented from 1 July 2021</p> <p>Decision on implementation of the Law on Customs Policy in BiH – going to be implemented from 1 July 2021</p>
8) Benefits	

Montenegro

Item	Member's Response
1) Programme Title	Authorized Economic Operator
2) Date	During 2019
3) Scope	<input type="checkbox"/> () Import <input type="checkbox"/> () Export <input checked="" type="checkbox"/> (x) Both
4) Type of Operator	<input checked="" type="checkbox"/> (x) Importer <input checked="" type="checkbox"/> (x) Exporter <input checked="" type="checkbox"/> (x) Customs brokers <input checked="" type="checkbox"/> (x) Warehouse keeper <input checked="" type="checkbox"/> (x) Manufacturer <input checked="" type="checkbox"/> (x) Other stakeholders

Item	Member's Response
5) Legislation/Procedure	The provisions concerning AEOs in the Customs Law of Montenegro are fully harmonized with the relevant provisions of the EU's UCC. There is a Decree on conditions for granting AEO status in the Customs territory of Montenegro from 2015. The Ministry of Finance drafted a Decree on amending the Decree on AEOs in order to fully harmonize with UCC laws).
6) Implementation Plan (including deadlines)	There is a project in progress, technically supported by the World Bank (IFC), in order to implement the programme in accordance with the EU AEO programme. A pilot project started with three economic operators. We expect that by the end of 2019, we will have a fully harmonized Decree on AEO and the first AEO certificate through a pilot project.
7) Accreditation (criteria, requirements, process)	<p>There are two different types of AEO Certificate as follows:</p> <ol style="list-style-type: none"> 1. AEO Certificate – Customs Simplifications: allows economic operators to benefit from simplifications provided for under the Customs regulations; 2. AEO Certificate – Security and Safety: allows economic operators to benefit from facilitations of Customs controls relating to security and safety on entry into the Customs territory of Montenegro or on exit from the Customs territory of Montenegro. <p>The Customs authority may issue a combined approval AEO Certificate - Customs Simplifications/Security and Safety - if the applicant of the request for granting the status of authorized operator fulfils conditions for both types of AEO.</p> <p>The following criteria must be satisfied by applicants applying for AEO status:</p> <p>An appropriate record of compliance with Customs and tax requirements in the previous period; A satisfactory system of managing commercial and, where appropriate, transport records which allow appropriate Customs controls; Financial solvency; If necessary, practical standards of competence and professional qualifications and, if necessary, appropriate security and safety standards in international trade in goods.</p> <p>The process:</p>

Item	Member's Response
	<ol style="list-style-type: none"> 1. The application shall be submitted on the prescribed form to the Customs Administration (Headquarters) in Podgorica; 2. The application shall be submitted along with the documents as prescribed in the Customs Law and Decree on conditions for granting Authorized Economic Operator status in the Customs territory of Montenegro; 3. The applicant shall submit a completed self-assessment questionnaire; 4. The competent authority shall collect the necessary information and data on the applicant; 5. The Commission shall verify compliance with the criteria and requirements for issuing certificates; 6. Decision-making; <p>Monitoring, suspension, reassessment and revocation of AEO certificates.</p>
8) Benefits	<ul style="list-style-type: none"> • Easier admittance to Customs simplifications; • Prior notification of the AEO when, as a result of a security and safety risk analysis, the consignment has been selected for further physical control. This notice shall only be provided where it does not jeopardize the control to be carried out; • Prior notification in case of selection for Customs control; • Fewer physical and document-based controls; • Priority treatment of consignments if selected for control; • Choice of the place of controls; • Mutual recognition with third countries; • Indirect benefits.

4. WCO EAST AND SOUTHERN AFRICA REGION

Botswana

Item	Member's Response
1) Programme Title	TransKalahari Accreditation (TKA) Scheme
2) Date	Preliminary date – 2010. Current stage – national consultations

Item	Member's Response
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders - Freight forwarders, transporters.
5) Legislation/Procedure	The SACU Act is being reviewed but it does make provision for implementation of the scheme. Security elements have to be incorporated as it currently reflects Customs facilitation requirements and benefits.
6) Implementation Plan (including deadlines)	<p>Borrowed South African, EU and SAFE elements (for security).</p> <p>Since the programme is corridor-based, South Africa, Botswana and Namibia are working on the development of the harmonized programme and will recognize operators registered in TCK Member States. The plan is to roll out the scheme to the SADC region, to ensure mutual recognition in the region. No other countries engaged as a group to negotiate mutual recognition. Once the SADC becomes a Customs Union, it will be able to negotiate bilaterals.</p>
7) Accreditation (criteria, requirements, process)	To be implemented.
8) Benefits	To be implemented.

Comoros

Item	Member's Response
1) Programme Title	Authorized Economic Operator (AEO) Programme

Item	Member's Response
2) Date of launch	5 April 2019 – start-up of pilot phase
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importers <input checked="" type="checkbox"/> Exporters <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse operators <input type="checkbox"/> Manufacturers <input type="checkbox"/> Other stakeholders
5) Number of Operators	Two (2)
6) Legislation/Procedure	<ul style="list-style-type: none"> • Order 386/SEPMBPE/DGD of 27 April 2018 on the establishment, composition and remit of the AEO certification accreditation committee • Order 387/SEPMBPE/DGD of 27 April 2018 implementing the AEO status • Circular 1955/SEPMBE/DGD of 17 September 2018
7) Customs Mutual Assistance Agreement (CMAA)	No initiatives on this.
8) AEO Programmes Comparison Procedure for MRA purposes	No initiatives on this to date.
9) Further plans (including deadlines)	Criteria and requirements: <ul style="list-style-type: none"> • Finalization and evaluation of the AEO status pilot phase – end of May 2020 • Roll-out of AEO status end of July 2020

Item	Member's Response
10) Accreditation	<ul style="list-style-type: none"> • Be established in Côte d'Ivoire and be subject to the real taxation scheme • Have carried on business on a continuous basis over a minimum period of three (3) years • Have a computerized accounts management system and a transparent archiving system to facilitate the necessary Customs controls • Have an adequate financial situation allowing the undertaking to meet its commitments, including payment of duties and charges • Have a satisfactory record of compliance with Customs regulations over the past three years • Not to be indebted towards the Customs and tax authorities • Have premises that provide assurances regarding security <p>Process</p> <ul style="list-style-type: none"> • Completion and submission of application • Admissibility of application • Audit • Processing by the Accreditation Committee • Granting of the AEO Accreditation
11) Benefits	<p>The following benefits are granted to undertakings with AEO status:</p> <ol style="list-style-type: none"> 1. Immediate release of imported goods 2. Expedited procedure for the removal of goods 3. Waiver of Customs escort for series of re-exportations under the suspensive regime 4. Simplification of controls on the loading of goods declared for export 5. Exemption from the production of declarations of acceptance in the procedure for refunding VAT credits 6. Priority and speed in the handling of all applications made to Customs 7. Possibility of replacing the financial securities usually required in appeal procedures with an AEO company surety

Lesotho

Item	Member's Response
1) Programme Title	Preferred Trader Programme (AEO Safety and Security)
2) Date	Under development under Customs Modernisation Phase II
3) Scope	() Import () Export (x) Both
4) Type of Operator	(x) Importer (x) Exporter (x) Customs brokers (x) Warehouse keeper (x) Manufacturer (x) Other stakeholders
5) Legislation/Procedure	LRA Act 2001, Customs and Excise Act 1982 as amended Customs Bill (tabled before parliament not yet enacted)
6) Implementation Plan (including deadlines)	Initiation Stage to develop a framework by June 2021
7) Accreditation (criteria, requirements, process)	To be determined
8) Benefits	To be determined

Namibia

Item	Member's Response
1) Programme Title	AEO
2) Date	2023

Item	Member's Response
3) Scope	() Import () Export (x) Both
4) Type of Operator	(x) Importer (x) Exporter (x) Customs brokers (x) Warehouse keeper (x) Manufacturer () Other stakeholders
5) Legislation/Procedure	Customs and Excise Act, No 20 of 1998
6) Implementation Plan (including deadlines)	2021
7) Accreditation (criteria, requirements, process)	N/A
8) Benefits	N/A

Seychelles

Item	Member's Response
1) Programme Title	AEO
2) Date	To be determined
3) Scope	Import/ Export
4) Type of Operator	Whole supply chain
5) Legislation/Procedure	
6) Implementation Plan (including deadlines)	Awaiting approval of draft legislation from Attorney General's chamber. Seeking technical assistance to assist with the following:

Item	Member's Response
	<p>Proposed Phase 1</p> <ul style="list-style-type: none"> • conduct fact-finding mission to establish benefits/challenges in terms of AEO implementation • conduct meetings/ training workshop for Customs & stakeholders • develop capacity to facilitate proper implementation of the programme <p>Proposed Phase 2</p> <ul style="list-style-type: none"> • develop guidelines, forms, questionnaire, checklist, reference or 125. • training manual as required • provide support with the introduction of a pilot phase • conduct evaluation of a pilot phase prior to full AEO implementation
<p>7) Accreditation (criteria, requirements, process)</p>	<p>General requirements:</p> <ul style="list-style-type: none"> • Appropriate record of compliance with Customs requirements; • Satisfactory system of managing commercial records; • Where appropriate, proven financial solvency; • Appropriate security and safety standards for AEOs who want to benefit from safety and security facilitations. <p>Accreditation:</p> <ul style="list-style-type: none"> • Validation of application form and supporting document submitted; • Communication and consultation with relevant authorities; • Risk assessment; security check (WCO criteria); • Audit.
<p>8) Benefits</p>	<ul style="list-style-type: none"> • Lower risk goods imported or exported out of the Seychelles will not be stopped for examination; • Possibility to request a specific place for Customs checks; • Facilitations in the form of a reduced number of data to be provided in the summary declarations; • Easier access to authorizations and permits for Customs simplifications; • A specially appointed Customs support officer; • Lower levels of controls for paper-based inspections (audit) and physical inspections;

Item	Member's Response
	<ul style="list-style-type: none"> • Advanced notice of inspections if this does not jeopardize Customs controls; • When necessary a physical control may be performed even though no prior notification of inspection was given; • Priority treatment; • Mutual recognition.

South Africa

Item	Member's Response
1) Programme Title	AEO
2) Date	31 March 2021
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders - Tier 1 Suppliers; Transporters
5) Legislation/Procedure	Not yet legislated. Programme still to be piloted and AEO policy development underway.
6) Implementation Plan (including deadlines)	Pilot of the AEO Programme within the motor industry sector by 31 March 2020
7) Accreditation (criteria, requirements, process)	Customs Compliance: <ul style="list-style-type: none"> • Systems Controls and Accounting of Goods. • Financial Viability. • Sufficient Customs Knowledge. • Cargo Security. • Personnel Security. • Contractor Security. • Conveyance Security.

Item	Member's Response
	<ul style="list-style-type: none"> • Crisis Management. • Communication and Training. • Security Education. • Information Technology Security.
8) Benefits	<ol style="list-style-type: none"> 1. Recognition as a secure and safe business partner. 2. Improved relations with Customs and Other Governmental Agencies. 3. Reduced physical and documentary inspections. 4. Expedited inspections. 5. All Preferred Trader benefits.

5. WCO WEST AND CENTRAL AFRICA REGION

Burkina Faso

Item	Member's Response
1) Programme Title	Authorized Economic Operators Programme
2) Date	May 2020
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importers <input checked="" type="checkbox"/> Exporters <input checked="" type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse operators <input checked="" type="checkbox"/> Manufacturers <input type="checkbox"/> Other stakeholders
5) Legislation/Procedure	Under development
6) Implementation plan (including deadlines)	Start of May 2020 with the assistance of a consultant recruited by the World Bank in May 2021

Item	Member's Response
7) Accreditation (criteria, requirements, process)	Under development
8) Benefits	Under development

Cameroon

Item	Member's Response
1) Programme Title	AEO Programme
2) Date	1 December 2020
3) Scope	() Import () Export (X) Both
4) Type of Operator	(X) Importers (X) Exporters (X) Customs brokers () Warehouse operators () Manufacturers () Other stakeholders
5) Legislation/Procedure	Under evaluation
6) Implementation plan (including deadlines)	November 2019: Setting up of multisectoral task team April 2020: Approval of regulatory acts (procedures, definition of criteria, types of certificates) July 2020: Pilot phase with three (3) operators (simplification) and one (1) operator (safety and security) December 2020: Launch of AEO Programme
7) Accreditation (criteria, requirements, process)	
8) Benefits	

Democratic Republic of Congo

Item	Member's Response
1) Programme Title	Authorized Economic Operator (AEO) programme
2) Date of launch	Decision planned but no date mentioned so far
3) Scope	Import / Export
4) Type of Operator	Single type of Operator subdivided into three (3) categories: A: Customs simplifications B: Security and safety C: Full certificate
5) Legislation/ Procedure	<ul style="list-style-type: none"> • Law No. 10/002 of 20 August 2010 Laying down the Customs Code • Decree No. 11/46 of 24 December 2011 implementing provisions of Law No. 10/002 of 20 August 2010 laying down the Customs Code *Executive order No. 16 of 11 April 2011 implementing provisions of Law No. 10/002 of 20 August 2010 laying down the Customs Code • Decision No. DG/DG DA/DG/2011/296 of 11 August 2011 implementing provisions of Law No. 10/002 of 20 August 2010 laying down the Customs Code.
6) Implementation Plan(including deadlines)	Currently looking for partnerships, experience sharing and capacity building.

Item	Member's Response
7) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • The granting of AEO status is subject to a written request to Customs and to a satisfactory investigation by Customs. • The representative must complete the 12-page application form, structured around the following five (5) sections and sub-sections: information on the applicant: organizational character; internal organization; volume of activity; information relating to Customs. • Customs Compliance: Customs records; information regarding potential subjection to fraud. • Accounting and logistical system of the business. • Monitoring of commercial and logistics records. • Accounting and logistics system. • Internal control system. • Flow of goods. • Establishment of the goods declaration and the use of Customs brokers. • Maintenance, preservation, restoration and archiving of information systems. • Information security and security of computer systems. • Securing information and documentation. • Financial solvency • Safety and security requirements: • Security-related assessment conducted by the applicant (self-assessment) • Building security. • Transport units. • Logistics process. • Goods received. • Storage of goods. • Manufacturing of goods. • Loading of goods. • Safety requirements for providers. • Personnel security. • External service providers.
8) Benefits	Special procedures granted to Authorized Economic Operators in Category A include: <ul style="list-style-type: none"> • reducing the number of physical and documentary checks; • priority treatment of consignments when selected for control; • submission of a minimum of information during the release of goods;

Item	Member's Response
	<ul style="list-style-type: none"> • prior notification of control; • possibility of clearance at the declarant's premises or in other locations within the country, chosen by the Authorized Economic Operator; • possibility of lodging a goods declaration covering multiple transactions during a given period; • option for Authorized Economic Operators to calculate and pay duties and taxes themselves based on their own commercial records, to which Customs refers, where appropriate, to ensure compliance with other Customs requirements; • Possibility for the Authorized Economic Operator to lodge a goods declaration by means of an entry in the records and subsequently by a supplementary declaration. <p>Authorized Economic Operators in category B receive the following benefits:</p> <ul style="list-style-type: none"> • prior notification of control; • possibility of clearance at the declarant's premises or in other locations within the country, chosen by the Authorized Economic Operator; • possibility to submit the goods cargo declaration to Customs based on limited set of information; • Recognition by Customs of seals used by the Authorized Economic Operator; • exemption from controls for Authorized Economic Operators' means of transport; • Possibility of shipping goods for export before lodging the goods declaration. <p>AEO category C enjoys the benefits of those in categories A and B.</p>

Gabon

Item	Member's Response
1) Programme Title	AUTHORIZED ECONOMIC OPERATOR PROGRAMME
2) Date of launch	In progress since 15/01/2018
3) Scope	Essentially for import, at first

Item	Member's Response
4) Type of Operator	Importers/ Exporters
5) Number of Operators	No data at the moment
6) Legislation/ Procedure	Integration of the status of Authorized Economic Operator in the draft of the new CEMAC Customs Code.
7) Implementation Plan(including deadlines)	<ul style="list-style-type: none"> • Reactivation of the Mission Facilitation (MF) 15/01/2018; • Designation of the head of the MF 15/01/2018; • Assignment of members of the MF 24/01/2018; • Study tour within the Audit Services (AEO), Customs Info Service and Business Advisory Unit of French Customs 04/2018; • Consultation meeting with economic operators 05/2018; • Design of the different implementation tools: <ul style="list-style-type: none"> - AEO audit procedure 06/2018; - Project to create the blue channel (redefinition of the selectivity rules in progress); - Draft Order on PDD4; <p>Examination of the first application (GCIAE Company) and preparation of the audit (AEO) 09/2018.</p>
8) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • Absence of conviction for a serious criminal offence; • Satisfactory Customs record; • Supply chain; security • Financial solvency; • - Access to Customs and accounting entries.
9) Benefits	<ul style="list-style-type: none"> • Blue channel; • PDD; • Personalized support; • Reduced controls; • Telephone support.

Ghana

Item	Member's Response
1) Programme Title	AUTHORIZED ECONOMIC OPERATOR PROGRAMME
2) Date of launch	BEFORE END OF YEAR 2020
3) Scope	IMPORT AND EXPORT
4) Type of Operator	IMPORTER, EXPORTER, MANUFACTURER, TERMINAL OPERATORS, CUSTOMS AGENT ETC
5) Number of Operators	No data at the moment
6) Legislation/ Procedure	CUSTOMS ACT, ACT 891 (2015), CUSTOMS REGUALTIONS 2016 (LI 2248)
7) Implementation Plan(including deadlines)	CAPACITY BUILDING OF VALIDATORS - WCO RESOURCE PERSON NEEDED TO BUILD CAPACITY OF VALIDATORS (FINAL STAGE OF DEVELOPMENT)
8) Accreditation (criteria, requirements, process)	COMPLIANCE TO CUSTOMS LAWS, MANAGEMENT OF COMMERCIAL RECORDS, FINANCIAL SOLVENCY AND SAFETY AND SECURITY
9) Benefits	SIMPLIFICATION OF CUSTOMS DOCUMENTARY PROCEDURES, FASTER PROCESSING OF CUSTOMS CLEARING REDUCED TIME AND COST OF DOING BUSINESS, PRIORITY SELECTION OF CONSIGNEMENTS SELECTED FOR CONTROL

Nigeria

Item	Member's Response
1) Programme Title	AEO Pilot Programme
2) Date of launch	Unknown

Item	Member's Response
3) Scope	Import
4) Type of Operator	Importers, manufacturers
5) Number of Operators	
6) Legislation/ Procedure	<ul style="list-style-type: none"> • Customs Excise Management Act (CEMA), under review. • SAFE Framework of Standards. • ECOWAS Community Code.
7) Implementation Plan(including deadlines)	<ul style="list-style-type: none"> • Development of AEO instrument. • Development of AEO eligibility. • Development of AEO authorization criteria. • Stakeholder mapping selection of companies for the Pilot Project.
8) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • Structures. • Staffing. • Cargo security. • Cargo conveyance security. • Premises security and access control. • Personnel security. • Financial viability.
9) Benefits	<ul style="list-style-type: none"> • Priority treatment in all Customs areas. • Automatic release of entries. • No physical examination of goods. • Expedited payment of refunds claims. • Reduced Customs bond security. • Choice of place of control. • Access to Customs dedicated lane. • Automatic renewal of Customs licences. • Self-management of Customs bonded warehouse.

II. OPERATIONAL CUSTOMS COMPLIANCE PROGRAMMES AND CUSTOMS COMPLIANCE PROGRAMMES UNDER DEVELOPMENT

A. OPERATIONAL CUSTOMS COMPLIANCE PROGRAMME

1. WCO SOUTH AMERICA, NORTH AMERICA, CENTRAL AMERICA AND THE CARIBBEAN REGION

Argentina

Item	Member's Response
1) Programme Title	Authorized Economic Operator (AEO) Programme
2) Date of launch	March 29, 2019.
3) Scope	() Import () Export (X) Both
4) Type of Operator	(X) Importer (X) Exporter () Customs brokers () Warehouse keeper () Manufacturer () Other stakeholders
5) Number of Operators	26 - AEO Simplification 19 - AEO Compliance
6) Legislation/ Procedure	AFIP General Resolution No. 4451
7) Further plans (including deadlines)	
8) Additional information	

Item	Member's Response
9) Accreditation (criteria, requirements, process)	<p>The foreign trade operator that requests to be an AEO must, on the date of submitting the request, be authorized and have THREE (3) or more years of activity, for the activity registered in the Single Registry of Taxpayers, accrediting the following points:</p> <ol style="list-style-type: none"> 1. Financial Solvency 2. Tax Compliance 3. Business Records System <p>To be included in any of the categories described, it must be proven, in each case:</p> <ol style="list-style-type: none"> 1. AEO-COMPLIANCE: fiscal compliance and compliance with commercial registries. 2. 2. AEO-SIMPLIFICATION: in addition of the requirements for AEO-COMPLIANCE, it must show the compliance of the financial solvency requirement.
10) Benefits	<ol style="list-style-type: none"> 1. Safety training. 2. AEO meetings. 3. Publicity of the AEO category. 4. Exclusive operators service. 5. Priority in case of problems. 6. Simplification of operations. <p>Operators that have the AEO-COMPLIANCE category will have the benefits indicated in points 1. to 4. and those that have the AEO-SIMPLIFICATION category will have the benefits indicated in points 1. to 6.</p>

Belize

Item	Member's Response
1) Programme Title	Trusted Trader Programme
2) Date of launch	Officially launched on 4 August 2016
3) Scope	<p>() Import () Export (X) Both</p>

Item	Member's Response
4) Type of Operator	<input checked="" type="checkbox"/> (X) Importer <input checked="" type="checkbox"/> (X) Exporter <input type="checkbox"/> () Customs brokers <input type="checkbox"/> () Warehouse keeper <input type="checkbox"/> () Manufacturer <input type="checkbox"/> () Other stakeholders
5) Number of Operators	30
6) Legislation/ Procedure	Draft
7) Further plans (including deadlines)	To increase the number of members to 60 by 2020.
8) Additional information	Trusted Trader Programme
9) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • The TTP application is submitted to the Customs Voluntary Compliance Task Force (TTTF) • The TTTF approves, defers or rejects the application based on the objective compliance assessment matrix • Approved members are afforded 80% access to the Green Lane, subject to periodic audit • TTP members submit a voluntary disclosure form • TTTF processes submissions with 60 days • The Single Administrative Document (SAD) is amended, and additional duties and taxes are collected
10) Benefits	<ul style="list-style-type: none"> • Greater predictability for Customs regimes (valuation, classification, etc.) • Simplified procedure • Preferred treatment for TTP members • Unique benefits for low-risk traders • Enhance revenue performance • Cost reductions (no delays, inventory, capital, storage space) • Lowering the risk of penalties or sanctions • Reduction of opportunities for corruption • Increased green lane treatment for TTP members

Item	Member's Response
	<ul style="list-style-type: none"> • Faster processing during physical checks • Reduced Customs intervention (inspection, documentary checks) • Enhanced competitiveness of the approved company • Promote transparency

Bolivia

Item	Member's Response
1) Programme Title	Trusted Trader Programme
2) Date of launch	Officially launched on 4 August 2016
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	30
6) Legislation/ Procedure	Draft
7) Further plans (including deadlines)	To increase the number of members to 60 by 2020.
8) Additional information	Trusted Trader Programme

Item	Member's Response
9) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • The TTP application is submitted to the Customs Voluntary Compliance Task Force (TTTF) • The TTTF approves, defers or rejects the application based on the objective compliance assessment matrix • Approved members are afforded 80% access to the Green Lane, subject to periodic audit • TTP members submit a voluntary disclosure form • TTTF processes submissions with 60 days • The Single Administrative Document (SAD) is amended, and additional duties and taxes are collected
10) Benefits	<ul style="list-style-type: none"> • Greater predictability for Customs regimes (valuation, classification, etc.) • Simplified procedure • Preferred treatment for TTP members • Unique benefits for low-risk traders • Enhance revenue performance • Cost reductions (no delays, inventory, capital, storage space) • Lowering the risk of penalties or sanctions • Reduction of opportunities for corruption • Increased green lane treatment for TTP members • Faster processing during physical checks • Reduced Customs intervention (inspection, documentary checks) • Enhanced competitiveness of the approved company • Promote transparency

Brazil

Item	Member's Response
1) Programme Title	Brazilian AEO Programme
2) Date of launch	AEO compliance 2015
3) Scope	Importers/Exporters

Item	Member's Response
4) Type of Operator	Certification based on compliance with tax and Customs legislation.
5) Number of Operators	Importers/Exporters tier 1: 3 Importers/Exporters tier 2: 208
6) Legislation/ Procedure	Secretariat of the Federal Revenue Ruling: IN RFB No. 1. 985/2020 Voluntary participation
7) Further plans (including deadlines)	None
8) Additional information	None
9) Accreditation (criteria, requirements, process)	<p>For certification in the Brazilian AEO Programme, compliance shall be verified against the following, according to the chosen system:</p> <ul style="list-style-type: none"> • AEO compliance tier 1 or tier 2; • AEO Single Government Status/Agriculture <p>General requirements:</p> <ul style="list-style-type: none"> • An appropriate record of compliance; • Computer-based system to manage commercial, tax, financial and operational records; • Financial solvency; • Commercial partners policy; • Human resource policy And • Risk management. <p>Appropriate compliance standards (for AEO-compliance tier 1 and tier 2).</p> <p>Accreditation:</p> <ul style="list-style-type: none"> • Fill in an application and a self-assessment questionnaire, and send them to Customs; • Customs performs a risk analysis and a physical inspection of the applicant; • Customs grants/rejects the AEO certification; • Monitoring of AEO after certification to ensure the compliance level is maintained; • Customs suspends/revokes the AEO certification (if necessary).

Item	Member's Response
	The conditions for acceptance and rejection of the applicant as well as suspension and revocation of the AEO certification are laid down in the legislation.
10) Benefits	<p>General benefits (for all operators):</p> <ul style="list-style-type: none"> • Specially appointed AEO Customs Support Officer; • AEO list on Customs' website; • Use of the AEO Programme logo; • Priority when applying for a different AEO type, tier or modality; • Mutual Recognition Agreement (MRA) benefits; • Active participation in updating laws and Customs procedures related to AEO (Consultative Group); • Requirement waiver when asking for special Customs regimes; and • Customs and AEO certified operator joint workshops and training. <p>Benefits for AEO-compliance tiers 1 and 2:</p> <ul style="list-style-type: none"> • Priority for AEO Classification of Goods Decision (maximum 40 days); • Guarantee waiver for temporary admission; • 24-hour free storage in a special area for air cargo coming directly from abroad. <p>Benefits for AEO-compliance tier 2:</p> <ul style="list-style-type: none"> • Reduced inspection rates • Real-time channel definition • Priority for document and physical controls; • Permission to submit the import declaration prior to the goods arrival; • • Green Channel on Temporary Admission.

Canada

Item	Member's Response
1) Programme Title	Customs Self-Assessment (CSA)

Item	Member's Response
2) Date of launch	2001
3) Scope	<input checked="" type="checkbox"/> Import <input type="checkbox"/> Export <input type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders - Carriers
5) Number of Operators	107 Importers 992 Carriers (as of November 2018)
6) Legislation/ Procedure	Customs Act, paragraph 32(2)(b) and section 32.2
7) Further plans (including deadlines)	Modernize programme to leverage automation and enhance benefits and collaboration with industry.
8) Additional information	N/A
9) Accreditation (criteria, requirements, process)	<p>Program Membership Application Process:</p> <p>Importers: two-part application; importer must meet the criteria in the first part of application process in order to qualify to submit the second part.</p> <ul style="list-style-type: none"> • Security profile information - risk assessment of client which includes the collection of corporate structure information, key business activities and products; company policies related to risk management; and, upon request, a quarterly report or their most recent audited financial statements. • Importers have to demonstrate that their books, records and business systems have the necessary internal controls and procedures - including linkages, controls and audit trails to meet Customs requirements.

Item	Member's Response
	<p>Carriers: two-part application; carrier must meet the first part of the application to qualify to submit the second part.</p> <ul style="list-style-type: none"> Carriers must provide detailed information such as a complete corporate structure and all relevant registration identifiers; details about their business specialty, clients, equipment and drivers; security measures for freight facilities and personnel policies; terminal and warehouse locations; and the location of all their divisions. <p>Carriers are asked to demonstrate their internal process for an international Canada-bound shipment; identify their current business process for all shipments, starting from the order through to billing; identify how they assign an internal control number for each order they accept; provide detailed dispatch procedure and systems; provide sample documents, descriptions and the appropriate linkages for each step in the shipping process; identify how CSA-approved importers, drivers and eligible shipments will be identified in the systems, identify their reporting system to trace all Canada-bound shipments, including CSA-approved shipments; and identify the location of books and records.</p>
10) Benefits	<p>Importers:</p> <ul style="list-style-type: none"> Reduced importer data set for imports and reduced costs Expedited processing at ports of entry Streamlined, self-assessing and accounting <p>Carriers:</p> <ul style="list-style-type: none"> Ends the transactional transmission of data elements Increases the certainty of expedited Customs processing Enables carriers to meet their obligations easily Streamlines the process for legitimate trade <p>The CSA program is factored into the CBSA's Business Resumption Plan in the event of trade flow disruptions.</p>

Haiti

Item	Member's Response
1) Programme Title	Privileged Partnership Programme
2) Date of launch	September 25 2015
3) Scope	(X) Import () Export () Both
4) Type of Operator	(X) Importer () Exporter () Customs brokers () Warehouse keeper () Manufacturer () Other stakeholders
5) Number of Operators	11
6) Legislation/ Procedure	Memorandum of Understanding between Customs and the representatives of the various vehicle owners favouring automatic management of the stock of vehicles stored in warehouses, thus promoting Customs clearance at home
7) Further plans (including deadlines)	N/A
8) Additional information	<p>The declaration for warehousing is valid for a period of six (6) months. At the end of this period, the Director of Customs may grant an extension of three (3) additional months. If no new destination is given to the goods at the expiry of the extended period, they will be considered as abandoned, sold at auction and the net proceeds of the sale will be paid to the Treasury.</p> <p>In the event of the disappearance of the goods, either as a result of theft or destruction, the warehouse manager, natural or legal person, will be required to pay to the Treasury all duties and taxes.</p>

Item	Member's Response
<p>9) Accreditation (criteria, requirements, process)</p>	<p>Approval:</p> <ul style="list-style-type: none"> • Approval is subject to the submission by the beneficiary of a letter of guarantee issued by a commercial bank in the capital and the amount of which is determined by the General Administration of Customs according to objective criteria. • Assessment of the premises and audit of the transactions carried out, granting of approval to establish a Private Warehouse in order to store new imported vehicles. <p>Requirements:</p> <ul style="list-style-type: none"> • Dealer assumes both warehouseman and warehouse keeper responsibilities; • The warehouse will only be used to store new vehicles waiting for Customs clearance. No one is allowed to enter the enclosure which is a bonded area; • The dealer must send to the home office a monthly inventory status report; • The concessionaire is authorized to carry out preventive maintenance on the vehicles while being careful to inform, in writing, the Customs Control Directorate and the Customs Directorate at Port-au-Prince harbour; • Under no circumstances should vehicles be displayed in the dealer's showroom. This constitutes a violation of the MoU and will result in cancellation of the approval; • The concessionaire must facilitate Customs controls both ex-ante and ex-post facto and have a system for archiving original documents related to imports, for a period of five (5) years, to which the post-clearance inspection service will have access for control purposes; • The dealer agrees to comply with the control and surveillance measures that the Customs Department deems appropriate to exercise; • Establishment of a warehouse declaration and transfer of goods in warehouse by a Customs broker. <p>The declaration of warehousing upon arrival on the Haitian Customs territory must be established by an approved Customs broker. It must be accompanied by the required documents and relate to the particular private warehouse regime.</p> <p>The agent is the only person responsible for transferring the vehicles from the port of unloading to the warehouse.</p>

Item	Member's Response
10) Benefits	a) Automatically obtaining access to the Green Channel; b) Reduction of physical controls; c) (c) Exemption from controls by the General Surveillance Authority; d) d) Granting of simplified procedures as required. General Surveillance Authority.

United States

Item	Member's Response
1) Programme Title	Trade Compliance
2) Date of launch	2002 (ISA); 2014 (TTPP) 2018 (TC)
3) Scope	(<input checked="" type="checkbox"/>) Import () Export () Both
4) Type of Operator	(<input checked="" type="checkbox"/>) Importer () Exporter () Customs brokers () Warehouse keeper () Manufacturer () Other stakeholders
5) Number of Operators	340+ importers (ISA); 7 pilot participants (TTPP)
6) Legislation/ Procedure	None – voluntary programs
7) Further plans (including deadlines)	ISA: Transition the ISA program's 340+ members into CTPAT Trade Compliance. TTPP: Currently in Phase II – testing and prioritizing benefits and engaging with partner government agencies (PGA) to develop a whole of government approach to trade compliance. Phase III will consist of operationalizing the program and to transition the 340+ ISA importers to CTPAT Trade Compliance.

Item	Member's Response
8) Additional information	
9) Accreditation (criteria, requirements, process)	
10) Benefits	<p>ISA: The ISA program provides opportunities for importers who demonstrate a commitment to compliance to receive many benefits including assignment of a National Account Manager; removal from the Regulatory Audit's audit pool; and free entry summary trade data.</p> <p>TTPP: The Trusted Trader Pilot for CTPAT Trade Compliance includes further benefits development such as:</p> <ul style="list-style-type: none"> • expedited rulings and internal advice • confidential manifest • penalty mitigation • removal from post release exams • identity theft program <p>As part of the Pilot Phase II testing, CBP is continuing to evaluate and prioritize benefits, re-engineer the ISA process and work to develop and deploy the trade compliance section of the CTPAT portal.</p>

2. WCO FAR EAST, SOUTH AND SOUTH EAST ASIA, AUSTRALIA AND THE PACIFIC ISLANDS REGION

Cambodia

Item	Member's Response
1) Programme Title	High Compliant Trader Incentive Mechanism
2) Date of launch	11 April 2013
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both

Item	Member's Response
4) Type of Operator	<input checked="" type="checkbox"/> (X) Importer <input checked="" type="checkbox"/> (X) Exporter <input type="checkbox"/> () Customs brokers <input type="checkbox"/> () Warehouse keeper <input type="checkbox"/> () Manufacturer <input type="checkbox"/> () Other stakeholders
5) Number of Operators	8
6) Legislation/ Procedure	<p>Prakas (Ministerial Decree) No. 452 dated 11 April 2013 on High Compliant Trader Incentive Mechanism.</p> <p>General Department of Customs and Excise (GDCE) Decision No. 278 dated 27 February 2014 on Criteria Determination for the Implementation of High Compliant Trader Incentive Mechanism.</p> <p>GDCE Decision 279 dated 27 February 2014 on the Establishment and Operation of the Best Trader Management Unit</p>
7) Further plans (including deadlines)	N/A
8) Additional information	High Compliant Trader Incentive Mechanism
9) Accreditation (criteria, requirements, process)	<p>The companies who wish to apply to be a member of the Best Trader Group shall follow the process below:</p> <ul style="list-style-type: none"> • Submission of an application form. • Qualification verification. • Proposed letter to the Ministry of Economy and Finance for approval. • Certificate issuance.

Item	Member's Response
10) Benefits	<p>The Best Trader Group (BTG) member will receive the following incentive treatment package as follows:</p> <ul style="list-style-type: none"> • Priority not to queue up in the order of First-in First-out Principle, both in the stages of file lodgement, physical inspection/documentary check, and goods clearance as soon as possible. • Granted Customs pre-clearance without security deposit. • Exempt from the pre-verification procedure on Customs value. • Exempt from the pre-verification procedure on rules of origin. • Number of containers subjected to cross-scanning machines reduced according to existing regulations, not to exceed 50% of the total number of containers being shipped (consisting of more than one). • Granted pre-arrival clearance and other incentives in the future, determined by the GDCE.

Fiji

Item	Member's Response
1) Programme Title	Gold Card Services
2) Date of launch	2012
3) Scope	Import and Export
4) Type of Operator	Importer, Exporter, Manufacturer
5) Number of Operators	80
6) Legislation/ Procedure	Compliance Framework
7) Further plans (including deadlines)	
8) Additional information	Membership reviewed every two years

Item	Member's Response
9) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • Customs compliance; • Tax compliance.
10) Benefits	<ul style="list-style-type: none"> • Provide innovative solutions to all tax and Customs enquires; • Expedite processing of tax clearance, tax returns, stamp duty documents, applications for registration for all tax types and review assessments; • Expedite assessing and amendments of the Single Administrative Document (SAD); • Accept tax and Customs payments via online banking, EFTPOS, cheques and cash; • Facilitate referrals within all Revenue and Customs business units. • Provide preferential services for Revenue and Customs stakeholders.

Indonesia

Item	Member's Response
1) Programme Title	Mitra Utama (formerly the Priority Channel)
2) Date of launch	December 2015 (renew the programme established in August 2002)
3) Scope	Exporter and importer.
4) Type of Operator	Exporter and importer.
5) Number of Operators	360
6) Legislation/ Procedure	Finance Ministry Regulation Number 229/PMK.04/2015 of 16 December 2015
7) Further plans (including deadlines)	
8) Additional information	
9) Accreditation (criteria, requirements, process)	<p>Compliance (MITA) is chosen by Customs without registration, subject to the following conditions:</p> <ul style="list-style-type: none"> • Has a reputation for good compliance over the past six (6) months, which includes: <ul style="list-style-type: none"> a) Performing import and/or export activities;

Item	Member's Response
	<ul style="list-style-type: none"> b) Not having made a mistake in data submission, including the amount, type of goods, and/or Customs value, which is material or significant in Customs notification, the limit of which is further regulated by the Director General; c) Never misuses facilities in the Customs and/or excise field that are material or significant, the limits of which are further regulated by the Director General; d) There are no recommendations based on the results of Customs audits stating that the internal control system is not good and/or cannot be audited (unauditable); and e) Never lends Customs modules to other parties. <ul style="list-style-type: none"> • Does not have arrears of Customs obligations, excise duties, and/or taxes in the frameworks of imports that are due; • Has never committed a criminal offence in the Customs and/or excise field; • Has obtained green lane access for the past six (6) months; • Has clear and specific fields of a business nature; • Has obtained a certificate stating it does not have tax arrears from the Directorate General of Taxes; • Declares willingness to be determined as a Customs MITA.
10) Benefits	<ul style="list-style-type: none"> • Minimal percentage of document and/or physical examinations; • Trucklossing Facility; • Part off container without request; • Corporate Guarantee; • Deferred payment if MITA is a producer importer; • For an import process, an exception is given to submit; <ul style="list-style-type: none"> a) Print out of the import declaration (PIB) except for goods under a facility scheme. b) Customs supplementary documents and tax receipt; and c) Licences from other technical agencies in Customs PDE Application, unless otherwise stipulated; and/or • Dedicated Customs Coordinator for MITA.

Sri Lanka

Item	Member's Response
1) Programme Title	2 programmes 1. Fast Track

	2. Green Channel
2) Date of launch	Fast Track – October, 2013 Green Channel – October, 2016
3) Scope	() Import () Export (X) Both
4) Type of Operator	(X) Importer (X) Exporter () Customs brokers () Warehouse keeper () Manufacturer () Other stakeholders
5) Number of Operators	Fast Track – 180 Green Channel - 41
6) Legislation/ Procedure	Legislative measures are in place for the operation of existing compliance programmes.
7) Further plans (including deadlines)	Will be discontinued within a reasonable period, with the launch of the comprehensive AEO programme within 2020.
8) Additional information	None
9) Accreditation (criteria, requirements, process)	Accreditation is based on the volume of imports, total duty paid to the government and the compliance level maintained by the operator.

Vietnam

Item	Member's Response
1) Programme Title	Assessment of law compliance of declarant
2) Date of launch	2006

Item	Member's Response
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	More than 100,000 operators
6) Legislation/ Procedure	<p>Decree No.154/2005/ND-CP by the Government regulating in details some articles of Customs Law on customs procedures and customs control.</p> <p>Circular No.38/2015/TT-BTC dated 25th March 2015 by Ministry of Finance promulgating regulation on compliance assessment of enterprises.</p> <p>Circular No.81/2019/TT-BTC dated 15th November 2019 by Ministry of Finance promulgating regulations on risk assessment in customs operation.</p>
7) Further plans (including deadlines)	
8) Additional information	
9) Accreditation (criteria, requirements, process)	<p>Vietnam Customs applies criteria of compliance assessment to categorize declarant into 3 levels of compliance: Authorized Economic Operators (AEOs), Compliance Operators and Non-compliance Operators.</p> <p>Vietnam Customs plans to apply 5 levels of compliance from 1st January 2021 after Circular No.81/2019/TT-BTC takes effect as follows: AEO (level 1), High-level Compliance Operators (level 2), Medium-level Compliance Operators (level 3), Low-level Compliance Operators (level 4), Non-compliance Operators (level 5).</p> <p>Compliance level of the operators is automatically assessed daily by our system. Regularly, we analyze and assess the data in order to monitor compliance level of the declarants, as well as communicate with relevant agencies on history of law execution of the declarants to verify arising information.</p>

Item	Member's Response
10) Benefits	Vietnam Customs applies compliance assessment for operators and categorizes operators at different levels of compliance in order to promulgate management policies for applying at each level to ensure trade facilitation and risk control.

3. WCO EUROPE REGION

Azerbaijan

Item	Member's Response
1) Programme Title	The Green Corridor
2) Date of launch	2016
3) Scope	() Import () Export (x) Both
4) Type of Operator	Legal and physical persons
5) Number of Operators	53
6) Legislation/ Procedure	The Customs Code of the Republic of Azerbaijan. "Rules on "Green Corridor" and other release systems for goods and means of transport crossing the border", approved by Presidential Decree No. 920 dated 21 May 2016. "Rules on obtaining, suspension, termination and restoration of the rights of foreign trade participants on permanent use of the "Green Corridor" release system" approved by Presidential Decree No. 427 dated 21 December 2018.
7) Further plans (including deadlines)	Improving the "Green Corridor" release system; Conducting awareness-raising activities about the "Green Corridor".
8) Additional information	None

Item	Member's Response
9) Accreditation (criteria, requirements, process)	<p>Obtaining, suspension, termination and restoration of the rights of foreign trade participants concerning permanent use of the "Green Corridor" release system.</p> <p>Persons falling into the low risk group and complying with all the requirements below can obtain the right of permanent use of the "Green Corridor" release system for carrying out import/export operations:</p> <ol style="list-style-type: none"> 1. Having experience in the field of import operations for the past one (1) year; 2. Capable of using the e-services provided by the Customs Authorities or having a contract with the authorized person being able to provide the use of those services; 3. Providing the transportation of goods by means of transport meeting international transport standards; 4. Using the storehouses for the storage of goods, complying with the requirements determined by the Cabinet of Ministers of the Republic of Azerbaijan; 5. Not having been convicted of crimes related to smuggling or evasion of Customs payments, as well as those for which the conviction has been extinguished or removed.
10) Benefits	<p>Persons obtaining the right of permanent use of the "Green Corridor" release system enjoy the following benefits:</p> <ol style="list-style-type: none"> 1. Faster movement of goods and vehicles through Customs Border Crossing Points; 2. Priority use of Customs services at Customs Border Crossing Points, trade facilitation centres and other places determined for the implementation of Customs clearance; 3. Minimum physical Customs examination by applying a Customs audit; 4. Priority use of the services related to Customs examination of goods; 5. Implementation of Customs clearance of goods and vehicles brought to and taken from the Customs territory in places other than Customs offices and during non-working hours by Customs officials, based on the consent of the Customs Authorities; 6. Participation in organized training on new developments, best practices in the Customs field, as well as recommendations and standards of international organizations; 7. During import: <ul style="list-style-type: none"> • Directly taking the imported goods to personal storage facilities; • When the Customs declaration is submitted, removing the Customs identification means (seals, etc.) independently from the vehicles carrying the goods, as well as unloading of goods based on the consent of the Customs Authorities; 8. During export:

Item	Member's Response
	<ul style="list-style-type: none"> Submitting electronically the Customs declaration reflecting information on exported goods and vehicles without going to the Customs Authority covering the activity area of the permanent user of the "Green Corridor" release system, and sending the goods directly to the Customs Border Crossing Point where the goods were declared; <p>Applying independently the identification means (seals, stamps, etc.) recognized by Customs.</p>

Georgia

Item	Member's Response
1) Programme Title	Golden List
2) Date of launch	2008
3) Scope	<input checked="" type="checkbox"/> Import <input type="checkbox"/> Export <input type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	Currently 192 operators with additional 256 organizations formally enrolled in the program over the active period.
6) Legislation/ Procedure	<ul style="list-style-type: none"> Tax code of Georgia (Article 224); Order № 290 of the Minister of Finance of Georgia from July 26, 2012 "On Approval Instruction for Movement and Clearance of Goods on the Customs Territory of Georgia" (CHAPTER XXI¹); Other subordinate normative acts;
7) Further plans (including deadlines)	Golden List to be phased out with growing implementation of the AEO programme

Item	Member's Response
8) Additional information	N/A
9) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • Company must be an economic operator and registered as a VAT payer • Minimum 5 million GEL of customs value of imported/exported goods must be paid within a period of one year • Minimum of 900 000 GEL of paid customs duties and/or minimum of 100 declarations must presented for import or export • There must be no serious customs offences for the last six months (in accordance with Article 289-part 11 and 19, Tax Code of Georgia).
10) Benefits	<ul style="list-style-type: none"> • The goods of "Golden Lists" members can be released directly at the Customs Crossing Point or may be transported to its own warehouse being accompanied with the internal transit document. • Payment of Customs Duty, Import VAT and Import Excise can be deferred for 30 days • The supporting documents to the declaration are presented in the electronic version and all the paper documents are kept at the declarant's premises.

Serbia

Item	Member's Response
1) Programme Title	Simplified customs clearance procedure
2) Date of launch	<p>Simplified procedure as per the invoice is applicable from 10.10.2010</p> <p>Simplified procedure in the consignee/consignor premises is applicable from 1.6.2011</p> <p>Simplified procedure (import and export)for the customs brokers is applicable from 08.2019</p>

Item	Member's Response
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	<p>The number of companies using simplified procedures on basis of commercial document is 318</p> <p>The number of companies using simplified import and export procedures in the consignee/consignor premises is 106.</p>
6) Legislation/ Procedure	Customs Law
7) Further plans (including deadlines)	Reviewing of existing explanations delivered to customs offices, for the purposes of uniform operation and innovation of the same
8) Additional information	
9) Accreditation (criteria, requirements, process)	<p>There are two different types of authorizations for simplified customs clearance on the basis of accounting document as follows:</p> <ol style="list-style-type: none"> 1. an authorisation for using simplified customs clearance in import procedures; 2. an authorisation for using simplified customs clearance in export procedures; <p>Accreditation process:</p> <ol style="list-style-type: none"> 1. Economic subject shall apply for simplified customs clearance (type 1 or type 2) at the competent customs office; 2. The competent authority (customs office) shall review the application and send to Headquarters - Department for authorized economic operators and simplified customs procedures. This department will review the documentation and audit of the applicant

Item	Member's Response
	3. Department for authorized economic operators and simplified customs procedures, after a thorough audit of company's business, deliver the opinion and recommendation in writing to the customs office. Customs office shall, based on the recommendation and opinion make the final decision;
10) Benefits	1. "Local clearance"; 2. Simplified procedure 3. Customs procedure after working hours 4. Reduced costs 5. Increase of the authorized company competitiveness

4. WCO EAST AND SOUTHERN AFRICA REGION

Eswatini

Item	Member's Response
1) Programme Title	Preferred Trader Programme
2) Date of launch	April 2019
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	Two (2)

Item	Member's Response
6) Legislation/ Procedure	<ul style="list-style-type: none"> • Customs and Excise Act Amendment (2016): <ul style="list-style-type: none"> - Insertion of Section 51 bis on "<i>Information sharing agreements</i>" - Insertion of Section 64 bis on "<i>Accreditation of Preferred Traders</i>" • Participation in program is voluntary subject to application and assessment of client against the criteria • Accredited clients are expected to maintain level of compliance in line with the criteria • Provisions for suspension or revocation of status based on outcomes from monitoring of compliance
7) Further plans (including deadlines)	Development of the SACU Audit Standard for PTP To be initiated in June 2020
8) Additional information	
9) Accreditation (criteria, requirements, process)	<p>The programme supports the provision of differentiated treatment and service to clients who meet their obligations as outlined in legislation under these five key PTP eligibility criteria:</p> <ul style="list-style-type: none"> • Have a good record of compliance in that the client is in full compliance with Revenue obligations, Tax and Customs legislation, policies and procedures and should not have been convicted of an offence involving fraud or dishonesty; • Maintain a proper record keeping system for financial and logistical documents; • Have sufficient knowledge and competency in Customs; • Are able to communicate electronically with Customs, or alternatively make use of a licensed clearing agent who can undertake the responsibility for reporting on their behalf; • Can operate as a going concern with adequate financial solvency.
10) Benefits	<p>The benefits offered to clients under the program include:</p> <ul style="list-style-type: none"> • Minimal intervention on their consignments at the ports of entry; • In the event of the need to inspect such consignments, and subject to availability of resources, the Preferred Trader will have the opportunity to select the preferred place at which the inspection may be carried out. • Exemption from security/bond requirements in respect of goods in transit and temporary importations.

Item	Member's Response
	<ul style="list-style-type: none"> • Reduced penalties on errors pertaining to Customs declarations that are disclosed by the Preferred Trader voluntarily. • Prioritized resolution of queries and appeals. • Access to timeous information on any changes on processes affecting goods clearance and other such compliance requirements.

Lesotho

Item	Member's Response
1) Programme Title	Preferred Trader Programme (AEO Compliance)
2) Date of launch	November 2019
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	10
6) Legislation/ Procedure	LRA Act 2001, Customs & Excise Act 1982 as amended Accreditation procedure manual and SOPs
7) Customs Mutual Assistance Agreement (CMAA)	Annex E- Annex to the SACU Agreement on Mutual Administrative Assistance

Item	Member's Response
8) AEO Programmes Comparison Procedure for MRA purposes	Compatibility assessment conducted on the basis of Peer Review mechanism between the SACU members for recognition of trader for cargo facilitation purposes only. MRA is yet to be developed
9) Further plans (including deadlines)	To extend the programme to Accreditation of Clearing Agents 2022/2 possibly as part of the Customs Modernisation
10) Accreditation (criteria, requirements, process)	<u>..\Documents\Trade Regime Unit\TRU Reports\Requests for Assistance\2020 2021\WCO Annual Survey\Preferred Trader Application Process SOP 20180131.pdf</u>
11) Benefits	<u>..\Documents\Trade Regime Unit\TRU Reports\Requests for Assistance\2020 2021\WCO Annual Survey\Lesotho Preferred Trader Brochure .pdf</u>

Madagascar

Item	Member's Response
1) Programme Title	Accelerated Clearance Programme (PAD)
2) Date of launch	2011
3) Scope	(X) Import () Export () Both
4) Type of Operator	(X) Importers () Exporters () Customs brokers () Warehouse operators () Manufacturers () Other stakeholders
5) Number of Operators	47 operators covered (14 April 2020)

Item	Member's Response
6) Legislation/Procedure	<ul style="list-style-type: none"> Decision No. 13 of 5 July 2007 laying down the new conditions for access to the Accelerated Clearance Programme (PAD) Note 453 of 8 November 2016 setting out the eligibility criteria for the PAD Note 378 of 13 November 2019 amending the eligibility criteria for the PAD Performance contract between the Customs Administration and the operator covered by the programme
7) Further plans (including deadlines)	<ul style="list-style-type: none"> Setting up of the Authorized Operator Programme (one Authorized Operator to be operational in 2021)
8) Further information	
9) Accreditation (criteria, requirements, process)	<ol style="list-style-type: none"> Any operator established in Madagascar that meets the following preconditions may benefit from the PAD: <ul style="list-style-type: none"> Legally constituted in Madagascar with record of carrying out import operations; Member of a professional grouping recognized by the Customs Administration; Satisfactory record of compliance with Customs and tax legislation; System of business records and accounting book-keeping in line with generally accepted accounting principles; Evidence of financial solvency, integrity and sufficient viability to enable it to meet its commitments. Any applicant wishing to benefit from the PAD must: <ol style="list-style-type: none"> Present an exhaustive list of the types of goods imported as part of its business, in accordance with the four-figure tariff heading provided by the Harmonized Commodity Description and Coding System, and undertake to inform the Customs Administration in advance (before filing the import declaration) of any subsequent addition; Provide an exhaustive list of the storage premises and facilities for imported goods and undertake to inform the Customs Administration of any subsequent change; Have credits for goods removal and credits for PGN (Malagasy Community Network Services).
10) Benefits	<ul style="list-style-type: none"> Green channel (5% random checks): removal of goods on import immediately after the Customs declaration has been filed, subject to random checks, for all imports for release onto the market and at all Customs offices

Mauritius

Item	Member's Response
1) Programme Title	Fast Track Cargo Initiative
2) Date of launch	2008
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	36
6) Legislation/ Procedure	Customs (Use of Computer) Regulations 1997
7) Further plans (including deadlines)	
8) Additional information	
9) Accreditation (criteria, requirements, process)	<p>Criteria</p> <ul style="list-style-type: none"> • Good record of compliance (more than 90 %) for past 3 years • Compliant to all revenue laws • Effect payment electronically <p>Process</p> <ul style="list-style-type: none"> • Application submitted • Vetting of application and questionnaire • On site audit carried out • Committee reviews report • Accreditation given by committee if all conditions satisfied

Item	Member's Response
10) Benefits	<ul style="list-style-type: none"> • Expedited release • Low number of physical examination • Preference for early examination • No submission of import documents, only electronic customs declaration

Namibia

Item	Member's Response
1) Programme Title	Preferred Trader Programme (PTP)
2) Date of launch	A Pilot program to be undertaken and a roll out programme to be launched by November 2020
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	1
6) Legislation/ Procedure	<ul style="list-style-type: none"> • Section 18B of the Customs and Excise Act no. 20. As amended • Accreditation Policy and internal and external SOPs
7) Further plans (including deadlines)	To roll out the PTP programme to other role players in the supply chain 2021 <ul style="list-style-type: none"> • Develop and formalise the AEO security programme
8) Additional information	PTP aligned to the SACU Preferred Trader Programme minimum standard and criteria

Item	Member's Response
9) Accreditation (criteria, requirements, process)	Record of Compliance with Customs and Tax requirements Record of Compliance with Customs and Tax requirements <ul style="list-style-type: none"> • A satisfactory electronic system of the managing commercial • Skilled staff capable of complying with the Preferred Traders • Sufficient Financial Resource
10) Benefits	Expedited National VAT Refund: gives a refund benefits within a 1 month period <ul style="list-style-type: none"> • Nominal Bonds: • Facilitated Flexible inspection • Expedited Clearance • Provision of a Client Relationship Manager

Mozambique

Item	Member's Response
1) Programme Title	AEO
2) Date of launch	2012
3) Scope	() Import () Export (x) Both
4) Type of Operator	(x) Importer (x) Exporter () Customs brokers () Warehouse keeper () Manufacturer () Other stakeholders
5) Number of Operators	6
6) Legislation/ Procedure	DM No. 314/2012 of 23 November 2012
7) Further plans (including deadlines)	None
8) Additional information	None

Item	Member's Response
9) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • Screening and assessment of the applicant's documentation; • Survey and inspection; and • Allocation of the certificate (if it meets the requirements)
10) Benefits	Simplified procedures: <ul style="list-style-type: none"> • Electronic clearance has usually been used; • Physical checks only when requested; • Priority when the consignment is selected for inspection according to the risk management assessment; and • Personalized and early warning for document verification or physical check.

Rwanda

Item	Member's Response
1) Programme Title	Gold Card Scheme
2) Date of launch	January 2014
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	130 Operators
6) Legislation/ Procedure	East African Community Customs Management Act , 2004 (EAC CMA,2004)
7) Further plans (including deadlines)	
8) Additional information	

Item	Member's Response
9) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • Revenue compliance • Security and safety • Desk review • Field visit
10) Benefits	<ul style="list-style-type: none"> • Immediate release • No physical or document examination except for random or risk based interventions • Expedited payment of refund claim • Guaranteed renewal of Customs agent's license • Priority treatment in cargo clearance • Self-management of bonded warehouse • Guaranteed renewal of Warehouse Operator's license

South Africa

Item	Member's Response
1) Programme Title	Preferred Trader Programme
2) Date of launch	8 May 2017
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	83
6) Legislation/ Procedure	Section 64E Customs and Excise Act, No. 91 of 1964 Chapter 30 Customs Control Act, No. 31 of 2014

Item	Member's Response
7) Further plans (including deadlines)	To pilot a fully-fledged AEO programme within a specific industry by 31 March 2020
8) Additional information	None
9) Accreditation (criteria, requirements, process)	<p>SUFFICIENT KNOWLEDGE:</p> <p>Accredited clients must complete a competency assessment test administered by SARS.</p> <p>APPROPRIATE RECORD OF COMPLIANCE:</p> <ul style="list-style-type: none"> • Not been convicted of an offence involving fraud or dishonesty. • Not been convicted of any offence in terms of the Act. • Did not incur a penalty in respect of a serious offence within a three (3) year period preceding the application. • Not been convicted of any offence in terms of the Value Added Tax Act or the Income Tax Act. <p>EFFECTIVE COMPUTER SYSTEM:</p> <ul style="list-style-type: none"> • Communicate electronically. • Maintain a full audit trail of all Customs activities. • Have a record of verifiable procedures for backup, recovery, fallback, archiving and retrieval of business records. • Have an effective accounting, record-keeping and operational system. <p>SUFFICIENT FINANCIAL RESOURCES:</p> <ul style="list-style-type: none"> • Provide sufficient evidence to prove the financial viability of the business over a three-year period.

Item	Member's Response
10) Benefits	<ol style="list-style-type: none"> 1. Appointment of a Customs Relationship Manager tasked with facilitating the relationship between the client and Customs. 2. Reduction of the amount of any security required for compliance with Customs procedures. 3. Fewer routine documentary and physical inspections. 4. Prioritizing a request for tariff and valuation determinations. 5. Prioritizing access to non-intrusive inspection techniques when goods are stopped or detained for inspection. 6. Prioritizing and expediting inspections. 7. Permitting, on application, the inspection of goods at the clients' premises, irrespective of the type of goods. 8. Priority processing of declarations submitted electronically.

Tanzania

Item	Member's Response
1) Programme Title	Compliant Traders' Scheme
2) Date of launch	07.2007
3) Scope	<input checked="" type="checkbox"/> Import <input type="checkbox"/> Export <input type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders - Transporters
5) Number of Operators	58 partners (06.2012)
6) Legislation/ Procedure	To broaden the scheme to clearing and forwarding agencies. Inclusion of other supply chain operators in the long-term perspective.

Item	Member's Response
7) Further plans (including deadlines)	Compliant Traders' Scheme
8) Additional information	N/A
9) Accreditation (criteria, requirements, process)	To be developed.
10) Benefits	To be developed.

Zambia

Item	Member's Response
1) Programme Title	Customs Accredited Client Programme (CACP)
2) Date of launch	2008 - 15 Operators Re-launched in 2014
3) Scope	(x) Import (x) Export () Both
4) Type of Operator	(x) Importer (x) Exporter () Customs brokers () Warehouse keeper () Manufacturer () Other stakeholders
5) Number of Operators	59
6) Legislation/ Procedure	The CACP is not legislated but it is based on the WCO SAFE Framework of Standards (SAFE)
7) Further plans (including deadlines)	None
8) Additional information	N/A

Item	Member's Response
9) Accreditation (criteria, requirements, process)	<p>Application:</p> <ul style="list-style-type: none"> • Educate the client about the CACP. • Completion of the application form and Due Diligence Checklist by the client. <p>Verification:</p> <ul style="list-style-type: none"> • The application is face vetted. • Checks that the company does not have outstanding obligations on the Customs system (ASYCUDA World). • Checks that the client has no outstanding obligations for income tax, Pay As You Earn, Value Added Tax (VAT), withholding Tax and/or any other taxes. • Checks that the client is not under investigation. <p>Authorization:</p> <ul style="list-style-type: none"> • Due Diligence audit conducted. • Agreement on Improvement Programme where needed. • Approved by Risk Management Committee (RMC). • CACP Memorandum of Understanding (MOU) signed by Customs and the taxpayer and business rules are given to the client. <p>After membership is given:</p> <ul style="list-style-type: none"> • Minimal interventions at the border. • Post-clearance audits are done by Customs.
10) Benefits	<ul style="list-style-type: none"> • Reduced dwell time will lead to reduced procurement lead time and reduced stock holding costs, as well as avoidance of demurrage, stock-out costs and customer dissatisfaction. • Special treatment through expedited release to CACP clients. • Client managers for all CACP clients.

5. WCO NORTH OF AFRICA, NEAR AND MIDDLE EAST REGION

Bahrain

Item	Member's Response
1) Programme Title	Compliant Operator Programme
2) Date of launch	2020
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	309 operators
6) Legislation/ Procedure	<ul style="list-style-type: none"> • Common Customs Law of the GCC States. • Revised Kyoto Convention. • Trade Facilitation Agreement (TFA).
7) Further plans (including deadlines)	<ul style="list-style-type: none"> • The development of Compliant Operator Programme is included in the Customs Affairs strategic plan for the years 2020-2023.
8) Additional information	The programme aims to improve compliance level of operators and encourage them to be compliant. The Compliance Framework determines the operators' tiers and level of facilitations based on their level of compliance.
9) Accreditation (criteria, requirements, process)	The operator should be compliant with Customs legislations and regulations and laws and with the standards of Customs operations and commercial systems evaluation.
10) Benefits	<ul style="list-style-type: none"> • Less examination and physical inspection. • Minimised release time of goods. • Increased awareness on the correct procedures and receiving Customs latest procedures.

Item	Member's Response
	<ul style="list-style-type: none"> Facilitating control procedures of logistics zones and customs storages and warehousing sector.

Qatar

Item	Member's Response
1) Programme Title	The green list
2) Date of launch	18/12/2010
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	163
6) Legislation/ Procedure	
7) Further plans (including deadlines)	
8) Additional information	
9) Accreditation (criteria, requirements, process)	
10) Benefits	

Sudan

Item	Member's Response
1) Programme Title	Golden List
2) Date of launch	December 2016
3) Scope	<input checked="" type="checkbox"/> Import <input type="checkbox"/> Export <input type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	5
6) Legislation/ Procedure	Customs Post-Clearance Regulation 2010
7) Further plans (including deadlines)	None
8) Additional information	N/A
9) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • The company and trader submit requests for inclusion in the Golden List. • The Customs authority checks compliance and systems in relation to accounting and other issues. • The Director General agrees to inclusion in the Golden List subject to the risk management recommendation.
10) Benefits	<ul style="list-style-type: none"> • Release goods in minimum time. • Post-clearance audit on their premises. • More facilities at Customs stations. • Reduction of the import costs.

Yemen

Item	Member's Response
1) Programme Title	Trusted Trader (TT) Programme
2) Date of launch	2019
3) Scope	<input checked="" type="checkbox"/> Import <input type="checkbox"/> Export <input type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	
6) Legislation/ Procedure	Yemen Customs Authority's implementing regulations govern the TT AEO initiative. These regulations set out the authorization, suspension and withdrawal procedures along with the criteria for granting TT AEO status and the benefits of having such status.
7) Further plans (including deadlines)	None
8) Additional information	None
9) Accreditation (criteria, requirements, process)	<p>The eligibility criteria for granting TT AEO status include:</p> <ul style="list-style-type: none"> • A minimum of five years in business; • Sufficient level of imports during the last three years (150 import declarations in a year, or half a million US\$ and more value of importations in a year); • An appropriate record of compliance with Customs requirements and laws during the last three years (no serious or repeated violations of customs regulations); • Proven financial solvency during the last three years (provision of evidence of good financial solvency)

Item	Member's Response
10) Benefits	<p>Benefits include the following:</p> <ul style="list-style-type: none"> • Processing of the import declaration and any required supporting documents prior to arrival of the goods; • Acceptance of electronic declarations without requirement to also submit paper documentation to obtain clearance; • Lower rates of documentary check and physical inspection of imports and expedited release of goods; and • Priority inspections if an import is selected for Customs control. <p>The TT AEO status will also provide with other commercial benefits. These include:</p> <ul style="list-style-type: none"> • A recognized status within Yemen Customs Authority ensuring prompt service from designated TT AEO officers; • TT AEO status will be recognized in notices displayed in Yemen Customs Authority offices and during annual Customs Day; and • A useful marketing tool to promote your company and enhance customer confidence.

6. WCO WEST AND CENTRAL AFRICA REGION

Cameroon

Item	Member's Response
1) Programme Title	<i>Contrat de Performance Opérateurs</i> (Operators' Performance Contract)
2) Date of launch	June 2011
3) Scope	<input checked="" type="checkbox"/> Import <input type="checkbox"/> Export <input type="checkbox"/> Both

Item	Member's Response
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Number of Operators	27
6) Legislation/ Procedure	Contracts signed between companies and the Directorate General of Cameroon Customs
7) Further plans (including deadlines)	Extension to other port stakeholders (Customs brokers, freight forwarders, stevedores, etc.)
8) Additional information	None
9) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • Application made by the operator. • Acceptance by Customs on the basis of the volume of the company's business, financial position, regularity concerning importations, Customs criminal records (amount of duties adjusted on Customs declarations made by the company and the frequency of these adjustments).
10) Benefits	<p>Eligibility of at least 40% of the importer's operations to access the blue channel (port exit without Customs control).</p> <p>The company's' blue channel rate may increase (up to 90%) or decrease based on its performance.</p> <ul style="list-style-type: none"> • Visit to the premises. • Benefit from a deferment of payment procedure (duties and taxes paid several weeks after the release of the goods). • Customized assistance granted to importers.

Nigeria

Item	Member's Response
1) Programme Title	Fast track
2) Date of launch	2005
3) Scope	(x) Import () Export () Both
4) Type of Operator	(x) Importer () Exporter () Customs brokers () Warehouse keeper (x) Manufacturer () Other stakeholders
5) Number of Operators	46
6) Legislation/ Procedure	Customs Excise Management Act (CEMA), under review.
7) Further plans (including deadlines)	Under consideration.
8) Additional information	None
9) Accreditation (criteria, requirements, process)	1. Bonafide manufacturer. 2. IT system connected to Customs server. 3. High volume of importations.
10) Benefits	1. Faster clearance. 2. Examination at the owners' premises. 3. Less Customs control. 4. Dedicated lane for selectivity/release.

Senegal

Item	Member's Response
1) Programme Title	AEO Programme

Item	Member's Response
2) Date	1 December 2020
3) Scope	() Import () Export (X) Both
4) Type of Operator	(X) Importers (X) Exporters (X) Customs brokers () Warehouse operators () Manufacturers () Other stakeholders
5) Legislation/Procedure	Under evaluation
6) Implementation plan (including deadlines)	November 2019: Setting up of multisectoral task team April 2020: Approval of regulatory acts (procedures, definition of criteria, types of certificates) July 2020: Pilot phase with three (3) operators (simplification) and one (1) operator (safety and security) December 2020: Launch of AEO Programme
7) Accreditation (criteria, requirements, process)	
8) Benefits	

Togo

Item	Member's Response
1) Programme title	Customs compliance programme CPP (Preferred Partnership Framework)
2) Date of launch	September 2017

Item	Member's Response
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of operator	<input checked="" type="checkbox"/> Importers <input checked="" type="checkbox"/> Exporters <input checked="" type="checkbox"/> Customs brokers <input checked="" type="checkbox"/> Warehouse operators <input checked="" type="checkbox"/> Manufacturers <input checked="" type="checkbox"/> Other stakeholders
5) Number of Operators	5
6) Legislation/Procedure	ECOWAS Community Code National Customs Code Trade Facilitation Agreement Revised Kyoto Convention Decision establishing a Preferred Partnership Framework (CPP) Decision on the Establishment, Composition and Powers of the CPP Accreditation Committee Framework instruction on establishment of the CPP
7) Further plans (including deadlines)	Implementation of the AEO programme in 2022 as part of a regional AEO programme
8) Additional information	N/A
9) Accreditation (criteria, requirements, process)	See the decisions and instructions on the CPP
10) Benefits	These benefits are as follows: <ul style="list-style-type: none"> • immediate release of goods upon registration of the accounting documents and expedited removal procedure; physical controls relocated to the company premises; possibility of domiciling Customs operations on the basis of local management; “at home” Customs clearance procedure; establishment within the Customs service of mandatory time limits on processing for all stages; possible conclusion of Memoranda of Understanding to deal with special circumstances; possibility of obtaining binding advance information;

Item	Member's Response
	<p>rationalization of post-clearance audits; simplified export procedure; physical inspection if necessary by non-intrusive means (scanners);</p> <ul style="list-style-type: none"> • declarations acknowledged as “compliant”, except for cases of random selection for physical inspection; appointment by Customs of a manager to monitor all the Customs operations of the beneficiary company; payment by non-certified cheque up to a defined threshold; accompaniment and assistance provided to the company to gain the status of Authorized Economic Operator as defined by the World Customs Organization SAFE Framework of Standards.

B. CUSTOMS COMPLIANCE PROGRAMME UNDER DEVELOPMENT

1. WCO FAR EAST, SOUTH AND SOUTH EAST ASIA, AUSTRALIA AND THE PACIFIC ISLAND REGION

Brunei Darussalam

Item	Member's Response
1) Programme Title	Sutera Lane Merchant Scheme (SLMS)
2) Date	2 September 2017
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders

Item	Member's Response
5) Legislation/Procedure	Customs (Amendment) Order, 2017. Excise (Amendment) Order, 2017. Customs Duties (Deferred Payment) Regulations 2017. Excise Duties (Deferred Payment) Regulations 2017.
6) Implementation Plan (including deadlines)5	None
7) Additional information	None
8) Accreditation (criteria, requirements, process)	<p>General requirements:</p> <ul style="list-style-type: none"> • Companies must be registered under the Companies Act Chapter 39 as a Private Limited Company; • Companies involved in importation, exportation and movement of goods. Usage of Freight Forwarders/Forwarding Agents and Transporting Companies is also permitted (subject to terms and conditions); • Companies which have been in operation handling import and export activity for no less than three (3) years; • Companies whose import and export trade value was at least \$1,000,000.00 within one (1) year; and • Companies which have not been charged in court under Customs Order 2006, Excise Order 2006 and any other national legislation governed by related agencies in Brunei Darussalam in the past five (5) years. <p>Accreditation process:</p> <ul style="list-style-type: none"> • Applicant to submit Application Forms together with Supporting Documents (including Compliance Checklist); • Customs will validate applications, perform background checking, interviews and site-visit to premises; • Presentation to the Committee for consideration; • SLMS Status will be granted by the Committee.

Item	Member's Response
9) Benefits	<ul style="list-style-type: none"> • Expedite and will be given priority in the permit approval process by relevant permit issuance agencies; • Expedite and will be given priority in the Customs Declaration approval process by RCED; • Expedite cargo and Customs release from ports. Inspection (if required) will be carried out at the operator's premises; • Deferred payment of duties.

Timor-Leste

Item	Member's Response
1) Programme Title	Secure Economic Operator (SEO) programme
2) Date	Will be launched in the third quarterly report of 2016
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Legislation/Procedure	We will not know until companies apply for the SEO programme
6) Implementation Plan (including deadlines)	None
7) Additional information	None
8) Accreditation (criteria, requirements, process)	<ul style="list-style-type: none"> • Standard Company Information • Standard 2 Compliance Record • Standard 3 Company's Accounting and Logistical System • Standard 4 Financial Solvency • Standard 5 Safety and Security Requirements

Item	Member's Response
9) Benefits	<ul style="list-style-type: none"> • Expedited processing and release of shipments and minimum number of cargo inspections; • Containers/shipments in line for examination, those belonging to SEO members may be examined first by the Customs Officer or Container Examination Facility; • Increases the certainty of expedited Customs processing through reduced examinations; • Simplified post-clearance programmes for trade data reporting; more time allotted to provide detailed trade data; • Facilitates compliance by increasing clients' awareness of their obligations; eligibility for self-audit.

Vietnam

Item	Member's Response
1) Programme Title	Program on supporting operators in complying with Customs Law
2) Date	2021 (after approval)
3) Scope	<input checked="" type="checkbox"/> Import <input checked="" type="checkbox"/> Export <input type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input type="checkbox"/> Manufacturer <input checked="" type="checkbox"/> Other stakeholders
5) Legislation/Procedure	<p>Circular No.38/2015/TT-BTC dated 25th March 2015 by Ministry of Finance promulgating on compliance assessment of operators.</p> <p>Circular No.81/2019/TT-BTC dated 15th November 2019 by Ministry of Finance promulgating on relations of risk management in Customs operations.</p>

Item	Member's Response
6) Implementation Plan (including deadlines)5	
7) Number of operators	1,000
8) Accreditation (criteria, requirements, process)	Operators registered to take part in the program submit application to Customs and provide information for assessment of law compliance. Customs receives and checks information from operators, then responds to and provide them the following information: level of compliance, notice risks relating to them,
9) Benefits	<ul style="list-style-type: none"> • Enhancing compliance level of operators; • Guiding, supporting and providing information and tools for operators in order to help them implementing self assessment and improving compliance level; • Facilitating operators to self comply with customs procedures; • Improving Customs – Operator partnership in import and export operations.

2. WCO EAST AND SOUTHERN AFRICA REGION

Zimbabwe

Item	Member's Response
1) Programme Title	Client Compliance Improvement Programme
2) Date	TBA
3) Scope	<input type="checkbox"/> Import <input type="checkbox"/> Export <input checked="" type="checkbox"/> Both
4) Type of Operator	<input checked="" type="checkbox"/> Importer <input checked="" type="checkbox"/> Exporter <input checked="" type="checkbox"/> Customs brokers <input type="checkbox"/> Warehouse keeper <input checked="" type="checkbox"/> Manufacturer <input type="checkbox"/> Other stakeholders
5) Legislation/Procedure	Not yet in place

Item	Member's Response
6) Implementation Plan (including deadlines)5	Under development
7) Additional information	
8) Accreditation (criteria, requirements, process)	
9) Benefits	

III. MUTUAL RECOGNITION ARRANGEMENTS/ AGREEMENTS (MRAs): BILATERAL/PLURILATERAL

1. WCO SOUTH AMERICA, NORTH AMERICA, CENTRAL AMERICA AND THE CARIBBEAN REGION

Argentina

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	Uruguay National Customs Directorate November 2019		Implementation stage
2	MERCOSUR bloc Paraguay National Customs Directorate Brazilian Federal Revenue Office Uruguay National Customs Directorate November 2019		Implementation stage
3		MERCOSUR – Pacific Alliance - July 2019 - Uruguay - Paraguay - Brazil - Chile - Peru - Colombia – Mexico	Execution of the Action Plan

4		MRA of the Americas: Mercosur Regional MRA - September 2018. Declaration of São Paulo - September 2018. Uruguay - Bolivia - Paraguay - Brazil - Chile - Peru - Colombia - Costa Rica – Dominican Republic – Guatemala	Execution of the Action Plan
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Brazil

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1		United States, June 2015	Phase II – Validation visits
2	Uruguay, December 2016		Monitoring
3	Bolivia, September 2020		Implementation of the benefits and information exchange
4		Mexico, April 2018	To be signed
5	Mercosur, November 2019		Implementation of the benefits and information exchange
6	Peru, October 2020		Implementation of the benefits and information exchange
7	China, October 2019		Monitoring
8		Regional, June 2019	Phase II – Validation visits
9		Mercosur and Pacific Alliance, July 2019	Phase II – Validation visits

Canada

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
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1	United States, June 2008	China	
2	Japan, June 2010	European Union	
3	Korea (Republic of), June 2010	Hong Kong, China	
4	Singapore, June 2010	New Zealand	
5	Mexico, May 2016		
6	Australia, July 2017		
7	Israel, July 2017		

Chile

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	MRA among the Pacific Alliance countries (Mexico, Colombia, Peru and Chile) July, 2018		
2		MRA between the Republic of Chile and the People's Republic of China	Agreed by both Customs Agencies. Signature pending.
3		MRA of the Americas (Argentina, Bolivia, Brazil, Chile, Colombia, Guatemala, Paraguay, Peru, Dominican Republic, and Uruguay)	Action Plan signed in June 2019.
4		MRA among the Pacific Alliance countries and MERCOSUR countries (Argentina, Brazil, Paraguay, and Uruguay)	Action Plan signed in July 2019.

Colombia (Spanish)

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
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1	Multilateral MRA signed with the countries of the Pacific Alliance (Chile, Mexico and Peru) on 21 July 2018.	Countries of the Pacific Alliance (Chile, Mexico, Peru and Colombia)	Implemented, providing mutual benefits
2	Multilateral MRA signed with the countries of the Andean Community (Ecuador, Bolivia and Peru) on 24 May 2019.	Countries of the Andean Community (Bolivia, Colombia, Ecuador and Peru)	Implemented, providing mutual benefits
3	MRA signed with the Republic of Costa Rica on 19 December 2019.	Republic of Costa Rica and Republic of Colombia	In the course of implementation to provide benefits

Costa Rica

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	United Mexican States April 2018		Developing effective implementation mechanisms (IT systems, information sharing mechanisms, etc.)
2	Republic of El Salvador Republic of Guatemala Republic of Panama April 2019		Developing effective implementation mechanisms (IT systems, information sharing mechanisms, etc.)
3	Republic of Colombia December 2019		Developing effective implementation mechanisms (IT systems, information sharing mechanisms, etc.)
4		Argentine Republic Plurinational State of Bolivia Federative Republic of Brazil Republic of Colombia Republic of Chile Dominican Republic Republic of Guatemala Republic of Paraguay Republic of Peru	Under negotiation

		Oriental Republic of Uruguay December 2019	
5		People's Republic of China December 2020	Under negotiation

Dominican Republic

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
	United States of America, December 2015	Argentina, Brazil, Bolivia, Chile, Colombia, Costa Rica, Honduras, Paraguay, Uruguay	Joint work plan signed and in process of joint validations.
	Korea, April 2015		

El Salvador

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	NONE	Multilateral Mutual Recognition Arrangements with Guatemala, Costa Rica and Panama.	Action Plan signed on 22/06/2017. It is currently in Phases 3 and 4 (simultaneously): discussion of operating procedures, exchange of information and conclusion of the Mutual Recognition Arrangements/Agreements.

Guatemala

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note
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			(including the state of the negotiation and implementation processes)
1	Customs Services El Salvador, Costa Rica and Panamá 2019/04		Signed.
2	Customs Services Argentina, Bolivia, Brasil, Chile, Costa Rica, Colombia, Perú, Paraguay, República Dominicana y Uruguay.		In Process

Mexico

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	South Korea – March, 2014		Implemented
2	United States of America – May, 2016		Implemented
3	Canada – May, 2016		Implemented
4	Costa Rica – April, 2018		Implemented
5	Pacific Alliance (Chile, Colombia, Mexico, Peru) – July, 2018		Implemented
6	Israel – April, 2019		Implemented
7		Brazil	To be signed
8		Hong Kong	To be signed
9		China	Under negotiation
10		Pacific Alliance (Chile, Colombia, Mexico, Peru) – Mercosur (Argentina, Brasil, Paraguay, Uruguay)	Under negotiation

Panama

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note
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			(including the state of the negotiation and implementation processes)
1	Only the Action Plan for signing the Mutual Recognition Agreement has been signed. 22 June 2017	The National Customs Service of the Republic of Costa Rica, the General Directorate of Customs of the Republic of El Salvador; the Customs and Tax Administration of the Republic of Guatemala.	Text under preparation for signature of the document.

Paraguay

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
-	None	-MRA AEO - Mercosur: Argentina, Brazil, Paraguay, Uruguay and Bolivia. -MRA AEO Mercosur- Pacific Alliance: Chile, Colombia, Mexico, Peru -MRA AEO - Americas region	-MRA AEO - MERCOSUR: in progress Work Plan signed in September 2018 -MRA AEO MERCOSUR – Pacific Alliance: in progress Draft Action Plan - July 2018 -MRA AEO Americas region: Letter of Intent signed in November 2018

Peru

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1 2 3	Republic of Korea, December 2017. Uruguay, March 2018.	Bilateral MRAs with Customs: 1.Costa Rica	- All MRA signed: fully implemented. - <u>MRA with Brazil:</u>

4	Pacific Alliance (Colombia, Chile and Mexico), July 2018.	2.Canada 3.Guatemala	Implementation of the benefits and information exchange in progress.
5	United States, September 2018.		
6	Andean Community (Bolivia, Colombia, Ecuador, Peru), May 2019 Brazil, October 2020	Plurilateral MRAs with Customs: 1.Pacific Alliance and MERCOSUR 2.Declaration of Sao Paulo (MRAs in Latin America or Caribbean region	- <u>Bilateral and Plurilateral MRAs: Execution of the Action Plan in progress</u>

United States

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
	New Zealand, June, 2007 Canada, June, 2008 Jordan – June, 2008 Japan, June, 2009 Korea, June, 2010 European Union, May, 2012 Taiwan, November, 2012 Israel, June, 2014 Mexico, October, 2014 Singapore, December, 2014 Dominican Republic, December, 2015 Peru, September, 2018	India Brazil Uruguay Australia United Kingdom	Taiwan Note - This MRA is signed between the American Institute in Taiwan (AIT) and the Taipei Economic and Cultural Representative Office (TECRO) in the United States. CTPAT and Taiwan AEO are the designated parties responsible for implementing the MRA.

Uruguay

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
	December, 2016 signed with Brazil December 2017 signed with Korea March, 2018 signed with Peru	-United States -Regional AEO Project - Alianza Pacífico- MERCOSUR	-Programme Comparison -On site Validations -On site Validations

	April, 2018 signed with Bolivia November, 2019 signed with Argentina April, 2019 signed with China		
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2. WCO FAR EAST, SOUTH AND SOUTH EAST ASIA, AUSTRALIA AND THE PACIFIC ISLANDS REGION

Australia

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	New Zealand Customs Service, July 2016	Indonesia	In progress
2	Republic of Korea Customs Service, July 2017	Thailand	In progress
3	Canada Border Services Agency, July 2017	United States (US)	In progress
4	Hong Kong Customs and Excise Department, July 2017		
5	General Administration of Customs of the people's Republic of China, November 2017		
6	Singapore Customs, May 2018		
7	Chinese Taipei Customs Administration, September 2018		
8	The Customs Administration of Japan, June 2019		

China

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	Singapore, Jun, 2012	Chile, Serbia, Turkey, Uganda, UK,	-
2	Republic of Korea Jun, 2013	Malaysia, Mexico, South Africa,	
3	Hong Kong, China, Oct, 2013	Argentina, Russia, Egypt, Jordan	

4	EU, May, 2014		
5	Switzerland, Jan, 2017		
6	New Zealand, Mar, 2017		
7	Australia, Nov, 2017		
8	Israel, Nov, 2017		
9	Japan, Oct, 2018		
10	Belarus, Apr, 2019		
11	Kazakhstan, Apr, 2019		
12	Mongolia, Apr, 2019		
13	Uruguay, Apr, 2019		
14	UAE, Jul, 2019		
15	Brazil, Oct, 2019		

Hong Kong, China

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	China, October 2013	Mexico, EU, Indonesia and Bahrain	
2	India, November 2013		
3	Korea (Republic of), February 2014		
4	Singapore, June 2014		
5	Thailand, June 2015		
6	Malaysia, March 2016		
7	Japan, August 2016		
8	Australia, July 2017		
9	New Zealand, June 2018		
10	Israel, June 2019		
11	Canada, June 2019		

India

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)

1	Korea (Republic of), October.2015	US (Joint Work Plan signed on 18.09.2015)	
2	Hong Kong, China, November 2013	Uganda (Joint Action Plan signed on 03.12.2018)	
3	Chinese Taipei, December 2018	UAE Signed Joint Action Plan in November 2019	
		Mexico, Text of Joint Action Plan agreed upon by both the sides- to be signed soon	
		Australia, Text of Joint Action Plan agreed upon by both the sides- to be signed soon	

Indonesia

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
N/A	N/A	Kastam Diraja Malaysia	Letter of intent process underway

Iran

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1		Customs of the Republic of China	The mutual visiting, Time table work collection in order to evaluation of counter party country and preparation of MOU prepared and bilateral proceeding of the legal processes.
2		Republic of Turkey	Mutual assessments
3		Russia	Mutual assessments
4		Eurasian Union	Mutual assessments

Japan

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1. 2. 3. 4. 5. 6. 7. 8. 9. 10.	New Zealand, May 2008 USA, June 200 Canada, June 2010 EU, June 2010 Korea, May 2011 Singapore, June 2011 Malaysia, June 2014 Hong Kong, China, August 2016 China, October 2018 Australia, June 2019	Switzerland Thailand	

Korea (Republic of)

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
	Canada, Jun, 2010 Singapore, Jun, 2010 USA, Jun, 2010 Japan, May, 2011 New Zealand, Jun, 2011 China, Jun, 2013 Hong Kong, Feb, 2014 Mexico, Mar, 2014 Turkey, Jun, 2014 Israel, Mar, 2015 Dominica, April, 2015 India, Oct, 2015 Taiwan, Dec, 2015	Vietnam Russia	

	Thailand, Dec, 2016 UAE, July, 2017 Australia, July, 2017 Malaysia, Oct, 2017 Peru, Dec, 2017 Uruguay, Dec, 2017 Kazakhstan, April, 2019 Mongolia, Sep, 2019 Indonesia, Feb, 2020		
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Malaysia

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	Japan, June 2014	Thailand	Finalizing the MRA text
2	Hong Kong, China, March 2016	China	Finalizing the MRA text
3	Korea (Republic of), October 2017		

Mongolia

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	ARRANGEMENT BETWEEN THE CUSTOMS GENERAL ADMINISTRATION OF MONGOLIA AND THE GENERAL ADMINISTRATION OF CUSTOMS OF THE PEOPLE'S REPUBLIC OF CHINA REGARDING THE AUTHORIZED ECONOMIC OPERATOR PROGRAM IN MONGOLIA AND MUTUAL RECOGNITION OF THE ENTERPRISE CREDIT MANAGEMENT PROGRAM IN CHINA,		

	Signed on 25 April 2019		
2	ARRANGEMENT BETWEEN THE CUSTOMS GENERAL ADMINISTRATION OF MONGOLIA AND THE KOREA CUSTOMS SERVICE OF THE REPUBLIC OF KOREA REGARDING MUTUAL RECOGNITION OF THE RESPECTIVE AUTHORIZED ECONOMIC OPERATOR PROGRAMS, Signed on 30 September 2019		

New Zealand

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1 2 3 4 5 6 7	US, June 2007 Japan, May 2008 Korea (Republic of), June 2011 Australia, October 2016 China - June 2017, Hong Kong, China, June 2018 Singapore, June 2019	Canada	Planned for implementation in September 2019

Singapore

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)

1	Canada, Jun, 2010	ASEAN	
2	Korea, Jun, 2010	EU	
3	Japan, Jun, 2011	India	
4	China, Jun, 2012 (subsequently upgraded in Nov 2015)		
5	Hong Kong, China, Jun, 2014		
6	USA, Dec, 2014		
7	Australia, May, 2018		
8	Thailand, Jun, 2018		
9	New Zealand, Jun 2019		

Thailand

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	Hong Kong in June 2015	Malaysia	
2	Korea (Republic of) in December 2016	Australia	
3	Singapore in June 2018	Japan	

Vietnam

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1		Korea	

3. WCO EUROPE REGION

Belarus

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note
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			(including the state of the negotiation and implementation processes)
1	According to the Customs Code of the Eurasian Economic Union, AEOs are mutually recognized by the Customs authorities of the Member States (since 01.01.2018).		
2	China, April 2019		

European Union

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	Switzerland July 2009	Canada,	None
2	Norway- September 2009,	Singapore	
3	Japan May 2011,		
4	USA –July 2012,		
5	China – November 2015		

Israel

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1.	Chinese Taipei, December 2013	Mexico	-
2.	US, June 2014	Hong Kong, China	
3.	Korea (Republic of), March 2015		
4.	Canada, July 2017		
5.	China, November 2017		
6.	Mexico, April 2019		
7.	Hong Kong, June 2019		

North Macedonia

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
-	Has not signed an MRA	MRA with CEFTA parties MRA with People's Republic of China	Mutual recognition of status with CEFTA parties

Serbia

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	- Republic of Serbia signed a MRA with Republic of North Macedonia 20.08.2019	- Adopted Additional Protocol 5 CEFTA, which provides for the mutual recognition of AEO status between CEFTA parties, - Decision on Establishing the validation procedure for the mutual recognition of CEFTA Parties' national Authorised Economic Operators Programmes with regard to the safety and security (AEOS) has entered into force on 1 April 2020.	

Russian Federation

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1		China	28.04.2019 an Action Plan and Roadmap was signed for concluding an agreement on the mutual recognition of AEO
2		South Korea	21.06.2019 an Action Plan and Roadmap was signed for concluding an agreement on the mutual recognition of AEO
3		Turkey	16.07.2019 an Action Plan and Roadmap was signed for concluding an agreement on the mutual recognition of AEO

Switzerland

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	European Union January 2011		
2	Norway July 2017		
3	China September 2017		
4		Japan	

Turkey

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	Korea (Republic of), June 2014.	Turkey continues MRA negotiations with Kazakhstan, China, Georgia and the Russian Federation.	<p>Turkey signed AEO Action Plan with following Customs Administrations.</p> <p>Georgia- October 4, 2016; Kazakhstan - January 30, 2017; China - September 28, 2017. Russian Federation - October 24, 2019.</p> <p>In accordance with the AEO MRA Action Plans, technical meetings are ongoing.</p> <p>Turkish Customs Administration plans to develop MRAs with other customs administrations.</p>

4. WCO EAST AND SOUTHERN AFRICA REGION

Burundi

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1		Korea Customs Service: negotiation being undertaken by EAC Secretariat on behalf of Burundi	MRA Action Plan signed in March 2018
2		Central Board for Indirect Taxes and Customs (CBIC): negotiation being	Still at preparation phase (no action plan has been signed)

		undertaken by EAC Secretariat on behalf of Burundi	
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South Africa

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
-	N/A	Southern Africa Customs Union (SACU) Botswana Eswatini Lesotho Namibia	Negotiations with all Member States within SACU are still ongoing. Minimum Criteria and Standards have been developed for the Regional Preferred Trader Programme. Engagement and Risk Management Strategic Documents are in place.

Uganda

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
		China Customs	<ul style="list-style-type: none"> • Program comparison complete • Joint program validation exercises completed • Negotiations of the MRA text completed • Legal reviews of the text are on going • Signing of MRA expected at the 5th WCO Global conference

		India customs	<ul style="list-style-type: none"> • Program comparison completed • 1st joint validation is expected in march 2020 in Uganda
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5. WCO NORTH OF AFRICA, NEAR AND MIDDLE EAST REGION

Bahrain

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
	Kingdom of Saudi Arabia Customs December, 2019	Hong Kong Customs	<p>In accordance with the WCO MRA Strategy Guide: Once a high level commitment is established with the Customs administration wishing to sign an MRA and liaison officers are assigned by both Customs administrations, the MRA is signed through the following MRA process:</p> <p>Phase 1: AEO Programmes Comparison: 1. Compare the AEO programmes and identify any differences</p> <p>Phase 2: Site Validation Observation: 1. Visit Bahrain Customs and AEOs to ensure applicability of the AEO programme 2. Visit Hong Kong Customs and AEOs to ensure applicability of the AEO programme 3. Evaluate the AEO programmes</p>

			<p>Phase 3: MRA Initial Draft Negotiation:</p> <ol style="list-style-type: none"> 1. Identify MRA benefits on AEOs 2. Negotiate information exchange tools 3. Prepare and share an initial MRA draft 4. Establish MRA explanatory notes <p>Phase 4: Signing MRA:</p> <ol style="list-style-type: none"> 1. Sign the MRA <p>In the second phase of MRA process; site validation observation (with Hong Kong Customs)</p>
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Egypt

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	Agadir Agreement Members (Jordan, Morocco, Tunisia) in addition to Egypt) 13/04/2016.	Saudi Arabia Customs (AEO). United Arab Emirates Customs (AEO).	Preliminary measures implemented to conclude Mutual Recognition Arrangements.

Morocco

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	MRA signed by signatory countries to the Agadir Agreement (Tunisia, Egypt, Morocco, Jordan) (April 2016)	Negotiations in progress for an MRA with Saudi Customs.	

Saudi Arabia

No.	Signed with (Member administration, Month, Year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	Kingdom of Bahrain, 2019	Jordon & Morocco	In negotiation & exchange information stage.
2	United Arab Emirates, 2019	Egypt	In progress with negotiation plan.

United Arab Emirates

No.	Signed with (Member administration, month, year)	Under negotiation with (Member administration)	Note (including the state of the negotiation and implementation processes)
1	Korea (Republic of), July 2017	Saudi Arabia China India Oman	<ul style="list-style-type: none"> - MRA process initiated with Saudi Arabia. - MRA action plan signed with China. - Action plan negotiation discussions with India (in progress). - Invitation letter has been sent to Oman.

ANNEXES

I. OPERATIONAL AEO PROGRAMMES: 97

WCO region	Member administration	Title	Type
Americas and Caribbean: 19	Argentina	AEO	Import/Export.
	Bolivia	AEO	Import/Export/Customs Brokers, Highway Carriers.
	Brazil	AEO	Import/Export/ Bonded Warehouse, Port and Airport Operators/Carriers/Customs Brokers/Freight Forwarders.
	Canada	Partners in Protection (PIP)	Importers, exporters, carriers (rail, sea, air, highway), Customs brokers, couriers, warehouse operators, freight forwarders, shipping agents.
	Chile	AEO	Importer Exporter Customs brokers Other stakeholders
	Colombia	AEO	Import/export.
	Costa Rica	AEO	Exporters, Importers, Maritime Port Operator, Export Load Terminal.
	Cuba	AEO	All the international supply chain operations.
	Dominican Republic	AEO	Importer, Exporter, Consolidators (air, freight, and ocean transport), Customs Brokers, Third Party Logistics Providers, Warehouse Keeper, Free Trade Zones, Manufacturers, Marine Port, Authority, Airports, and Shipping.
	Ecuador	AEO	Export/Customs Brokers/ Special Economic Development Zone (ZEDE) Operators.
	El Salvador	AEO - SV	Exporters, Carriers, Importers, Customs Brokers, Warehouse Operators, Couriers.
	Guatemala	AEO - GT	Importers, Exporters, Customs Brokers, Logistics Operator, Warehouses, Ports, Carriers, Manufacturers.
	Jamaica	AEO	Import.

	Mexico	AEO	<ul style="list-style-type: none"> -Importers/Exporters. -Highway Carriers. -Customs brokers. -Railway transport. -Industrial zones. -Bonded warehouses. -Strategic bonded warehouses. -Couriers. -Third Party Logistics Providers.
	Panama	AEO	Importers, Exporters, Customs Brokers, Warehouse Keepers, Air Carriers, Couriers, Highway Carriers, and Third Party Logistics Providers.
	Peru	AEO	Exporters, Importers, Customs Brokers, Warehouses, Couriers, And gradual incorporation of other operators.
	Uruguay	Qualified Economic Operator	Import, Export, Customs Brokers, Highway Carriers, FTZ Users, FTZ Warehouses, Freight Forwarders, Port Operators, Cargo Terminals.
	US	Customs-Trade Partnership against Terrorism (C-TPAT)	Importers, Exporters, Carriers (Air, Sea, Highway, Rail), Customs Brokers, Third Party Logistics Providers, Consolidators (Air Freight, Ocean transport, NVOCC), Marine Port Authority & Terminal Operators, Foreign Manufacturers (Canada & Mexico Only).
	Paraguay	AEO	Importer, Exporter, Customs Broker, Depositary (Ports), National Transport Company, Transportation Agents, Freight Forwarder, Remesa Express Company.
Middle East and Northern Africa: 10	Algeria	AEO	Importer Exporter Manufacturer
	Egypt	AEO-Egypt	Import/Export/Customs Brokers/Warehouse Keepers.

	Bahrain	AEO	Importers, Exporters, Transportation Companies, Warehousing and Storage Companies, Clearance Offices.
	Jordan	Golden List	Import/Export/Customs Brokers/Warehouse/Carriers/ QIZ Companies
	Morocco	AEO	Importers, Exporters and Logisticians (Agents, Carriers, Express Carriers and Warehouse Managers).
	Oman	AEO	Import and Export
	Qatar	AEO	Importers and Exporters
	Saudi Arabia	Saudi AEO	Importers, Exporters, Customs Brokers, Manufacturers, Shipping/Air Agents, Cargo Handlers, Carriers, Warehouse Operators, Cargo Terminal Operators.
	United Arab Emirates	UAE-AEO Programme	-Importer. -Exporter. -Manufacturer. -Customs Broker. -Shipping Agent. -Carrier. -Cargo Handler. -Airline Agent. -Courier Company. -Logistics Operator. -Free Zone Company. -Warehouse Operator. -Port/Airport Operator.
	Tunisia	AEO	Import/Export.
East and Southern Africa: 8	Angola	AEO	Importer Exporter
	Burundi	AEO	Importer, Exporter, Customs Brokers, Warehouse Keepers, Manufacturers, Freight Forwarders.
	Kenya	AEO	Import/Export.
	Malawi	AEO	Importers, Exporters, Customs Brokers, Warehouse Keepers, Manufacturers, Transporters
	Mauritius	AEO	Importer & Exporter.

	Rwanda	AEO Programme	Importers, Exporters, Customs Brokers, Warehouse Keepers, Manufacturers and Transporters.
	Uganda	AEO	Importer, Exporter, Customs Brokers, Warehouse Keepers, Manufacturers, Freight Forwarders.
	Zimbabwe	AEO	All operators in international supply chain
Asia Pacific: 17	Australia	Australia Trusted Trader Programme (ATT)	Australian Trusted Trader is open to any Australian Businesses who import and/or export as well as service providers (e.g. Customs brokers and freight forwarders).
	Bangladesh	AEO	Warehouse keeper
	China	AEO	Importers, Exporters, Manufacturers, Customs Brokers, Warehouses, or other.
	Fiji	AEO Programme	Importer, Exporter, Manufacturer.
	Hong Kong, China	Hong Kong AEO Programme	All local operators engaging in international supply chain activities.
	India	AEO	Importers, Exporters, Logistic Service, Providers, Custodians or Terminal Operators, Customs Brokers and Warehouse Operators.
	Indonesia	AEO	Exporter, Importer, Forwarding, Customs Broker (PPJK), Container Depot, Warehousing.
	Iran		Importer Exporter Manufacturer
	Japan	AEO	Importers, Exporters, Warehouse Operators, Customs Brokers, Logistics Operators (Carriers, Forwarders, Shipping Companies, Airlines), Manufacturers.
	Korea (Republic of)	AEO	Exporters, Importers, Customs Brokers, Freight Forwarders, Transporters, Sea Carriers, Air Carriers,

			Ground Handlers, Warehouse Operators.
	Malaysia	AEO	Importers and Exporters, consisting of: - Licensed Manufacturing Warehouses, - Manufacturers in Free Industrial Zone, - Other Manufacturers, - Trading Companies.
	Mongolia	AEO	Importer Exporter
	Philippines	AEO	Importer Exporter
	New Zealand	Secure Exports Scheme (SES)	Exporters NB: Operates from point of pack to port of loading. As part of SES, the exporter is responsible for third party sites and logistics including transport operators and brokers.
	Singapore	Secure Trade Partnership (STP)	Importers, exporters, manufacturers, warehouses, Customs brokers, freight forwarders and carriers.
	Thailand	AEO	Import/export/Customs broker
	Vietnam	AEO	- Export enterprises - Import enterprises - Customs brokers - Key investment project approved by the Prime Minister.
Europe: 42	Azerbaijan	AEO	Legal Persons.
	Armenia	AEO	Exporter, importer, registering entities in the field of Customs affairs (Customs representatives, Customs carriers, representatives of Customs warehouses, temporary storage warehouses, free warehouses)
	Belarus	AEO	Importer, Exporter, Customs Brokers, Warehouse Keepers, Warehouse of Temporary Storage Keepers, Manufacturers, Carriers
	EU (27 countries)	AEO	All operators in international supply chain
	Georgia	AEO	Importer Exporter Customs brokers

			Warehouse keeper Manufacturer Other stakeholders
	Iceland	AEO	Importer Exporter Customs brokers Warehouse keeper Manufacturer
	Israel	AEO	Export
	Kazakhstan	AEO	Importer Exporter Manufacturer
	Moldova	AEO	Whole supply chain.
	Republic of North Macedonia	AEO	Whole Supply Chain
	Norway	AEO	All operators involved in the international movement of goods.
	Serbia	AEO	Everyone involved in the supply chain related to Customs procedures.
	Russian Federation	AEO	Importer, Exporter, Customs Brokers, Warehouse Keepers, Warehouse of Temporary Storage Keepers.
	Switzerland	AEO	Whole Supply Chain.
	Turkey	AEO	Exporters, Importers, International Freight Carriers.
	United Kingdom	AEO	All operators in international supply chain
Western and Central Africa: 1	Ivory Coast	AEO	Importer Exporter

II. AEO PROGRAMMES UNDER DEVELOPMENT: 20

WCO region	Member administration	Title	Type
Americas and Caribbean: 1	Bahamas	AEO	Importer Exporter Customs brokers Warehouse keeper Manufacturer Customs brokers
West and Central Africa: 6	Burkina Faso	AEO	Importer Exporter Customs brokers Manufacturer
	Democratic Republic of Congo	AEO	Whole supply chain

	Ghana	AEO	Import/Export.
	Gabon	AEO	Importers/Exporters.
	Nigeria	AEO PILOT PROGRAMME	Importers, Manufacturers.
	Cameroon	AEO	Importer Exporter Customs brokers
East and Southern Africa: 6	Botswana	Trans Kalahari Accreditation Scheme	Import/Export
	Comoros	AEO	Import Export
	Lesotho	LRA Preferred Trader Accreditation Programme	Importers, Exporters, Customs Brokers & Transporters.
	Namibia	AEO	Importer Exporter Customs brokers Warehouse keeper Manufacturer
	Seychelles	AEO	Whole supply chain
	South Africa	AEO	Importers; Exporters; Customs Brokers; Warehouse Keepers; Manufacturers; Tier 1 Suppliers; Transporters.
Asia Pacific: 5	Maldives	AEO	Customs brokers
	Myanmar	AEO	Importers, Exporters, Warehouse Operators, Customs Brokers, Freight Forwarders, Manufacturers, etc.
	Pakistan	AEO	Exporters (first), Importers (second), Customs Brokers & others (later).
	Sri Lanka	Sri Lanka Customs AEO	Importers, Exporters, Logistics Operators.
	Papua New Guinea	Imported Trusted Trader Program	Whole Supply Chain
Europe: 2	Bosnia and Herzegovina	AEO	Whole Supply Chain
	Montenegro	AEO	Import/Export

III. OPERATIONAL CUSTOMS COMPLIANCE PROGRAMMES: 33

WCO region	Member administration	Title
Americas and Caribbean: 7	Argentina	AEO
	Belize	Trusted Trader Programme
	Brazil	AEO
	Canada	Customs Self-Assessment (CSA)
	Haiti	Privileged Partnership Program
	US	Trusted Trader Pilot Program
		Importer Self-Assessment Programme
	Bolivia	Operador Económico Autorizado – OEA (Authorized Economic Operator – AEO)
Middle East and Northern Africa: 4	Bahrain	Compliant Operator Programme
	Qatar	Green List
	Sudan	Golden List
	Yemen	Trusted Trader Programme
West and Central Africa: 4	Senegal	Privileged Partnership Programme
	Nigeria	Fast Track
	Togo	Privileged Partnership Framework
	Cameroon	Performance Operators' Contracts
East and Southern Africa: 10	Eswatini	Preferred Trader Programme
	Lesotho	Preferred Trader Programme
	Madagascar	Accelerated Clearance Programme (PAD)
	Mauritius	AEO
	Mozambique	AEO
	Namibia	Preferred Trader Programme
	Rwanda	Gold Card Scheme
	South Africa	Preferred Trader (Accreditation Level 2)
	Tanzania	Compliant Traders' Scheme
	Zambia	Customs Accredited Clients Programme (CACP)
Asia Pacific: 5	Cambodia	High Compliant Trader Incentive Mechanism
	Fiji	Gold Card Services
	Indonesia	Mitra Utama (formely the Priority Channel)
	Sri Lanka	Compliant Traders Facilitation Programme
	Vietnam	Program on supporting operators in complying with Customs Law
Europe: 3	Azerbaijan	The Green Corridor
	Georgia	Golden List
	Serbia	Simplified Customs Clearance Procedure

IV. CUSTOMS COMPLIANCE PROGRAMMES TO BE LAUNCHED: 4

WCO region	Member administration	Title
Asia/Pacific: 3	Brunei Darussalam	Sutera Lane Merchant Scheme (SLMS)
	Timor-Leste	Secure Economic Operator Programme

	Vietnam	Program on supporting operators in complying with Customs Law
East and Southern Africa: 1	Zimbabwe	Client Compliance Improvement Programme

V. CONCLUDED MRAs

a. Bi-lateral MRAs: 87

Date	Member administration		Date	Member administration
June 2007	New Zealand – US		August 2016	Hong Kong – Japan
May 2008	Japan – New Zealand		December 2016	Brazil – Uruguay
June 2008	Canada – US		December 2016	Thailand – Korea (Rep. of)
June 2008	Jordan – US		January 2017	China – Switzerland
June 2009	Japan – US		July 2017	Canada – Australia
September 2009	EU – Norway		July 2017	Korea (Rep. of) – Australia
June 2010	Canada – Japan		July 2017	Korea (Rep. of) – UAE
June 2010	Canada – Korea (Rep. of)		July 2017	Canada – Israel
June 2010	Canada – Singapore		July 2017	Hong Kong, China – Australia
June 2010	EU – Japan		October 2017	Korea (Rep. of) – Malaysia
June 2010	Korea (Rep. of) – Singapore		November 2017	Israel – China
June 2010	Korea (Rep. of) – US		November 2017	Australia – China
January 2011	EU – Switzerland		November 2017	New Zealand – China
May 2011	Japan – Korea (Rep. of)		December 2017	Uruguay – Korea (Rep. of)
June 2011	Korea (Rep. of) – New Zealand		December 2017	Peru – Korea (Rep. of)
June 2011	Japan – Singapore		March 2018	Uruguay – Peru
May 2012	EU – US		April 2018	Costa Rica – Mexico
June 2012	China – Singapore		April 2018	Uruguay – Bolivia
November 2012	US – Chinese Taipei		April 2018	Costa Rica – Mexico
July 2013	Korea (Rep. of) – China		May 2018	Australia – Singapore
October 2013	China – Hong Kong, China		June 2018	Hong Kong, China – New Zealand
November 2013	India – Hong Kong, China		September 2018	Peru – US
December 2013	Israel – Chinese Taipei		September 2018	Australia – Chinese Taipei
February 2014	Hong Kong, China – Korea (Rep. of)		October 2018	China – Japan
March 2014	Korea (Rep. of) – Mexico		December 2018	India – Chinese Taipei
June 2014	Japan – Malaysia		April 2019	Korea - Kazakhstan
June 2014	Korea (Rep. of) – Turkey		April 2019	China - Belarus
June 2014	Hong Kong, China – Singapore		April 2019	China - Kazakhstan
June 2014	Malaysia – Japan		April 2019	China - Mongolia
June 2014	US – Israel		April 2019	China - Uruguay

Date	Member administration		Date	Member administration
October 2014	US – Mexico		April 2019	Mexico - Israel
November 2014	EU – China		June 2019	Singapore-New Zealand
December 2014	US – Singapore		June 2019	Australia - Japan
March 2015	Israel – Korea (Rep. of)		June 2019	Israel – Hong Kong, China
April 2015	Korea (Rep. of) – Dominican Republic		July 2019	China – United Arab Emirates
June 2015	Hong Kong – Thailand		August 2019	Serbia – North Macedonia
			September 2019	Korea - Mongolia
October 2015	India – Korea (Rep. of)		October 2019	Brazil – China
November 2015	Switzerland – Norway		November 2019	Argentina – Uruguay
December 2015	US – Dominican Republic		December 2019	Colombia – Costa Rica
December 2015	Korea (Rep. of) – Chinese Taipei		December 2019	Bahrain – Saudi Arabia
March 2016	Hong Kong – Malaysia		February 2020	Indonesia – Korea
May 2016	Mexico – Canada		September 2020	Bolivia – Brazil
July 2016	Australia – New Zealand		October 2020	Brazil – Peru

**Chinese Taipei is not a WCO Member.*

b. Plurilateral/regional MRAs: 4

Date	Member administration		Date	Member administration
April 2016	Agadir Agreement Member States (Tunisia, Egypt, Morocco, Jordan)		April 2019	Customs administrations of Central America (Costa Rica, El Salvador, Guatemala and Panama)
July 2018	Pacific Alliance (Chile, Mexico, Peru, Colombia)		May 2019	ANDEAN Community (Bolivia, Colombia, Ecuador, Peru)

VI. MRAs BEING NEGOTIATED: 78

Member administration		Member administration
EU - Canada		Egypt – UAE
Malaysia -Thailand		Guatemala – Mexico
Malaysia - China		Guatemala – US
US - Brazil		Mexico – Brazil
Australia - Thailand		Mexico – China
Mexico - Hong Kong, China		Paraguay – Pacific Alliance
India - US		Peru – Costa Rica
Hong Kong, China - EU		US – United Kingdom
Australia - US		Uruguay – China
Iran - Russian Federation		China – UK
EAC (Burundi, Kenya, Rwanda, Tanzania and Uganda) – Korea (Republic of)		Peru – Canada

Member administration		Member administration
China - US		Regional Mercosur MRA (Brazil, Chile, Uruguay, Argentina, Paraguay, Mexico, and Bolivia)
US - Uruguay		UAE – India
Switzerland - Japan		UAE – Oman
Costa Rica-China		South Africa – Botswana
Kazakhstan - Turkey		South Africa – Eswatini
Hong Kong, China - Canada		South Africa – Lesotho
Peru - Guatemala		South Africa – Namibia
Korea (Rep. of) - Vietnam		Uganda – China
Australia - Indonesia		Uganda – India
Argentina - China		Hong Kong, China – Indonesia
Egypt - China		Hong Kong, China – Russian Federation
Southern Africa Customs Union (SACU) Members (Eswatini, Botswana, Namibia, Lesotho and South Africa)		Indonesia – Malaysia
CEFTA (Albania, Bosnia and Herzegovina, Republic of North Macedonia, Moldova, Montenegro, Serbia and Kosovo (United Nations Interim Administration Mission in Kosovo on behalf of Kosovo))		North Macedonia – China
Dominican Republic – Mexico		MRA of the Americas “Declaration of Sao Paulo” (Argentina, Brazil, Bolivia, Chile, Guatemala, Paraguay, Peru, Dominican Republic and Uruguay)
China - Jordan		Turkey – China
Canada – China		Serbia – China
Canada – New Zealand		China – Chile
Turkey - Georgia		China – Iran
Dominican Republic - Guatemala		China – Russian Federation
Hong Kong, China - Bahrain		China – South Africa
Turkey – Iran		India – Mexico
Iran – Eurasian Union		India – Australia
Korea (Republic of) – Russia Federation		Japan – Thailand
Singapore – EU		Singapore – ASEAN
Hong Kong, China – Israel		Singapore – India
Turkey – Russia Federation		Mexico – Israel
Saudi Arabia - Jordan		Morocco – Saudi Arabia
Egypt – Saudi Arabia		UAE – China